

**Proper care will help protect and maintain the appearance and performance of your floor.**

**See below on how best to care for your floor**

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## MAINTENANCE AFTER CONSTRUCTION

For New Construction or Remodeling: Dust and joint/drywall compound can be deposited on the flooring. If it is not completely removed and then wet mopped, it will create a haze on the surface of the flooring that will be difficult to remove.

- Dry mop floor using a microfiber mop pad or appropriate floor vacuum to remove any dust particulates from the floor.
- Spray an approved Hard Surface Cleaner onto the floor in manageable areas (spray mist will dry quickly). Use a microfiber wet mop pad to mop the floor with cleaner. If pad becomes dirty, be sure to replace the pad with a new microfiber wet mop pad. Ensure you mop the floor in overlapping sections.
- Always rinse the floor with water only by mopping with water to remove any remaining residue from the floor.

In the event where dry wall dust/construction dust is mopped with water only, a residue/hazy film will appear on the floor after drying. Use the process below to remove the film/haze from the floor.

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## PROCESS TO REMOVE CONSTRUCTION RESIDUE OR HAZY FILM FROM RIGID CORE FLOORING

1. Dry mop floor to remove any construction dust or exterior soil tracked onto the flooring. Use microfiber dry mop pad. If microfiber dry mop pad gets dirty, replace pad with a clean pad.
2. Spray an approved Hard Surface Cleaner onto the floor in manageable areas (spray mist will dry quickly). Use a microfiber wet mop pad to mop the floor with cleaner. If pad becomes dirty, be sure to replace the pad with a new microfiber wet mop pad. Mop the floor in overlapping sections to remove the residue film. (Never Dry Buff the floor).
3. Using a wet microfiber mop pad, rinse with water only to remove any remaining residue from the flooring. When wet mop pad becomes dirty, be sure to replace the pad with a new microfiber wet mop pad. Frequent replacement of a dirty mop head is key to help mitigate spreading trace amounts of joint compound back onto the floor.
4. Repeat steps #2 and #3, if necessary. You will notice after each cleaning cycle the haze will decrease until all the material is removed from the surface.

**Safety Precaution: The surfaces of resilient floors change during wet cleaning and finish applications.  
Use appropriate safety measures.**

## PREVENTATIVE CONSTRUCTION

- Always protect floors when moving heavy objects to prevent permanent scratches and gouges.
  - Do not use tape to secure floor protection during construction or renovation. Use ram board or similar to protect the floor.
  - Use appropriate wide floor protectors under tables, chairs, and any other heavy home furnishing to avoid permanent damage.
  - Walk-off mats should be used at all entrances to absorb soil and moisture. If mats are placed directly on top of the resilient floors, use mats without latex or rubber backings to avoid possible discoloration.
  - Use appropriate window coverings to avoid direct sunlight as this can fade the color of the flooring over time.
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## ROUTINE MAINTENANCE

- Daily removal of dirt and dust is important to prevent particles from abrading the surface of resilient floors. Sweeping, dust mopping, and vacuuming are recommendations to remove soil particles that can result in scratches and worn appearances. Do not use vacuums with rotating beater bars on hard surfaces.
  - Periodic wet cleaning will be necessary to help maintain the floor's appearance. Always pre-vacuum or dust mop before any type of wet cleaning. Appropriate flooring cleaning agents are recommended. Beware of grocery store cleaning products that claim to be approved for flooring use. These products will usually leave a hazy appearance after cleaning that can be difficult to remove. Do not use abrasive cleaners or cleaning agents that leave dull residues on the surface of the floors.
  - Follow the cleaning manufacturer's instructions for damp mopping and application. If rinsing is necessary, use clean water and expedite drying with air movers or fans.
  - Hard Surface Cleaner or equivalent floor cleaner are recommended for general spotting and cleaning.
  - Avoid using mop and shine products on your resilient flooring.
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## SPOT & SPILL REMOVAL

Our flooring products are engineered to resist and help minimize common staining.

- Absorb wet spills as quickly as possible by blotting with paper or cloth towels. Rinse with water if necessary and blot dry.
- Use Hard Surface Cleaner cleaning products or products formulated for floor cleaning. Do not use detergents or abrasive cleaners since these products can leave a dull residue.
- Dried spots should be removed by gentle agitation and rinsed with water. Blot dry.
- Use rubbing alcohol (isopropyl alcohol) with a clean white cloth for spots requiring a solvent type of cleaner that water and cleaning agents cannot remove.

*Please note that some stain conditions may become permanent.*

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