# **EXTEND YOUR WARRANTY:**

You can turn your R.O. system's one year factory warranty into a lifetime warranty by saving your receipts for purchases of Whirlpool<sup>®</sup> replacement R.O. membrane and filter cartridges. See "Lifetime Warranty" below for details.

## WARRANTY

### REVERSE OSMOSIS WATER FILTRATION SYSTEM - MODEL WHAROS5 (not including filter cartridges and R.O. membrane)

Warrantor: Water Channel Partners, 2805 Dodd Road, Suite 300, Eagan, MN 55121

#### **One Year Warranty:**

Warrantor guarantees, to the original purchaser when the product is purchased from an authorized dealer, and when installed and maintained in accordance with the instructions, that the Reverse Osmosis Water Filtration System (WHAROS5) will be free from defects in materials and workmanship and will perform in accordance with its written specifications for a period of one (1) year from the date the product is delivered.

#### Lifetime Warranty:

Warrantor guarantees, to the original purchaser only, that the Reverse Osmosis Water Filtration System (WHAROS5) will be free from defects in materials and workmanship and will perform in accordance with its written specifications for the lifetime of the purchaser, provided that:

- The product is purchased from an authorized dealer.
- The system is installed and maintained in accordance with the instructions in the same home where it was originally installed.
- The purchaser replaces both the pre and post filters every six (6) months and saves their receipts, for proof of purchase of the Whirlpool WHEERF filter cartridge set, in case a warranty claim is made. Purchase of no more than two (2) WHEERF filter sets in a 12 month period may be applied toward compliance with this warranty.
- The purchaser replaces the R.O. membrane every two (2) years and saves their receipts, for proof of purchase of the Whirlpool WHEERM membrane, in case a warranty claim is made. Purchase of no more than one (1) WHEERM membrane cartridge in a 24 month period may be applied toward compliance with this warranty.

Failure to adhere to the above requirements from the date the product is delivered voids the lifetime warranty.

If, during such respective period, a part proves, after inspection, to be defective, Warrantor will, at its sole option, either replace or repair the part without charge except normal shipping and installation charges. If a repair or replacement part is unavailable, Warrantor may refund the original purchase price. Labor to maintain the equipment is not part of the warranty. Filters and membranes, which are expendable, are not covered by the warranty.

If you have questions regarding a warranted product, need assistance with installation or troubleshooting, wish to order a part or report a warranty issue, we are just a phone call away. SIMPLY DIAL 1-866-986-3223 for assistance.

#### **General Provisions**

The above warranties are effective provided the Reverse Osmosis Water Filtration System is operated at water pressures not exceeding 100 psi (7.0 kg/cm<sup>2</sup>), and at water temperatures not exceeding 100°F (38°C); provided further that the Reverse Osmosis Water Filtration System is not subject to abuse, misuse, alteration, neglect, freezing, accident or negligence; and provided further that the Reverse Osmosis Water Filtration System is not damaged as the result of any force of nature such as, but not limited to, flood, hurricane, tornado or earthquake.

The limited warranty does not cover damage due to: (a) transportation, (b) storage, (c) improper use, (d) failure to follow the product instructions or to perform any preventive maintenance, (e) modifications, (f) unauthorized repair, (g) normal wear and tear, or (h) external causes such as accidents, abuse, or other actions or events beyond Warrantor's reasonable control. Use of aftermarket, used, or non-manufacturer provided parts will void all warranties. Warranty does not cover failures due to improper product installation. Warrantor is excused if failure to perform its warranty obligations is the result of strikes, government regulation, materials shortages, or other circumstances beyond its control.

THERE ARE NO WARRANTIES ON THE REVERSE OSMOSIS WATER FILTRATION SYSTEM BEYOND THOSE SPECIFICALLY DESCRIBED ABOVE. ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED TO THE EXTENT THEY MIGHT EXTEND BEYOND THE ABOVE PERIODS. THE SOLE OBLIGATION OF WARRANTOR UNDER THESE WARRANTIES IS TO REPLACE OR REPAIR THE COMPONENT OR PART WHICH PROVES TO BE DEFECTIVE WITHIN THE SPECIFIED TIME PERIOD, AND WARRANTOR IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. NO DEALER, AGENT, REPRESENTATIVE, OR OTHER PERSON IS AUTHORIZED TO EXTEND OR EXPAND THE WARRANTIES EXPRESSLY DESCRIBED ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. This warranty applies to consumer-owned installations only.

<sup>®</sup>/™ ©2024 Whirlpool. All rights reserved. Manufactured under license by Water Channel Partners, Eagan, Minnesota. Limited warranty provided by manufacturer.