Warranty &Return Policies

Warranty Terms

·All customers who purchase our products are covered by a 90-day product warranty from the date of purchase.

·During the warranty period,if the product is defective or damaged,BABOOM will During the warranty period,if the product is defective or damaged,BABOOM will provide you with excellent after-sales service.

Return Policy

·You may return your purchase within 90 days of receipt.

·All returned products must be 100%complete and fully packed in the original packaging.

·Products that have been modified will not be eligible for return.All items must be returned intact.

SPECIAL CONDITIONS: The warranty policy and return policy do not apply if the failure of the product was caused by improper use,repair or accidental damage by the customer.

Replacement Parts

·In the event that an item has been lost or damaged,either by the manufacturer or in shipping,you may request a replacement.

·Replacement parts are not available for all products and we will assess any damage and find a solution,which may include shipping a new replacement to you.

*When initiating an after-sales issue,please contact BABOOM Marketplace Customer Service at MPsale1@monightsllc.com to obtain a replacement part.Before you send an email to Customer Service,please have the following information ready:

1.order number
2.SKU of the product
3.Damaged part number and quantity
4.Provide a photo of the damaged item
5.Description of the breakage

Incorrect Order Received

If you receive something different from what you ordered,please contact BABOOM Marketplace Customer Service Center within 48 hours of receiving the item.

Email is MPsale1@monightsllc.com ,Phone is 978-248-8126.

Caution:

1.In order to get warranty and return service,please make sure to keep the proof of purchase and photos of the product when you sign for it.
2.The warranty and return policy applies only to the original purchaser and is not transferable to others.
3.The Company reserves the right to make final interpretation and changes to the warranty and return policy.

BABOOM Marketplace

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Customer Service Phone: 978-248-8126