

# Honeywell

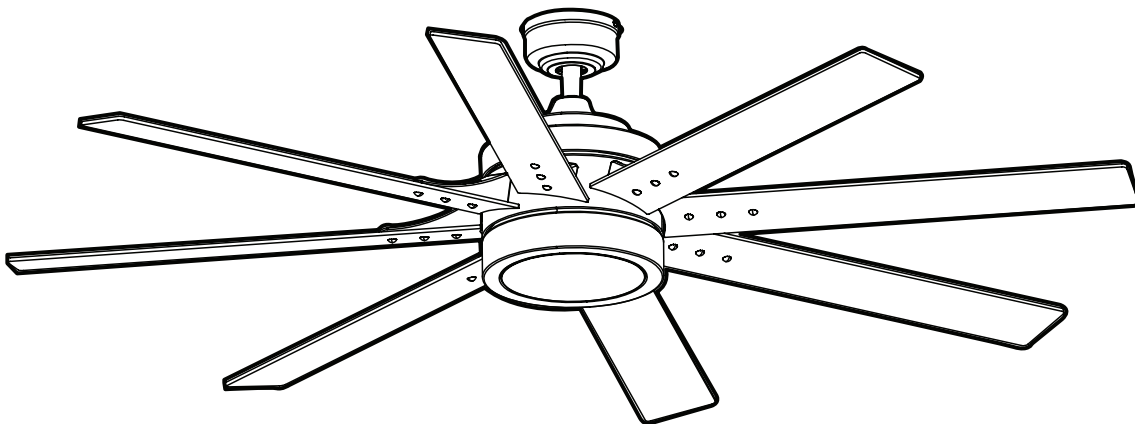
## Xerxes Ceiling Fan

User Guide

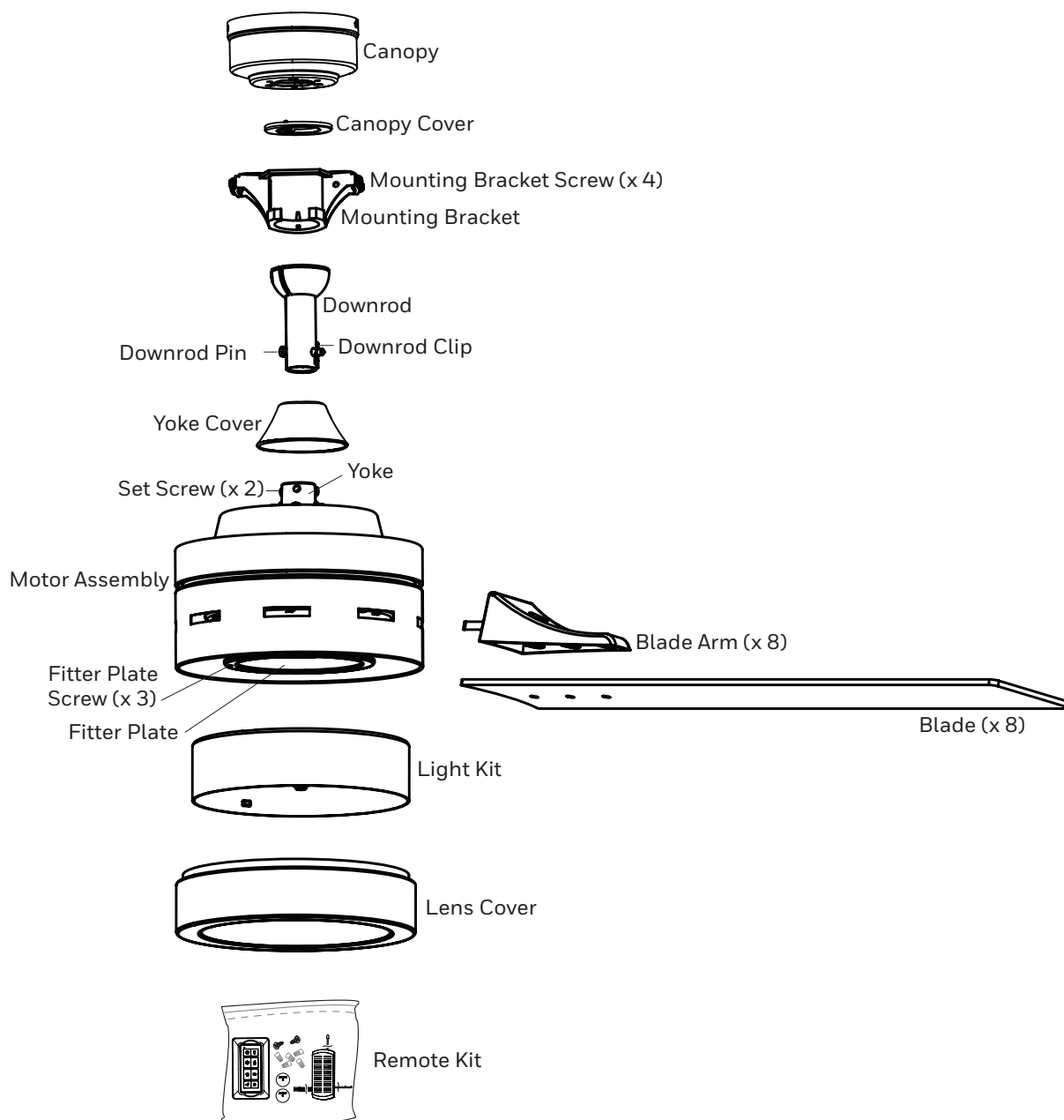
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Model #50608, 50609, 51473,  
51628

