

Sanctuary

SECURITY VAULT

SECURITY VAULT | INSTRUCTION MANUAL

B I O M E T R I C



IMPORTANT:

Please read this information and follow all safety rules carefully before operating your security vault. Failure to do so will void your warranty.

TABLE OF CONTENTS

IMPORTANT INFORMATION 2

1. REGISTRATION 3

2. UNDERSTANDING YOUR VAULT 4

3. INITIAL ENTRY 5

4. PROGRAMMING YOUR FINGERPRINT 6

5. SECURITY TEST 7

6. OPENING VAULT WITH PROGRAMMED FINGERPRINT 7

7. PROGRAMMING ADDITIONAL FINGERPRINTS 8

8. TROUBLESHOOTING 9

9. LOCKOUT MODE 10

10. CLEARING ALL PROGRAMMED FINGERPRINTS 10

11. TAMPER INDICATOR 11

12. QUIET MODE 11

13. PROPER PLACEMENT AND MOVING OF VAULT 11

14. SECURING YOUR VAULT 12

15. LOADING YOUR VAULT 12

16. MAINTAINING HINGES AND INTERNAL MECHANISMS 12

THREE YEAR WARRANTY 13

THIS MANUAL SERVICES THE FOLLOWING STYLE NUMBERS

SA-IHS2B and SA-IHS2B-D

DISCLAIMER - READ BEFORE VAULT SETUP

PLEASE READ THIS INFORMATION CAREFULLY BEFORE OPERATING YOUR SANCTUARY VAULT.

DO NOT LOCK THIS MANUAL OR THE OVERRIDE ACCESS KEYS IN YOUR VAULT.

- Thank you for choosing a Sanctuary vault to protect your valuables. We are committed to securing, organizing and protecting your most important documents, valuables and keepsakes.
- If you experience problems or challenges with your vault, please contact us. Many issues can be quickly resolved without the product being returned.

Contact Customer Service at cs@sportsafieldsafes.com or (888) 792-4264

SAFETY

- Be sure to keep backup keys stored in a safe place away from unauthorized users

WEAPON STORAGE

- If you choose to utilize this vault to store a weapon always follow proper weapon and local laws when storing a weapon.
- SA Consumer Products strongly recommends that you do not store loaded guns.
- Always follow the firearm safety rules set out by the firearm's manufacturer.
- A Sanctuary vault or any other firearm storage device cannot take the place of other safety procedures including advising children of the dangers of firearms.
- SA Consumer Products and its distributors of the Sanctuary vaults do not recommend, suggest, advise, promote, or otherwise condone the ownership or use of firearms. We believe the decision to own or use a firearm is a serious decision that should only be made by an adult who has carefully considered the risks and benefits of such a decision.

1. REGISTRATION

Please ensure you register your vault by visiting our website. Locate the “contact” button on the top header on the home page. Select registration from the drop down menu.

www.saproducts.com

By registering your Sanctuary vault we will be able to expedite and address any problems or challenges you may have which would otherwise require a notary letter and proof of payment.

REGISTRATION INFORMATION

The information you record onto this page will be required in the event you cannot access the contents of your Sanctuary vault. Please fill out all the required information below and retain for your records and safe keeping.

PLEASE HAVE THIS INFORMATION READY PRIOR TO CALLING FOR TECHNICAL ASSISTANCE AT:

Contact Customer Service at cs@sportsafieldsafes.com or (888) 792-4264

PURCHASE DATE:

PURCHASE PRICE (BEFORE TAX):

