

## ELEMENTS 1 YEAR LIMITED WARRANTY

Elements International provides to the original RETAIL purchaser a **ONE YEAR LIMITED WARRANTY** from the DATE OF PURCHASE, to ensure the below categories to be free of the defects/conditions. Note, any altering of the below furnishings by purchaser **VOIDS** warranty. Warranty is non-transferrable.

### LEATHER

- Leather products will be free from Peeling, Tearing, Seam Slippage, Dye transfers and Excessive Cracking.
- Slight variations of shade/tone are to be expected as well as Scratches, Wrinkles, Fading and Nicks; these characteristics are not to be considered a defect.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### UPHOLSTERED FABRIC

- Upholstered fabric will be free from Fraying, Seam Slippage and Dye transfers.
- This warranty **DOES NOT** cover Tearing, Fading, Shrinking, and when heavy misuse or where soiling is apparent.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### FRAMES USED IN LEATHER/UPHOLSTERED PRODUCTS

- Frames used in Leather/Fabric products will be of sound integral construction.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### CUSHIONING

- Cushion cores will soften over time with normal use and will conform to the shape of the user. This is to be considered normal wear, and shall not be considered a loss of shape or a manufacturing defect.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### SPRINGS

- Springs used in Leather/Fabric products will not have spring breakage brought on by metal fatigue or spring clips pulling loose from frame.
- All products have strong wire springs for Seats/Backs (where applicable) to be secured tightly.
- Springs have thick gauge wire that is clipped at intersections.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### STITCHING

- Leather/Vinyl Products to have secure stitching that will not fray and that all seams will be stitched securely without tearing under normal use.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### SWIVELS, GLIDERS & RECLINERS

- Items will have large/thick gauge tubing for strength.
- Durable and extensive lasting mechanism for easy swiveling, gliding and reclining.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### MOTION UPHOLESTRY

- Reclining mechanisms are warranted to be free from defects in workmanship/design and will not bind or bend improperly.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

### VENEER

- Case goods with veneer will be free from Peeling and chipping.
- Cracking from being dropped is **NOT** to be considered a defect and is caused by mishandling of the product.
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### FIREPLACES

- Fireplaces will not make unusual noises including loud humming or beeping sounds.
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### BEDROOM/CASE GOODS

- Bedroom/Case Goods will be free from defects in material.
- Bedroom/Case Goods with Power such as Light Fixtures will be operational and will not short out.
- This warranty **DOES NOT** cover damage due to misuse, abuse, accidents or discoloration caused by sunlight or artificial lighting sources.
- Variation of the graining, color, wood or wood products is expected not considered to be a defect.
- *Implied Warranty Valid for 1 Year to Retail Purchaser*

Elements International will pay within **ONE YEAR** from the original date of purchase, reasonable service and labor rates, that do not exceed the original sale price, to repair defective parts or replace parts at no charge to the original RETAIL purchaser.

## TIPS FOR CLEANING

**Synthetic Fabric**-Spot clean with foam from a water-based cleaning agent like Upholstery Cleaner or Mild Soap.

**Organic Fabric**-Spot clean with Dry-Cleaning Product or a Mild, Water-Free Solvent.

**Wood Products**-Dust often with Lint-Free cloth and wipe in direction of wood grain.