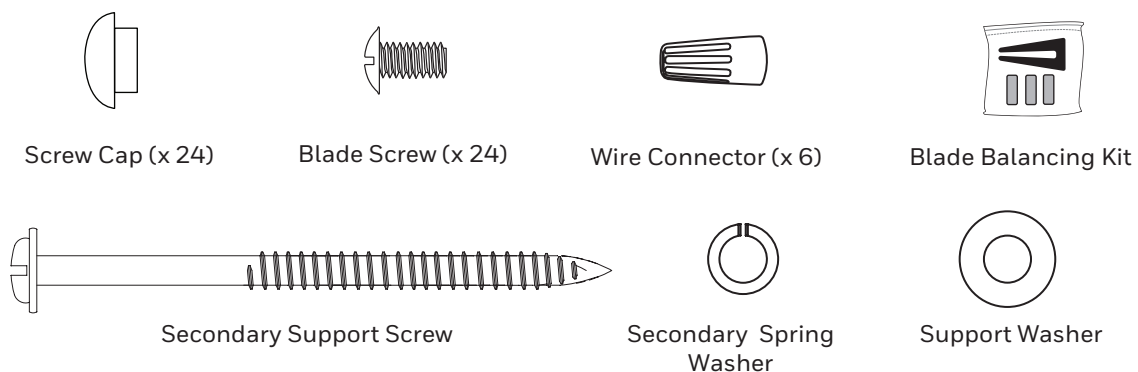
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## PACKAGE CONTENTS



## HARDWARE CONTENTS





**Note:** Some extra hardware may be included. The quantity listed above is the number required for installation.


## SAFETY INFORMATION


Please read and understand this entire manual before attempting to assemble, operate or install the product.


- Before you begin installing the fan, disconnect the power by removing fuses or turning off the circuit breakers.
- Make sure all electrical connections comply with local codes, ordinances, the National Electrical Code and ANSI/NFPA 70-199. Hire an electrician or consult a do-it-yourself handbook if you are unfamiliar with installing electrical wiring.
- Make sure the installation site you choose allows a minimum of 7 feet from the blades to the floor and at least 30 inches from the tip of the blades to any obstruction.
- The weight of the fan is 26.07 pounds.


 **DANGER:** When using an existing outlet box, make sure it is securely attached to the building structure and can support the full weight of the fan. Failure to do this can result in serious injury or death. The stability of the outlet box is essential in minimizing wobble and noise in the fan after installation is complete.

 **WARNING:** Using a full-range dimmer switch to control fan speed will cause a humming sound from the fan. To reduce the risk of fire or electric shock, do NOT use a full-range dimmer switch to control fan speed.

 **WARNING:** To reduce the risk of fire, electric shock or personal injury, mount the fan to an outlet box marked “ACCEPTABLE FOR FAN SUPPORT” and use the mounting screws provided with the outlet box. Most outlet boxes commonly used for the support of lighting fixtures are not acceptable for fan support and may need to be replaced. Consult a qualified electrician if in doubt. Secure the outlet box directly to the building structure. The outlet box and its support must be able to support the moving weight of the fan (at least 35 lbs.).

 **WARNING:** To reduce the risk of fire, electric shock or personal injury, wire connectors provided with this fan are designed to accept only one 12-gauge house wire and two lead wires from the fan. If your house wire is larger than 12-gauge and/or there is more than one house wire to connect to the two fan lead wires, consult an electrician for the proper size wire connectors to use.

 **WARNING:** To reduce the risk of fire, electric shock or personal injury, do not bend the blade arms when installing them, balancing the blades or cleaning the fan. Do not insert objects between the rotating fan blades.

 **WARNING:** To reduce the risk of personal injury, use only parts provided with this fan. The use of parts other than those provided with this fan will void the warranty.