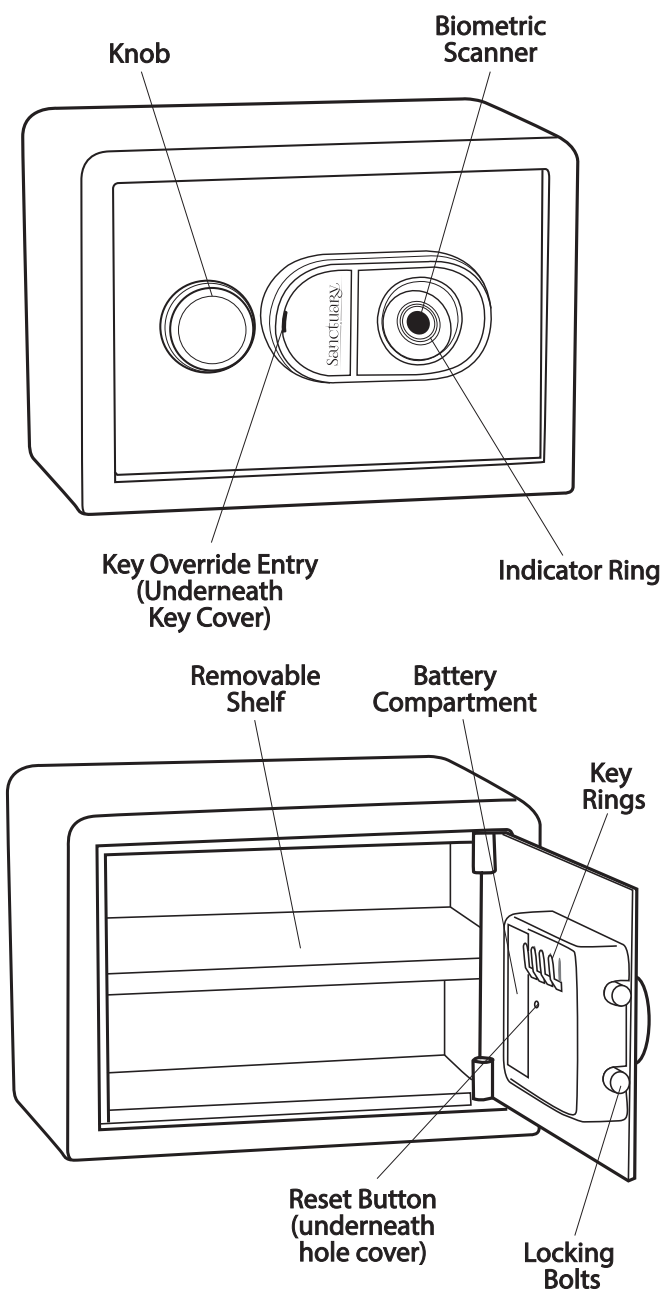
MODEL NUMBER:

SERIAL NUMBER:

RETAILER PURCHASED AT:

KEY NUMBER (IF APPLICABLE):

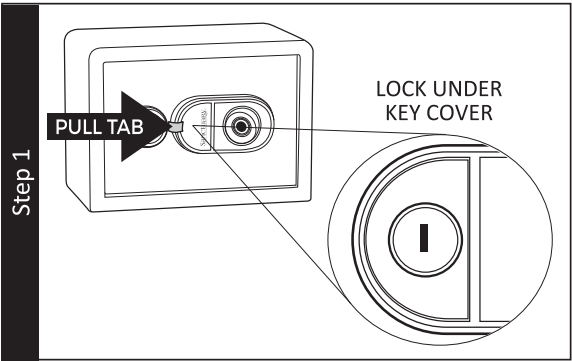
2. UNDERSTANDING YOUR VAULT



3. INITIAL ENTRY

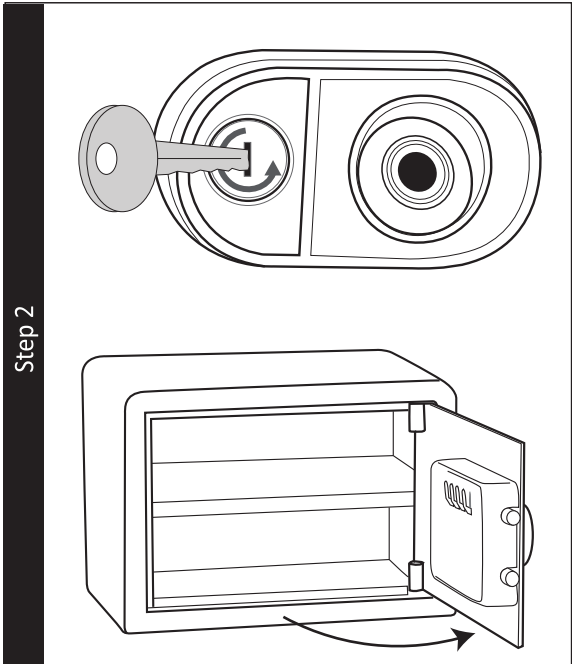
1. Locate the key cover attached to the product. Remove the backup key cover carefully by pulling the key cover tab.

In the future you may place a flat end screw driver in the slot and pry upwards.

