

Dear Valued Customer,

Thank you for choosing CRANACH and becoming part of our journey toward excellence.

With **CRANACH®** Limited Lifetime Warranty, we honor not only the craftsmanship that goes into every **CRANACH®** product but also the trust you've placed in us. This warranty is our promise of enduring quality, standing beside you for years to come.

Should you ever need assistance, our support team is ready to help ensure your experience with us remains nothing short of exceptional. Please keep this card as a symbol of our commitment to you, today and always.

All the best,

CRANACH USA team

LIMITED LIFETIME WARRANTY

CRANACH Bath & Kitchen
7933 Ley Rd, Houston, TX 77028
info@cranachhome.com
cranachhome.com



Registration for Warranty

Congratulations on your purchase!

To ensure your product is covered by our exclusive lifetime warranty, please register your product on our website within 30 days of purchase.

How to Register:

Step 1:
Scan QR code below or visit our website at cranachhome.com/productsregistration.



Step 2:
Navigate to the warranty registration section.

Step 3:
Fill out the registration form with your purchase details.

By registering, you will gain peace of mind knowing that your investment is protected. If you have any questions, our customer support team is here to help!

Thank you for choosing CRANACH!

Limited Lifetime Warranty

CRANACH warrants its products to the original consumer purchaser to be free from defects in materials and workmanship as long as the purchaser own it. All finishes carry a lifetime warranty in residential and 10 year warranty in commercial plumbing service as long as the consumer purchaser owns it.

If the faucet should ever develop a leak or drip during warranty period, CRANACH will free of charge provided the parts necessary to put the faucet back into the good working condition and will replace any parts or finishes proven defective under normal installation, use, and service to the original consumer purchaser.

Installation or maintenance and cleaning must be in compliance with instructions furnished with every CRANACH product. CRANACH recommends using a certified plumber for all faucet installation and repair.

Finish Characteristics and Variations

Cranach offers a range of finishes, including specialized options that may naturally vary in brightness and tone due to the finishing process. These variations are inherent to the product and are regarded as intentional design elements, not defects.

Special finishes may undergo natural transformations, such as developing a distinctive patina or other unique characteristics, which are considered intrinsic qualities of the product, and are not classified as defects.

Limited Lifetime Warranty

Warranty Limitations and Exclusions

Damage resulting from misuse, abuse, accidents, or improper installation will render this warranty null and void.

Use of non-genuine **Cranach** parts will also void this warranty.

This warranty is strictly limited to the replacement of defective parts. Incidental or consequential damages, as well as labor, repair, or replacement costs, are expressly excluded from coverage.

Warranty Legal Notice

Some states do not allow the exclusion or limitation in incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, as you may have other rights which vary from state to state.

Replacement parts can be obtained from your local dealer or directly from CRANACH. If you find a problem with your product, please immediately contact your nearest CRANACH dealer or sales representative by:

Customer hotline: 888.263.8999
Email: support@cranachhome.com