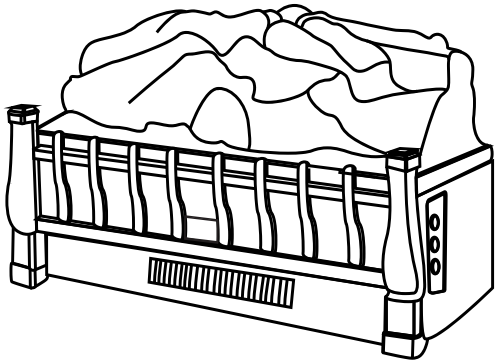
Electric Log Set Heater

Instructions and Manual



Model: IH-2093

WARNING! IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

For after-sales inquiries technical support or general assistance, please contact our dedicated customer service team at cs-fireplace@outlook.com. We are here to help.

FOR YOUR SAFETY

- DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS OR LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE.
- DO NOT DISCARD THIS MANUAL-LEAVE FOR HOME OWNER.
- CUSTOMER:PLEASE RETAIN THIS MANUAL FOR FUTURE USE.

TABLE OF CONTENTS

PLEASE READ THE INSTALLATION & OPERATIONS INSTRUCTIONS BEFORE USING THIS APPLIANCE

IMPORTANT: Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

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SPECIFICATIONS:

Model:IH-2093

AC120V/ 60Hz 1500W fireplace
2 heat settings: Low/High
5 level flame brightness
Overheat protection
Flame without heat optional
24 hours on/off timer
Remote control

SAFETY FEATURES

Overheat Safety Feature

This appliance comes equipped with an overheat protection safety device. Should the appliance begin to overheat for any reason, it will automatically turn all heater functions of the appliance off. The appliance will have to be reset prior to continuing use. To reset the overheat protection safety device, turn all controls off and unplug the appliance. Wait 10 minutes, plug the appliance back in and turn on.

WARNING: It is normal for the power cord to feel warm to the touch; however, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.

INTENDED USE: This product is intended only for indoor household or office use.

It is NOT intended for industrial or commercial use. DO NOT USE OUTDOORS

IMPORTANT INSTRUCTIONS

PLEASE READ AND SAVE THESE IMPORTANT SAFEFTY INSTRUCTIONS When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, injury to persons, and hyperthermia, including the following:

1) Read all instructions before using this heater.
2) This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
3) Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4) Always unplug heater when not in use.
5) Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.
6) Do not use outdoors.
7) This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
8) Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
9) To disconnect heater, turn controls to off, then remove plug from outlet.
10) Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
11) To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
12) Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
13) Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
14) Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
15) CAUTION: This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of shock, this plug is intended to fit only one way in a polarized outlet. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature.

ZONE HEATING SAVES!

The concept of Zone Heating is simple. Use High Efficiency heaters to heat the rooms you use most, during the times you use these areas and turn back the thermostat to your central heating system. To achieve the maximum benefit it is important to understand your heater and where best to locate it.

Please follow these suggestions:

1. Close doors to areas you do not wish to heat.
2. Locate an outlet along an interior wall if possible. Position the heater so that the warm air can blow unobstructed across the room towards the exterior walls.
3. Check your windows and doors for the infiltration of cold air and insulate as needed to avoid heat loss. Rapid heat loss will minimize the effectiveness of your heater as it would any conventional type heater.

4. Keep the area around the heater free of obstructions to insure maximum airflow. Keep electrical cords, drapery, furniture, and other combustibles 3 feet (0.9 M) away from the front of the heater and away from the sides.
5. Avoid locating your heater in high traffic areas or in direct sunlight.
6. Avoid locating your heater near your central heating thermostat.

INSTRUCTIONS FOR POWER

WARNING: Before servicing this heater be sure to unplug heater from wall outlet. Do not only turn off heater from the main "ON/OFF" switch, be sure to unplug this heater.

ELECTRICAL CONNECTION

AC120Volt, 60Hz circuit with a properly grounded outlet is required. Preferably, the heater will be on a dedicated circuit. Other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow when the heater is in operation. The unit comes standard with a two wire cord exiting from the rear of the appliance.