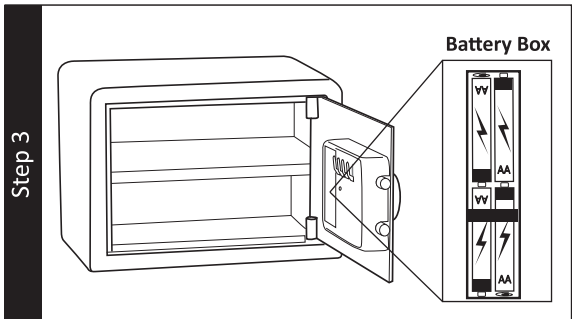


2. Turn and hold the key counter-clockwise and turn the knob clockwise to open.

Remove backup keys and put aside.



3. Locate the (4) AA batteries and insert in the battery compartment on the inside of the door panel. Unit will beep when batteries are successfully installed. Replace battery cover.



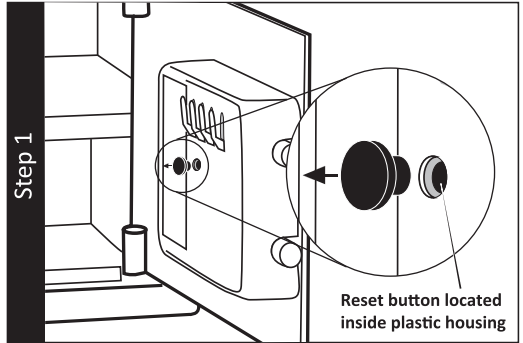
WARNING: The batteries must be inserted with the correct polarity. Exhausted batteries must be removed from the product and discarded safely. Do not mix old and new batteries. Do not mix alkaline or standard (carbon – zinc) batteries. Do not use rechargeable (nickel – cadmium) batteries.

4. PROGRAMMING YOUR FINGERPRINT



IMPORTANT: THIS UNIT COMES IN DEFAULT MODE. ALL FINGERPRINTS WILL WORK TO UNLOCK THE VAULT UNLESS A FINGERPRINT IS PROGRAMMED. YOU MUST PROGRAM A FINGERPRINT TO ENSURE SECURITY OF YOUR VAULT.

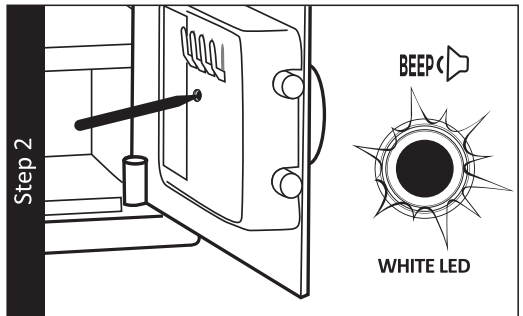
1. First, remove the black rubber cap that covers the reset button on the door panel.



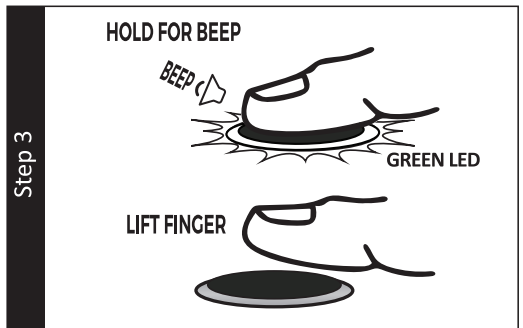
2. Use a pen tip or other pointed object to press the reset button. You will hear 1 beep and the indicator ring will illuminate white on the front of the door.

NOTE:

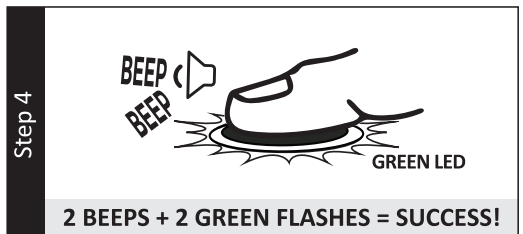
Programming mode will time out after 10 seconds of inactivity. If this occurs press reset button and begin again.



3. **PLACE AND HOLD** the pad of your finger on the scanner until indicator ring flashes green once and beeps once.



4. **REPEAT** at least 3 more times until there are 2 consecutive beeps and 2 green flashes.



