

CUSTOMER DETAILS CUM WARRANTY CARD



Customer copy, to be retained by customer

Name _____

Address _____

Telephone No. _____ Mobile No. : _____

Product _____ Date of Purchase :

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Model No.

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Product Serial No.

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Dealer Name & Address : _____

Customer's Signature & Date
(I accept the terms & conditions of the warranty*)

Dealer Signature & Rubber Stamp

Warranty

* Terms & Conditions

1. The warranty is confined to the first purchase of the product only and is not transferrable
2. Repairs under warranty period shall be carried out by the company authorized personnel only. The list of Authorized service centers can be obtained from the official website www.carriermideaindia.com or from our Customer Redressal Cell contact no. 1800 3000 0011.
3. Warranty period is effective from the date of purchase for 01 years (with the proof of User's Warranty Card & Sales Invoice). Main door & Door Plastic is not covered under the product warranty.
4. In the event of repairs of any part (s) of the unit the warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Moreover, the time take for repair and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.
5. In case of any transit damage/customer misuse, as determined by the authorized service center personnel, the product shall be repaired by the concerned authorized service center on charges as decided by the authorized service center, even if the unit is within the warranty period
6. The warranty is issued at New Delhi, and courts of New Delhi shall have the exclusive jurisdiction over matters covered or flowing from this warranty
7. The warranty is not applicable in any of the following cases
 - a) The completed warranty card is not presented to the authorized service personnel at the time of repair
 - b) The product is not used according to instructions given in the instruction manual, as found by the service personnel.
 - c) Defects caused by improper use, operation, maintenance and/or placement
 - d) The product has been detached, and/or repaired by people other than company authorized service personnel
 - e) Site/premises where the product is kept in conditions that do not confirm to the recommended operating conditions of the machine/unit
 - f) The original serial number is removed, obliterated or altered from the machine/unit or cabinet
 - g) Defects due to causes beyond control like lightning, abnormal voltage, acts of god or while in transit to service center or to the buyers residence, place of use.
 - h) Defect caused by household pets, rats, cockroaches or any other animal or insects
 - i) Warranty does not cover normal wear and tear of parts (which age over a period of time/usage) like paint / sticker peel off, color changes etc
8. Please contact your nearest service center for an immediate and proper maintenance in the event of your product incurring any quality problem. DO NOT try to repair it by yourself, and the damage caused by this behavior is not answered by our company.
9. The fee of spare parts and maintenance will be charged for the product, which is out of warranty. The visiting repair will be subject to the visiting fee. For any further information/assistance, please contact the Customer Grievance Cell / Customer Redressal cell :

Carrier Midea India Private Limited, 1st Floor, Pearl Tower, Plot No. 51, Sector-32, Gurgaon , Haryana-122 001, INDIA

Contact No. (Toll free) : 1800 3000 0011

Email : customercare@carriermidea.com

Website : www.carriermideaindia.com