Electrolux

Limited Warranty — Split A/C System

IMPORTANT: Keep this card with your proof of purchase and installer invoice.

WARRANTOR: Innospace Technologies Ltd.
(Electrolux split A/C licensee for the U.S. territory)
Warranty Support Email: **electroluxacsupport@theinnospace.com**
Phone: **+1 (888) 2022194**

WARRANTY COVERAGE (PARTS ONLY)
Innospace warrants to the original purchaser that this Electrolux split air conditioner system is free from defects in materials and workmanship under normal residential use, subject to the terms below.

1. **One (1) Year Limited Warranty** – Unit Parts - for one (1) year from the date of original purchase, Innospace will provide replacement parts, at no charge, to remedy defects in materials or workmanship in the unit (indoor unit and outdoor unit).

2. **Three (3) Year Limited Warranty** – Compressor part only for three (3) years from the date of original purchase, Innospace will provide a replacement compressor part, at no charge, if the compressor is found to be defective in materials or workmanship.

WHAT IS NOT COVERED (EXCLUSIONS/LIMITATIONS)
This Limited Warranty does not cover:

- Labor costs, diagnostics/troubleshooting fees, service call charges, or contractor/technician fees.
- Refrigerant, consumables, and any charging, recovery, or evacuation costs.
- Removal, reinstallation, rigging, lifting, permits, inspections, or other installation-related costs.
- Damage due to improper installation, incorrect sizing/application, misuse, abuse, accident, negligence, power surges, or acts of nature.
- Cosmetic damage that does not affect product function.
- Damage or failure caused by unauthorized repairs, modifications, or use of non-approved parts.

INSTALLATION REQUIREMENT (ELIGIBILITY CONDITION)
To be eligible for warranty coverage, installation must be performed by a licensed HVAC professional. Proof of licensed installation (installer invoice and/or license information) is required for warranty service.

HOW TO OBTAIN WARRANTY SERVICE (EMAIL FIRST)
To request warranty service, email **electroluxacsupport@theinnospace.com.** Include the information on the back of this card when making a claim.

LIMITED REMEDY
If a defect covered by this Limited Warranty occurs during the applicable period, Innospace will, at its option, provide a replacement part. The customer is responsible for all labor and other costs not expressly covered above.

CUSTOMER / PRODUCT / INSTALLATION INFORMATION

Customer Information

Name: _____

Installation Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ Email: _____

Purchase Information

Retailer / Seller Name: _____

Order / Invoice Number: _____

Date of Purchase (MM/DD/YYYY): _____ / _____ / _____

Product Information (System)

Indoor Unit Model: _____ Indoor Unit Serial: _____

Outdoor Unit Model: _____ Outdoor Unit Serial: _____

Installation Information (Required)

Installer Company Name: _____

Installer Contact (optional): _____

HVAC License No. (if available): _____

Date of Installation (MM/DD/YYYY): _____ / _____ / _____

Notes / Issue Description (Optional):

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