5. SECURITY TEST ⚠️ IMPORTANT

To test security place an UNPROGRAMMED finger on the scanner.



When using an **UNPROGRAMMED** finger the indicator ring should flash red indicating you are no longer in default mode and your vault is **SECURE** and protected.



If the indicator ring flashes green and the vault unlocks, you are still in default mode and your vault is **NOT SECURE**. If still in default mode proceed to section 4 and reprogram your desired fingerprint.

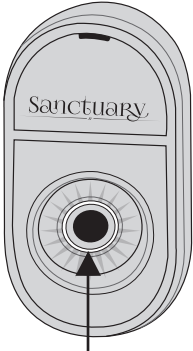


6. OPENING VAULT WITH PROGRAMMED FINGERPRINT

With keys in hand, close and lock the door.
PLACE AND HOLD the **PROGRAMMED** fingerprint on the scanner and indicator ring will illuminate green and beep once. Vault will unlock and door may now be opened.



IF SCANNER WAS UNABLE TO READ FINGERPRINT:
Indicator ring will flash red once and sound once. Try scanning again.

IF SCANNER WAS ABLE TO READ FINGERPRINT BUT DID NOT ACCEPT:
Indicator ring will flash red 5 times and beep 5 times. Follow section 4 to reprogram your fingerprint.

 Indicator Ring	TRY AGAIN
	RED LED x1  x1
	REPROGRAM
	RED LED x5  x5

7. PROGRAMMING ADDITIONAL FINGERPRINTS

When accessing your vault quickly, there is a chance you might press the scanner with a part of your finger that you have not registered before. For this reason, we recommend programming additional areas of your fingerprint to ensure fast and reliable entry to your vault.

INDIVIDUALLY MAPPING ALL ZONES OF YOUR FINGERPRINT WILL ENSURE A RELIABLE READING BY THE SCANNER.

To ensure each programming sequence is properly captured, the scanner needs to read the exact same place on your finger four times in a row.

This counts as one programmed fingerprint of the 100 fingerprints this unit can keep in memory.

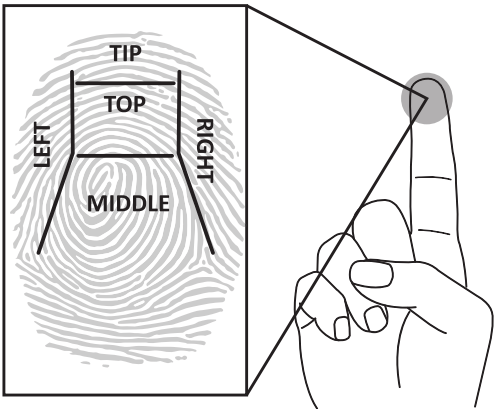
Once programming sequence has been successfully completed you can move onto the next zone of your fingerprint.

Complete section 4 again for each fingerprint zone you would like to program.

NOTE:

If you experience any problems reading your print, including inconsistent readings, note the area of your print that doesn't work properly, and specifically reprogram that area.

This scanner will hold up to 100 different fingerprints.



HOLD FOR BEEP

GREEN LED

LIFT FINGER

BEEP BEEP

GREEN LED

2 BEEPS + 2 GREEN FLASHES = SUCCESS!

8. TROUBLESHOOTING

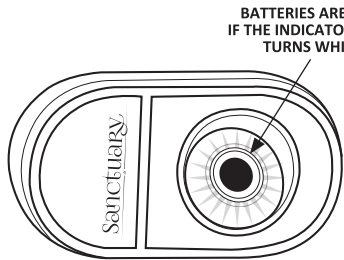
In the event that you run into issues with programming and accessing your vault, please read through this section for answers to your questions.

How-To Video

If you are having difficulty programming your fingerprint, take a moment to watch our how-to video available at www.saproducts.com or simply open camera app and scan QR code.



Low Battery Warning



BATTERIES ARE LOW
IF THE INDICATOR RING
TURNS WHITE

When opening your vault indicator ring will flash green twice and beep twice. If this is followed by the indicator ring turning white along with a 2 second long beep, your vault has entered low battery status. Replace batteries immediately to avoid being locked out of your vault.

