



Limited Product Warranty

Design Element Vanity Products



Customer Support
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Monday – Friday · 8:30 AM – 5 PM PST

1-Year Limited Part Warranty

Design Element warrants each vanity product to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the date of original purchase. This warranty applies only to the original owner or end-user and is non-transferable. The product must remain at its original installation location.

If a product is determined to be defective within the warranty period, Design Element will repair or replace the product with one of equal value at its sole discretion.

This warranty does not apply to damages resulting from improper installation, misuse, negligence, abuse, alteration, improper maintenance, harsh chemicals, abrasive cleaners, accidents, fire, flood, or acts of God.

The owner is responsible for proper installation and plumbing. Design Element does not install or supervise installation and is not liable for damages resulting from installation. The owner must provide access to product components for warranty service. Costs to provide access are the responsibility of the owner.

Products must be installed and operated in accordance with supplied instructions and all applicable building codes.

Material Characteristics

Design Element products are crafted from naturally variable raw materials. Variations in wood grain, color, stone veining, mineral streaking, and natural aging are inherent characteristics and are not defects. Replacement components may not exactly match existing finishes.

Wood products may darken or change color over time due to environmental exposure. Natural stone surfaces vary in pattern and coloration. Handcrafted construction may result in minor dimensional or finish variation within industry tolerance. Tempered glass may exhibit a slight green tint due to manufacturing processes.

Limitation of Liability

No distributor or representative may alter this warranty. Design Element reserves the right to modify warranty terms without affecting products previously sold. This warranty represents the sole remedy for defective products and excludes incidental or consequential damages to the fullest extent permitted by law.