**CAUTION:** Be sure the outlet box is properly grounded or a ground (green or bare) wire is present.

**CAUTION:** Carefully check all screws, bolts, and nuts on the fan assembly ensure they are secured.

## SAFETY INFORMATION

**CAUTION:** This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device (if applicable).

CAN ICES-005 (B) / NMB-005 (B)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please note changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

HKC-US  
3350 Players Club Parkway #225  
Memphis, TN 38125  
1-877-361-3883

## CARE AND MAINTENANCE

At least twice each year, lower the canopy to check the downrod assembly and tighten all screws on the fan. Clean the motor housing and blades with a soft brush or lint-free cloth to avoid scratching the finish.

**Important:** Shut off the main power supply before you begin any maintenance task. Do NOT use water or a damp cloth to clean the fan.

## PREPARATION

Before beginning the assembly of this product, ensure all parts are present. Compare all parts with the package contents list and hardware contents list. If any part is missing or damaged, do not attempt to assemble the product.

Estimated assembly time: 2 hours

Tools required (not included): Electrical tape, Phillips Screwdriver, Safety Glasses, Step Ladder, and Wire Strippers.

1. Turn off power to the fan at the breaker box and the wall switch (Figure 1.1). **DANGER:** Failure to disconnect the power supply prior to installation may result in serious injury or death.
2. Choose one of the following mounting options (Figure 1.2):
  - Standard Mount** - best suited for ceilings 8 feet or higher. For very high ceilings, use a longer downrod (not included).
  - Angle Mount** - best suited for angled or vaulted ceilings. A longer downrod is sometimes necessary to ensure proper blade clearance. Ensure the ceiling angle is not steeper than 10 degrees.
  - Flushmount Installation** - not available for this model.
  - Closemount Installation** - not available for this model.
3. Ensure the blades will be at least 30 inches from any obstructions. Also check the downrod length to ensure the blades will be at least 7 feet above the floor (Figure 1.3).

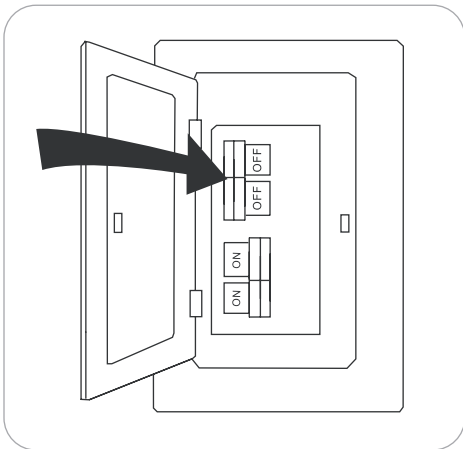


Figure 1.1

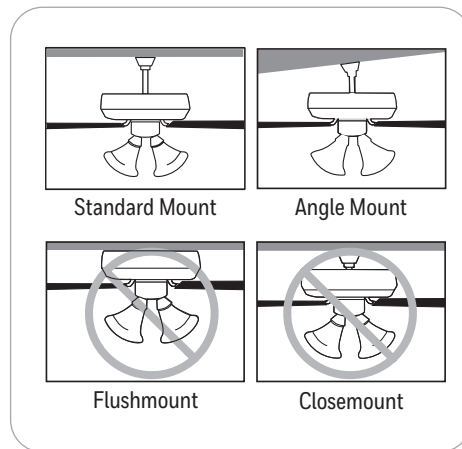


Figure 1.2

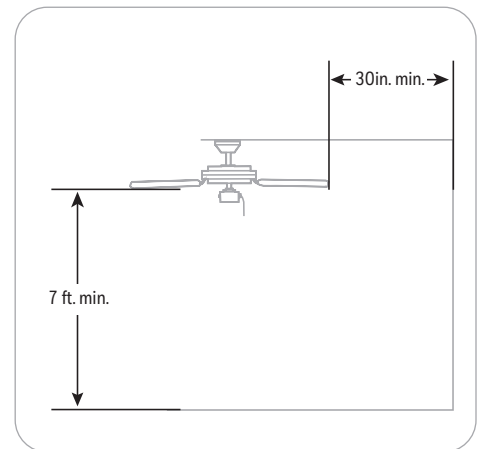


Figure 1.3

## INITIAL INSTALLATION

1. Loosen all four mounting bracket screws and completely remove the two screws from the round holes in the canopy. Then remove mounting bracket from the canopy and save them for later. Remove the canopy from the mounting bracket (Figure 2.1).
2. Install the mounting bracket to the outlet box (sold separately) using the screws and washers provided with the outlet box (Figure 2.2).
3. Remove the three fitter plate screws and the packing material from the motor assembly. Discard the orange packing material from the top and bottom of the motor assembly but save the three fitter plate screws for later. Then, remove the 24 motor screws from the underside of the motor assembly and save for blade arm attachment later on (Figure 2.3).

