

## **LIMITED FIVE (5) YEAR WARRANTY**

**From the date of purchase to the original owner.**

Model Numbers 25-CB120 / 55-SHPCB120 / 55-TRPCB120

The manufacturer extends the following warranties:

### **Five Year Period:**

1. Carbon steel and welded seams in the firebox are covered for five (5) years against splitting.
2. The steel door and hinges are covered for five (5) years against cracking.

### **One Year Period:**

1. Component parts such as the hopper, auger, burn-pot, auger shaft and fasteners are covered for one (1) year against cracking, breakage and welded seam separation.
2. Electrical components, accessory items, glass and the painted surface of the stove are covered for one (1) year from the date of purchase.

### **Conditions and Exclusions**

1. Damage resulting from over-firing will void your warranty.
2. This warranty does not apply if damage occurs because of an accident, improper handling, improper installation, improper operation, abuse or unauthorized repair made or attempted to be made.
3. The manufacturer is not liable for indirect, incidental, or consequential damages in connection with the product including any cost or expense, providing substitute equipment or service during periods of malfunction or non-use.\*
4. All liability for any consequential damage for breach of any written or implied warranty is disclaimed and excluded.
5. This unit is EPA certified using high quality, Premium Grade pellet fuel. Warranty is void if the unit is used to burn materials for which the unit is not certified by the EPA.

Warranty is void if unit is not used according to the owner's manual.

\*Some states do not allow the exclusion of limitations of incidental or consequential damages, so the above may not apply to you

## **Procedure**

Purchaser must give notice of claim of defect within the warranty period and pay transportation to and from a service center designated by the manufacturer. The dealer from which the unit was purchased or the factory, at our option, will perform the warranty service.

## **Other Rights**

This warranty gives you specific legal rights; you may also have other rights, which may vary from state to state.

**England's Stove Works, Inc.**  
**P.O. Box 206**  
**Monroe, VA 24574**  
**(800) 245-6489**

To submit a Warranty Claim, call (800) 245-6489 to speak with our Technical Support department. You may also file a Warranty Claim at [www.heatredefined.com/support/warranty-claim-request/](http://www.heatredefined.com/support/warranty-claim-request/)

For parts, warranty replacement procedures may be found at our parts store site:  
[store.heatredefined.com](http://store.heatredefined.com)

## Important Notice

This registration information **MUST** be on file for this warranty to be valid. Please send this information within thirty (30) days from the original date of purchase.

Use any of these three easy ways to send your warranty information in!

### Mailing Address

England's Stove Works, Inc.

Technical support Department

P.O. Box 206

Monroe, Virginia 24574

Please Note: This warranty is null and void if the attached warranty registration AND a copy of the sales receipt is not returned within thirty (30) days from the date of purchase.

**Warranty is not transferable.**

### Fax Number

(434) 929-4810 – Twenty-four hours a day

### Online Registration

Visit our warranty registration website at:

<http://www.heatredefined.com/support/warranty-registrations/>