

PROBLEMS WITH YOUR ICE MAKER?

YOU CAN SOLVE MANY COMMON ICE MAKER PROBLEMS EASILY, SAVING YOU THE TROUBLE OF A SERVICE CALL. TRY THE SUGGESTIONS BELOW TO SEE IF YOU CAN SOLVE THE PROBLEM BEFORE CALLING FOR SERVICE.

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE
THE ICE MAKER DOES NOT OPERATE	NOT PLUGGED IN. THE CIRCUIT BREAKER TRIPPED OR A BLOWN FUSE. THE ICE MAKER POWER SWITCH IS SET TO "OFF".
NO ICE PRODUCED	AIRFLOW FROM THE FRONT GRILL IS BLOCKED. THE ICE MAKER ARM IS SET TO THE OFF POSITION. THE WATER SUPPLY IS TURNED OFF. THE WATER LINE IS CRIMPED. THE ICE MAKER HAS EXCESSIVE FROST BUILD UP.
THE COMPRESSOR TURNS ON AND OFF FREQUENTLY	THE ROOM TEMPERATURE IS WARMER THAN NORMAL. THE DOOR IS OPENED TOO OFTEN. THE DOOR IS NOT CLOSED COMPLETELY. THE DOOR GASKET DOES NOT SEAL PROPERLY. THE ICE MAKER DOES NOT HAVE ADEQUATE VENTILATION (IS THE GRILL OBSTRUCTED OR ARE THE CONDENSER COILS DIRTY?)
EXCESSIVE VIBRATION	CHECK TO MAKE SURE THAT THE ICE MAKER IS LEVEL. ADJUST THE LEVELING LEGS IF NEEDED
THE ICE MAKER SEEMS TO MAKE TOO MUCH NOISE	A RATTLING NOISE MAY COME FROM THE FLOW OF THE REFRIGERANT, WHICH IS NORMAL. AS EACH CYCLE ENDS, YOU MAY HEAR GURGLING SOUNDS CAUSED BY THE FLOW OF REFRIGERANT IN YOUR ICE MAKER. CONTRACTION AND EXPANSION OF THE INSIDE WALLS MAY CAUSE SOME POPPING AND CRACKLING NOISES. THE ICE MAKER IS NOT LEVEL.
THE DOOR WILL NOT CLOSE PROPERLY	THE ICE MAKER IS NOT LEVEL. THE DOOR HAS BEEN REVERSED AND IS NOT PROPERLY INSTALLED. THE GASKET IS DIRTY. THE ICE BUCKET IS OUT OF POSITION.
THE ICE CUBES ARE MELTED TOGETHER	ICE MAKER DOOR IS OPENED TOO OFTEN.