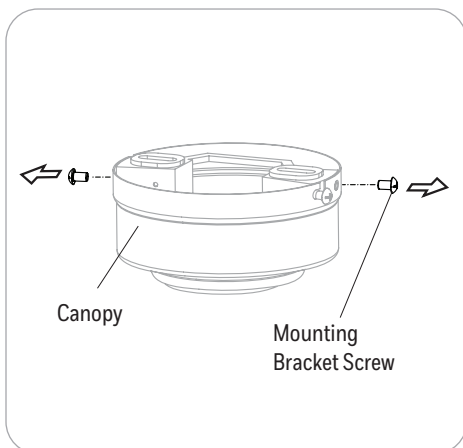


Figure 2.1

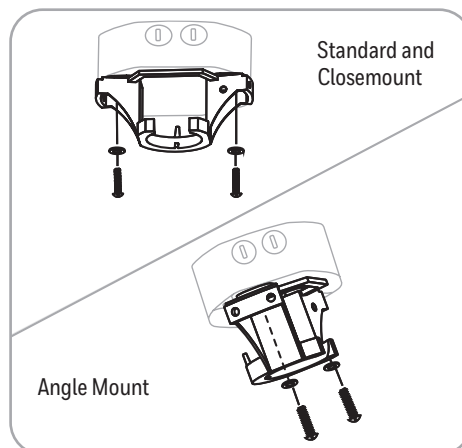


Figure 2.2

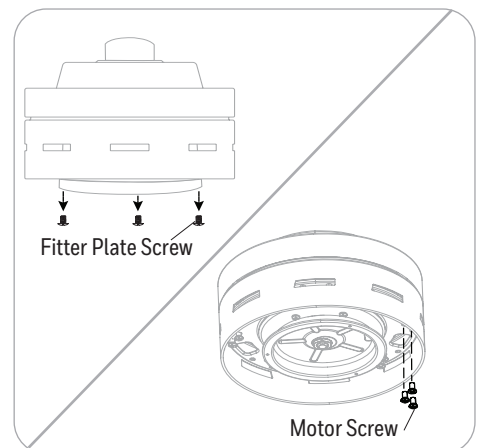


Figure 2.3

## STANDARD OR ANGLE MOUNT INSTRUCTIONS

1. Remove the downrod clip and downrod pin from the downrod. Then partially loosen the set screws in the yoke at the top of the motor assembly (Figure 3.1).
2. Insert the downrod through the canopy and yoke cover. Feed the wires and braided cable from the fan through the downrod (Figure 3.2).
3. Slide the downrod into the yoke of the motor assembly, align the holes, then re-install the downrod pin and downrod clip. Secure with the two set screws and slide the yoke cover down until it rests on top of the motor assembly (Figure 3.3).
4. Depending on the length of downrod you use, you may want to cut the fan wires to simplify wiring. After pulling the wires all the way through the downrod, measure 8 inches of wire. Cut off the excess wire using wire cutters (not included). **Warning:** Do NOT cut braided cable. Then strip 1/2 inch of insulation from the end of each wire strand (Figure 3.4).
5. Lift the downrod into the mounting bracket. Rotate the downrod until the tab in the mounting bracket is seated in the slot in the downrod ball (Figure 3.5). **WARNING:** Failure to align the slot in the ball with the tap on the mounting bracket may cause the fan to fall, which could result in injury or death.
6. Insert the receiver into the opening of the mounting bracket with flat side facing up (Figure 3.6).

