

Warranty for Products Purchased on BYH

This warranty applies to BYH products purchased from The Home Depot.

1. Warranty Coverage

BYH warrants that its products are free from defects in materials and workmanship. This warranty covers the following issues that arise within 5 years from the date of purchase:

Leaks: Includes leaks from the faucet body, cartridge, handle, or other parts caused by non-human factors.

Surface finish deterioration: Includes peeling, bubbling, or corrosion of the plating, coating, or other surface finishes caused by non-human factors.

Functional failure: Includes malfunctioning handles, inability to adjust water temperature, failure to switch between water flow patterns, or other functional failures caused by non-human factors.

2. Warranty Limitations

This warranty does not cover the following:

Normal wear and tear: Includes wear, scratches, or fading resulting from normal use.

Damage caused by misuse: Includes but is not limited to damage caused by improper installation, misuse, accidents, or natural disasters.

Unauthorized repair or modification: Any damage caused by repair or modification not authorized by BYH.

Non-BYH parts: Damage caused by using non-BYH parts.

Force majeure: Includes but is not limited to damage caused by war, earthquake, fire, or other force majeure events.

3. Warranty Service

If your BYH products exhibits any of the above quality issues during the warranty period, please contact BYH customer service through the following channels:

Email: manager@buildyourhome.cn

4. Disclaimer

This warranty applies only to BYH products purchased from The Home Depot.

This warranty does not cover any indirect damages, including but not limited to loss of profits, data loss, or business interruption.

5. Other

Any modifications or updates to this warranty will be posted on the Home Depot website without prior notice.

In case of any conflict between this warranty and other terms and policies of The Home Depot, this warranty shall prevail.

Please note:

The above warranty terms are for reference only. Please refer to the official warranty policies of The Home Depot and BYH for specific details.

It is recommended that you carefully read and understand the warranty terms before purchasing and keep the relevant purchase receipts.

We hope this warranty helps you better understand the warranty policy for BYH products