PROBLEM	SOLUTION
UNPROGRAMMED FINGERPRINT IS OPENING YOUR VAULT	<p>You are still in default mode. Please try recording your fingerprint again.</p> <p>⚠ IMPORTANT DO NOT USE IN DEFAULT MODE. Vault is not considered secure in default mode.</p>
THE SCANNER IS NOT READING YOUR FINGERPRINT	Make sure to hold down your finger on the scanner instead of tapping. Scanner needs time to complete the scanning process.
	Fingerprints may lack definition due to excessive skin dryness. We recommend applying moisturizer or slide your fingerprint against your forehead before scanning process.
YOUR PROGRAMMED FINGERPRINT IS NOT READING AT ALL TIMES	Placing a portion of a fingerprint on the scanner that has not been programmed can result in an error. We recommend programming multiple areas of each fingerprint.

8. TROUBLESHOOTING (Continued)

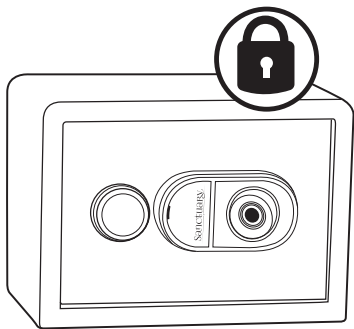
Locked Out Of Your Vault

In the event you are locked out of your vault, use your backup keys to gain access and follow the section 3 Initial Entry instructions.

If you have lost your backup keys, or are still having any difficulties, contact customer service at the number below. Proof of purchase is required to obtain keys.

Contact Customer Service at cs@sportsafieldsafes.com or (888) 792-4264

9. LOCKOUT MODE



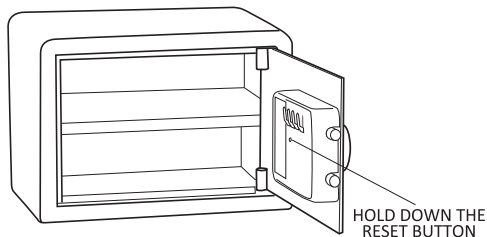
1. Three consecutive rejected scans put the vault in "Basic Lockout" mode.
Scanner is deactivated for 1 minute. 3 beeps will sound and indicator ring will pulse red for 1-minute. Indicator ring will flash green once and beep once indicating lockout is over.
2. Four consecutive rejected scans result in "Severe Lockout" mode.
Scanner is deactivated for 5 minutes. 3 beeps will sound and indicator ring will pulse red light for 5-minute. Indicator ring will flash green once and beep once indicating lockout is over.

10. CLEARING ALL PROGRAMMED FINGERPRINTS

Hold Reset button. Initially, the indicator ring will flash green and beep once. Continue holding reset button for 5 seconds, the indicator ring will flash green two times and beep two times:

⚠ IMPORTANT

This signals that the vault is back in default mode. The vault will now accept any fingerprint and is ready to be reprogrammed.

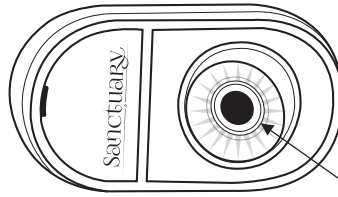


NOTE:
If 100 max fingerprints have already been programmed indicator ring will flash 5 times and beep 5 times. We recommend clearing all programmed fingerprints and starting the programming process over.

11. TAMPER INDICATOR

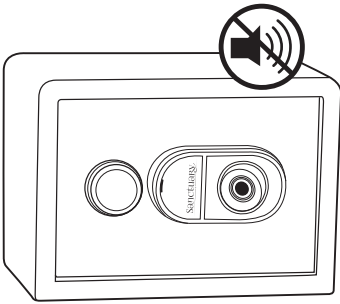
Indicator ring will flash red once every 5 seconds alerting vault owner that vault has been tampered with.

Tamper indicator will turn off with a successful scan of an authorized users fingerprint.



**INDICATOR RING WILL
FLASH RED ONCE EVERY
5 SECONDS**

12. QUIET MODE



To initiate quiet mode, hold a programmed finger on the scanner for 5 seconds beyond your fingerprint being accepted. The green indicator ring will turn off and back on, but will not beep, indicating you are now in quiet mode.

You will not hear any sounds for any functions while the vault is in quiet mode.

To turn the sound back on, hold a programmed finger on the scanner for 5 seconds beyond your fingerprint being accepted. The green indicator ring will turn off and back on and will beep once indicating you are no longer in quiet mode.