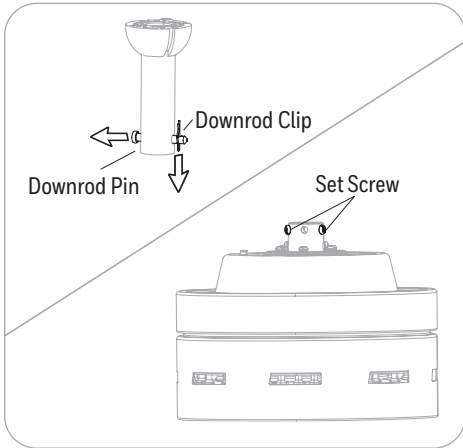


Figure 3.1

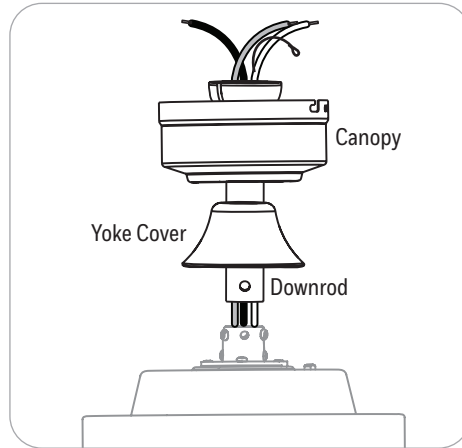


Figure 3.2

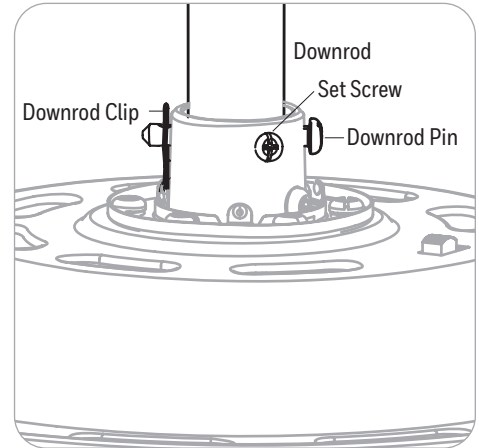


Figure 3.3

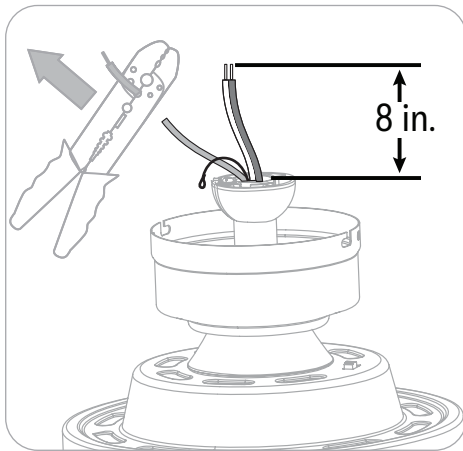


Figure 3.4

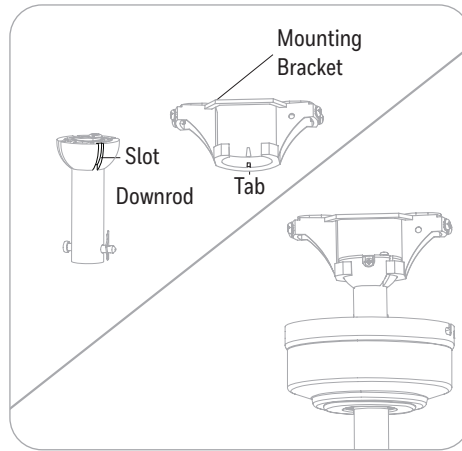


Figure 3.5

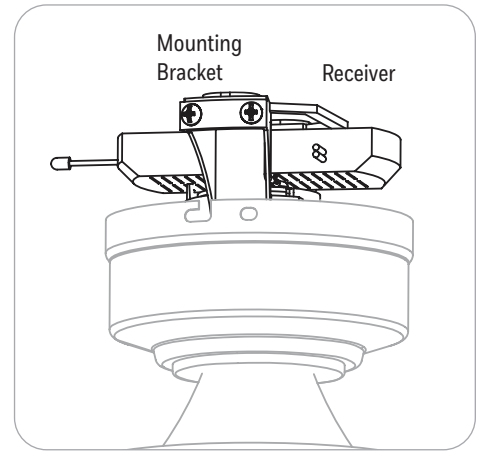


Figure 3.6

## SECONDARY HANGING SYSTEM INSTRUCTIONS

**For installation in the United States:** Building codes in the U.S.A. do not require installation of a Secondary Hanging System. If desired, the braided cable can be cut and removed using wire cutters (sold separately). Skip to FINAL INSTALLATION. **For installation in Canada:** In compliance with building codes in Canada, installation of the Secondary Hanging System is required.

- WARNING:** Secondary support is required for this product. Failure to follow the steps below could result in property damage and/or personal injury. Feed the loop of the braided cable, preassembled to the motor assembly, up through the outlet box mounted in the ceiling (Figure 4.1).
- Install secondary support screw, spring washer and support washer partly into the side of the brace installed in the ceiling. Then loop the braided cable up and over the ceiling brace and place the open loop of the braided cable around the secondary support screw. **Note:** The ceiling support brace may not be accessible from below. If not, it must be accessed from above. **Important:** The braided cable must make a complete circle around the support brace to secure the fan (Figure 4.2).
- Tighten the secondary support screw, securing the braided cable (Figure 4.3).