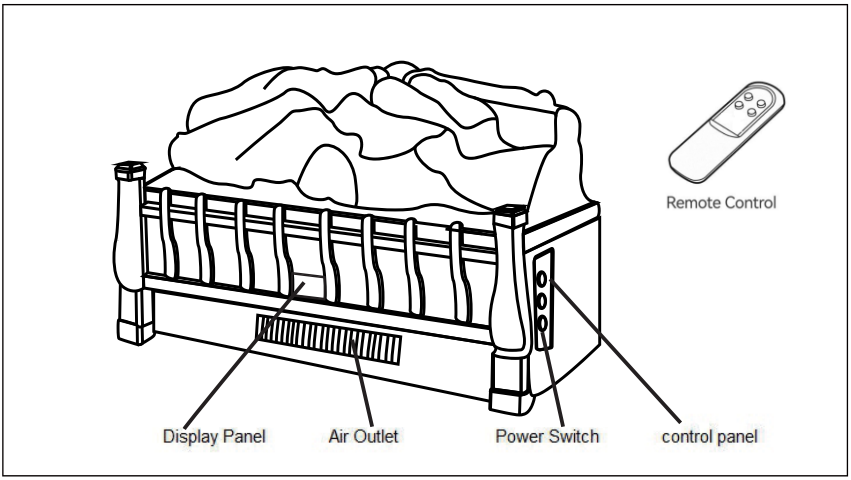




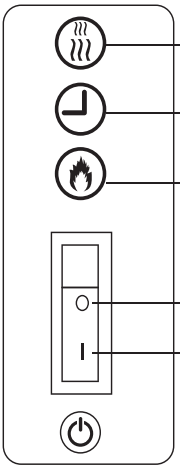
WARNING: Electrical outlet wiring must comply with local building codes and all other applicable regulations to reduce the risk of fire, electrical shock and injury.

WARNING: Do not use this appliance if any part of it has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the electrical system if necessary.

PRODUCT DIAGRAM



Side Control Panel Explanation



Heater Button: To turn On/Off Heater

Timer Button: For setting the timer mode.

Flame Button: To set brightness of flame

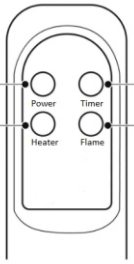
Power Switch: OFF

Power Switch: ON

Remote Control Button Explanation

Power Button: Powers the appliance On/Off

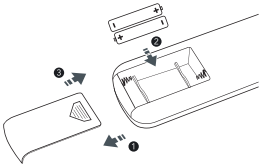
Heater Button: To turn On/Off Heater



Timer Button: For setting the timer mode.

Flame Button: To set brightness of flame

- Replace with new batteries of the same type (AAA Alkaline) when necessary.
- When not using the remote control for extended period of time, take out the batteries.
- DO NOT attempt to dismantle the batteries.
- DO NOT dispose the batteries in fire, batteries may explode or leak.



1. Remove the battery box cover along the indicated arrow.
2. Replace with two new AAA alkaline batteries, making sure the "+" and "-" polarities match.
3. Reinstall the cover into place.

OPERATING YOUR HEATER

	First turn on the Power switch on the right side of the heater. You will hear a beep indicating power is supplied to unit ,the heat and flame effect will not be on.the electric fireplace is on standby, Display window shows OF.

 Power	ON: Press the POWER button on the remote control one time, hear one short beep, the electric fireplace starts to work, and the power indicator will light up (power on), the heat and flame effect will be on. OFF:Press the POWER button on the the remote control, ,hear one beep, LED light is turned off, electric fireplace is turned off, heating is turned off, and the power indicator is turned off. If the heating function is turned on, the fan in the electric fireplace will continue working for 60 seconds, and then the electric fireplace is in standby status.

 Timer	When the electric fireplace is in standby mode, press the TIMER button on the keypad, and the display window will start from 00. Each time you press the TIMER button, the timing will cycle from 00-01-02-03.....-24-00 Display, you can choose to set the scheduled start-up time. After the start-up, the display window displays OH, the heating works in high-end mode, and the flame is turned on and works in the brightest mode. When the electric fireplace is turned on, press the TIMER button on the keypad, the display window will start from 00, and each time you press the TIMER button, the timing will start from 00-01-02-03.....-24-00 Cycle display, you can choose to set the scheduled heating off. when the heater will be off, the fan will continue running for 60 seconds to disperse remaining heat from inside, the display panel starts to count down and display 60-59-58. . . .

 Heater	Press the Heater button on the remote controller, the heater will start, it is High heating mode, The display panel show OH, press it once again, it is Low heating model, The display panel show OL, press the button the third time, the heater will be off, the fan will continue running for 60 seconds to disperse remaining heat from inside.