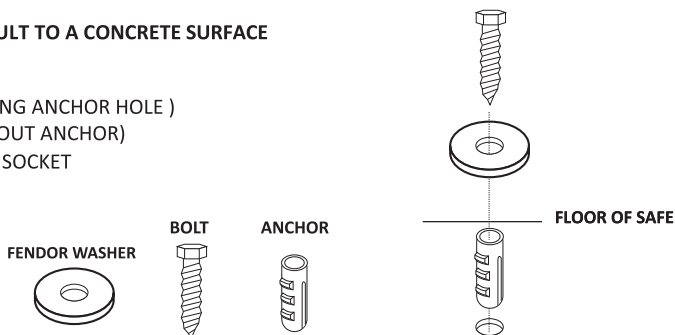
13. PROPER PLACEMENT AND MOVING OF VAULT

1. To maximize burglary protection and stability, securing the vault to the floor or wall is recommended.
2. SA Consumer Products recommends that you store your vault in a closet, office, basement, bedroom or any other location that is convenient for you but out of direct line of sight from prying eyes.
3. Always ensure the vault is in an isolated and dry area. Never place the vault in direct contact with a wet floor. When installing your vault on a concrete floor, use of a moisture/protective barrier is highly recommended. Failure to do so, or exposing the vault to chemicals or other adverse environments may void the warranty.

14. SECURING YOUR VAULT

TOOLS NEEDED TO BOLT VAULT TO A CONCRETE SURFACE

- DRILL / HAMMER DRILL
- 3/8" DRILL BIT (FOR DRILLING ANCHOR HOLE)
or 3/16" (FOR INSTALL W/ OUT ANCHOR)
- WRENCH / 11/16" (10MM) SOCKET
- HAMMER



1. Use the hardware provided or consult your hardware retailer for fastening hardware for your particular mounting surface.
2. Open your vault door granting access to the factory drilled bolt down holes in the bottom of your vault.
3. To secure your vault to the floor it will first be necessary to drill pilot holes in the floor surface. Mark the center of each hole on the mounting surface.
4. Drill the appropriate diameter and depth of pilot holes based on the type of hardware being used and the type of floor surface. For the hardware provided (concrete floor installation) we recommend using a hammer drill and 3/8" masonry drill bit to drill holes. Insert the 4 plastic anchors into the drilled holes.
5. Secure the vault, by threading the four lag bolts through the vault bolt down holes and into the plastic anchors in the mounting surface. Be sure to ratchet the bolts down tight.

15. LOADING YOUR VAULT

1. Store ammunition separately from valuables.
2. Do not put anything in your vault that will put pressure against the door when it is closed.

16. MAINTAINING HINGES AND INTERNAL MECHANISMS

The hinges and internal locking mechanism are permanently lubricated, thus needing no maintenance. Opening the door panel of your vault may void your warranty. Always consult our customer service experts prior to doing so.

THREE YEAR WARRANTY

SA Consumer Products will repair or replace, at their sole discretion, any Sports Afield vault damaged by fire, forced entry, forced attack or natural flood for the lifetime of the original owner.

SA Consumer Products will repair or replace, at their sole discretion, any Sports Afield vault with defective parts, paint or lock for three years of the original owner purchase date.

If SA Consumer Products deems a replacement vault is to be sent, they will pay the freight costs to ship the replacement vault to the original owner.

This three year warranty is limited to the vault and expressly excludes any loss associated with the contents of the vault.

SA Consumer Products reserves the right to receive full evidence of your misfortune, such as a police report and/or homeowner's statement of coverage. This warranty is not valid outside of the United States and Canada.

Proof of registration and copy of sales receipt must be on file at the time of claim. Visit our website at www.saproducts.com to register your vault.

Three year warranty only applies to the original owner of the vault.

SA Consumer Products shall only be responsible and liable when the vault is used in compliance with the directions specified in your new SA Consumer Products owner's manual.

SA Consumer Products requires that specific guidelines be followed for repair. The vault will be repaired in-home if possible (to include parts and labor); however, if factory replacement is necessary (at SA Consumer Products' sole discretion), the replacement will be shipped freight prepaid, curbside delivery.

This warranty is inclusive and is in lieu of any and all other warranties, express or implied. Specifically excluded are the warranties of merchantability and fitness for a particular purpose. This warranty is limited to the vault itself and/or its value and does not include consequential damages of any kind including, but not limited to, the contents in and of the vault.