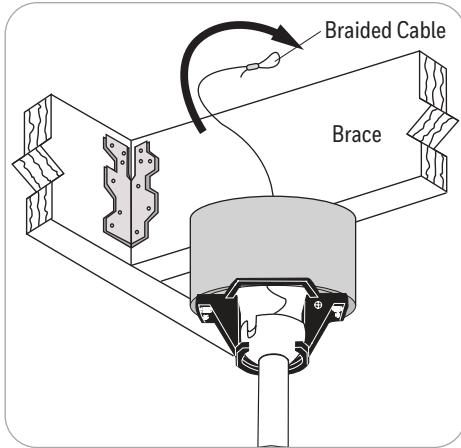


Figure 4.1

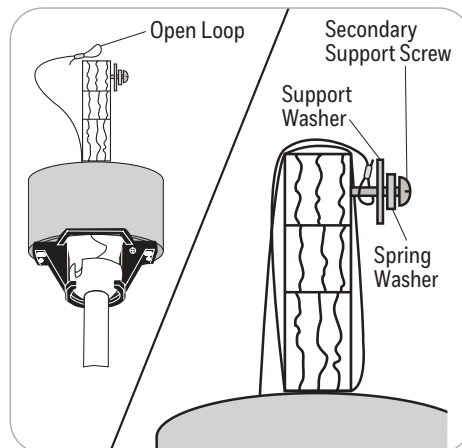


Figure 4.2

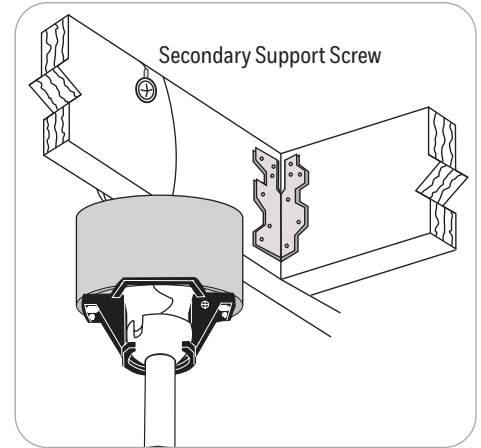


Figure 4.3

## FINAL INSTALLATION

- Secure all wiring connections together with wire connector and the wire connectors from remote pack according to the diagram and these steps (Figure 5.1):
  - Connect the green wire from the fan and mounting bracket to the Bare/Green (ground) supply wire.
  - Connect the White wire (AC IN N) from the receiver to the White (neutral) supply wire.
  - Connect the Black wire (AC IN L) from the receiver to the Black (hot/power) supply wire.
  - Connect the Black wire (TO MOTOR L) from the receiver to the Black fan wire.
  - Connect the Blue wire (FOR LIGHT) from the receiver to the Blue fan wire.
  - Connect the White wire (TO MOTOR N) from the receiver to the White fan wire.
- Align the canopy over the loosened mounting bracket screws. Place the J-slot of the canopy onto the mount bracket screws and rotate clockwise (Figure 5.2).
- Secure the canopy with the two previously removed mounting bracket screws. Tighten all the mounting bracket screws securely (Figure 5.3).

