

Warranty

How long does RingConn provide warranty service for?

All original components of the new Product are covered by a one-year warranty for non-EEA (European Economic Area (EEA)) countries and a two-year warranty for EEA countries from the delivery date, one year warranty in non-EEA countries. Claims under this warranty must be made directly to RingConn, and proof of purchase is required. The warranty applies to original owners and is transferable to further owners. RingConn will repair, replace or refund if the damage is caused by a defect in our workmanship.

The warranty does not cover the following:

- An improper or negligent use, operation, or transformation.
- Maintenance contrary to the maintenance instructions of the product (e.g., lack of care).
- Normal wear and tear.
- All rechargeable batteries are consumables with a limited lifespan, so their capacity and performance will gradually decline over time. Therefore, battery replacement is not included in our standard warranty policy.
- Damages or defects due to accidents.

If you have any questions, please feel free to contact us at: cs@ringconn.com.