 Flame	In the standby state, the product defaults to no flame,press Flame button on control panel,The charcoal set will be lit up and flicker automatically, the flame of the electric fireplace should be the brightest mode，the display window displays 05. Press the FLAME button again, the display window displays 04, the flame brightness decreases by one level, and press FLAME repeatedly The key display window displays cyclically changing between 05-04-03-02-01-OF, and the flame brightness also cyclically changes from brightest to closed. The Flame can be used independently.When pressed,the display panel show 01,02,03,04,05 level

MAINTENANCE

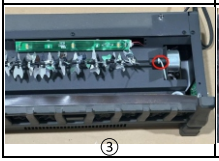
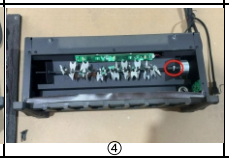
1. Turn off the heater of the power switch.
2. Unplug the unit and let it cool completely.
3. To keep the heater clean, the outer shell may be cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth. CAUTION: DO NOT let liquid enter the heater.
4. DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
5. DO NOT immerse the heater in water.
6. Wait until the unit is completely dry before use.

TROUBLE SHOOTING

IF YOU EXPERIENCE DIFFICULTIES, PLEASE DO NOT RETURN THIS PRODUCT TO STORE

For assistance with this appliance, please call our customer service department：**cs-fireplace@outlook.com**

PROBLEM	POSSIBLE CAUSE	SOLUTION
No warm air is coming from the heater	The overheat protection device in the appliance has been triggered.	Turn all controls off, unplug the appliance, allow to cool for at least 10 min plug back in and restart.
The appliance turns off and will not turn back on.	The overheat protection device in the appliance has been triggered.	Turn all controls off, unplug the appliance, allow to cool for at least 10 min., plug back in
The appliance does not turn on when the button is pushed to "ON"	The overheat protection device in the appliance has been triggered	Turn all controls off, unplug the appliance, allow to cool for at least 10 min., plug back in and restart.
Hear regular noisy	May the flame reflector fix tie too long to touch other part	Open the machine to cut off the extra length of tie.see step as following

Use screwdriver remove 4 screws as show pic(front 2 screws and back 2 screws)to open the log		★ After open log show as this （see pic）
 ①		 ②
2、Cut off the part of tie that is too long	★ After cut off （see pic）	3、Assemble from step 4 to step 1
 ③	 ④	

Important Notice:

When you first use this heater, you may notice a slight odor. This is a normal occurrence as the internal components heat up for the first time, and the odor will typically disappear after the heater has been used for a while.

Please rest assured that this odor is harmless and poses no risk to your health. Almost all heating products experience this during initial use.

We recommend placing the heater in a well-ventilated area during the first use to allow the odor to dissipate quickly.

Thank you for your understanding and support. If you have any questions, please do not hesitate to contact our customer service team.

ALWAYS OBSERVE THESE SAFETY PRECAUTIONS WHEN OPERATING YOUR ELECTRIC HEATER

ALWAYS Read all instructions before operating.

ALWAYS Locate your electric heater away from furniture or loose hanging drapes.

ALWAYS Keep the rear grill away from walls or drapes so as not to block the air intake. (If applicable)

ALWAYS Unplug electric heater when not in use.

ALWAYS Use electric heater on a flat dry surface.

ALWAYS Use on 120 volt 60 Hz AC power supply.

ALWAYS Route the cord so it will not be walked on, tripped over or pinched by furniture.

ALWAYS Keep electrical cords, drapes and other furnishings away from your electric heater.

ALWAYS Keep your electric heater clean and the filter free of dust. (If applicable)

ALWAYS Use indoors only.

NEVER Place drapes, clothing or towels over electric heater to dry.

NEVER Use in the presence of explosive or flammable vapors such as gas or paint.

NEVER Plug another electrical appliance into the same circuit. Blown fuses, tripped circuits and fire hazards may result.

NEVER Use water or liquids to clean your electric heater.

NEVER Let bare skin touch hot surfaces as this may cause burns.

NEVER Leave electric heater unattended.

NEVER Leave electric heater unattended when children or pets are present.

NEVER Locate electric heater where it may fall into a bath tub or other water containers.

NEVER Operate electric heater with a damaged cord, plug or after the heater malfunctions, or has been dropped or damaged in any manner.

NEVER Run cord under carpeting or cover with throw rugs or runners.

NEVER Insert or allow foreign objects to enter any ventilation or exhaust openings, as this may cause an electrical shock, fire or damage.