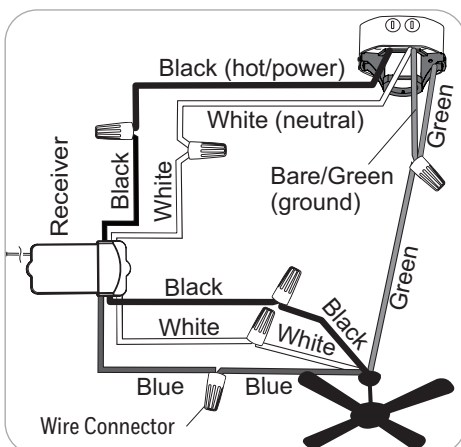


Figure 5.1

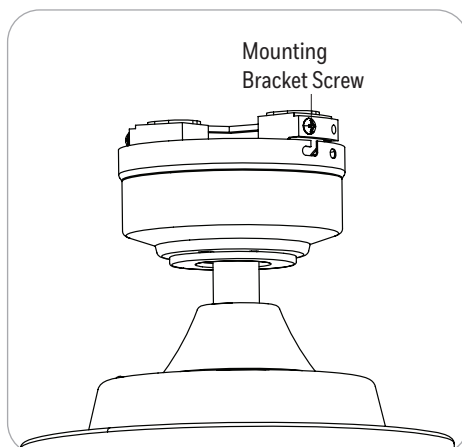


Figure 5.2

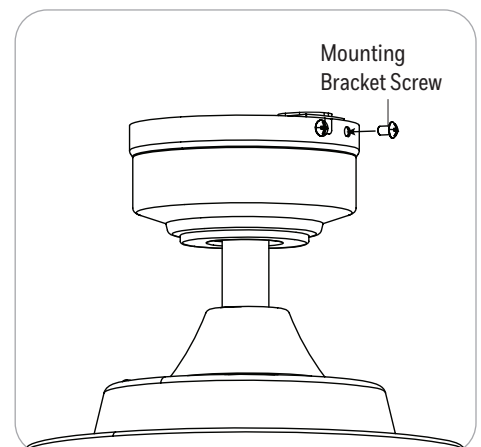


Figure 5.3

## FINAL INSTALLATION

4. Insert the blade screw through the blade arm, blade and into the screw cap. Tighten each blade screw with a Phillips screwdriver (not included) starting with the one in the middle. Repeat this step for the remaining blades and blade arms (Figure 5.4).
5. Insert blade arm through slots in the side of the motor assembly. Align the holes of one blade arm with three motor screw holes in underside of the motor assembly. Secure with three motor screws. Repeat this step for the remaining blade arms (Figure 5.5).
6. Reinstall two of the three previously removed light pan screws onto the light pan. **Note:** Only tighten the screws half way. Then, connect the single-pin connector from the fitter plate to the single-pin connector from the light kit -- Blue to Black and White to White. Align the slotted holes in the light kit with the loosened screws in the fitter plate. Turn light kit clockwise and replace the previously removed fitter plate screw. Tighten all screws (Figure 5.6).
7. Attach the lens cover to the light kit by twisting the lens cover tightly in a clockwise direction (Figure 5.7).
8. Remove the battery door from the back of the remote using a flat-head screwdriver (not included). Insert the two CR2032 batteries into the remote; ensure the positive pole of the batteries face up (as pictured) and then replace the battery door. Press the HIGH SPEED button to ensure the LED indicator illuminates and the fan turns on (Figure 5.8).
9. If desired, the wall bracket can be attached to a wall using the mounting screws (Figure 5.9).

Turn on power to fan at breaker box and the wall switch. Assembly is complete.

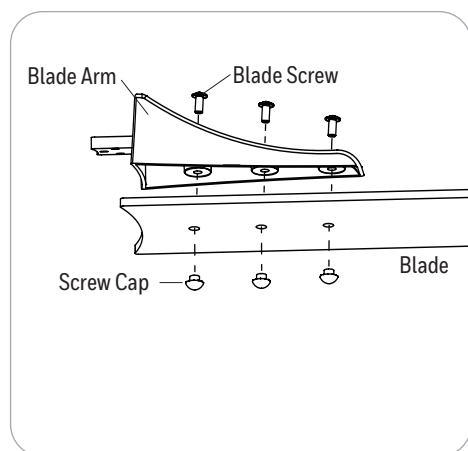


Figure 5.4

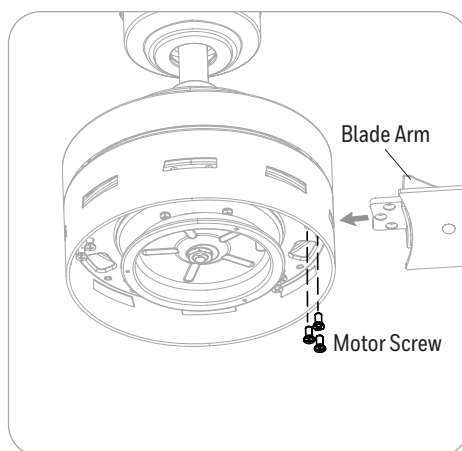


Figure 5.5

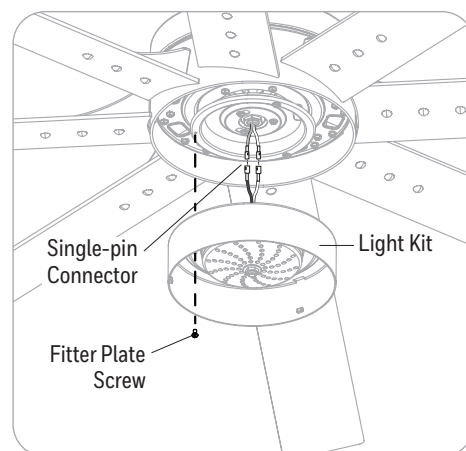


Figure 5.6

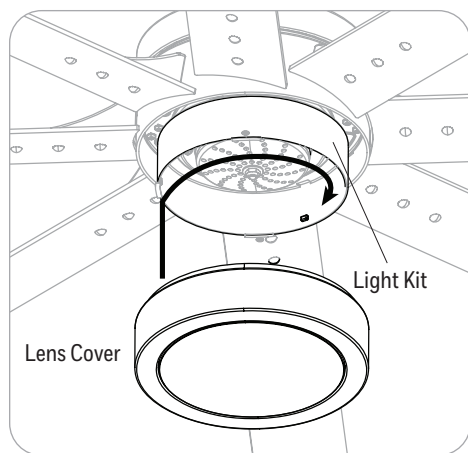


Figure 5.7

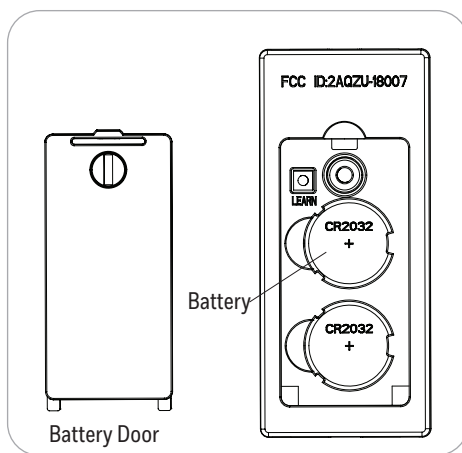


Figure 5.8

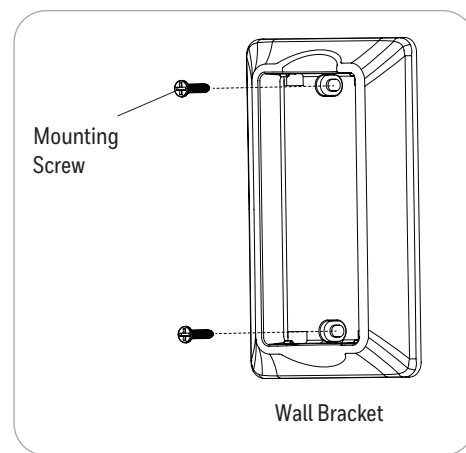


Figure 5.9



## OPERATING INSTRUCTIONS

1. To operate the fan using the remote, press and release the following buttons (Figure 6.1):

A - **Fan Off** - Turns the power to fan off.

B - **High Speed** - Turns on fan at high speed.

C - **Medium Speed** - Turns on fan at medium speed.

D - **Low Speed** - Turns on fan at low speed.

E - **Light Delay - Light Control:** Dimmable Bulbs - Press light control to turn lights off and on. Press and hold light control to dim or brighten the lights. Non-dimmable Bulbs - Turns the lights on and off. **Note:** The dimmer function does not work with non-dimmable bulbs.

F - **Light Delay Off mode** - Press and hold the fan power button for five seconds, which will turn off light after one minute. The LED indicator on the remote will flash four times to confirm mode setting.

G - **Variable Breeze** - Simulates a breeze in nature. Press and hold button to activate. Press any fan speed button to cancel.

H - **Home Shield™** - Simulates occupancy while away from home. Fan remains off and the light randomly turns on for a minimum of five times and a maximum of 20 minutes. The light remains off for 60 minutes between events. Press and hold button to activate. Light will blink twice to confirm Home Shield is active. Press any button to cancel.

I - **LED indicator** - should illuminate when any remote button is pressed. If not, replace the DC3V, CR2032 batteries.

J - **LEARN button** - Syncs remote to receiver (see TROUBLESHOOTING for instructions). **Note:** To access LEARN button, remove battery door from back of the remote using a flat-head screwdriver.

2. Using a ceiling fan will allow you to raise your thermostat setting in summer and lower your thermostat setting in winter without feeling a difference in your comfort (Figure 6.2).

**In warmer weather**, push the reverse switch left, which will result in downward airflow creating a wind chill effect.

**In cooler weather**, push the reverse switch right and the fan to low, which will result in upward airflow that can help move stagnant, hot air off the ceiling area.

**Important:** Wait for the fan to stop before moving the reverse switch located on the light kit. The reverse switch must be set either completely left or right in order for the fan to function correctly. If the reverse switch is set in the middle position, the fan will not operate.

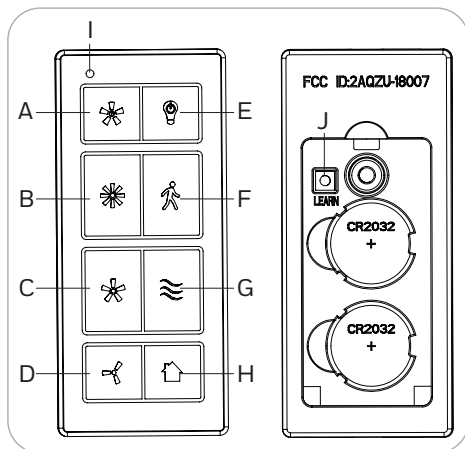


Figure 6.1

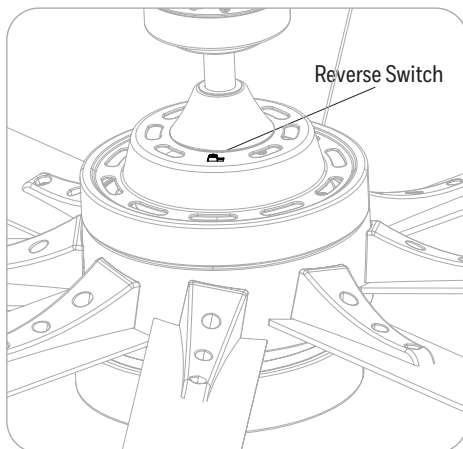


Figure 6.2

## TROUBLESHOOTING

If you experience any faults, please check the Troubleshooting section below. If a problem cannot be remedied or you are experiencing difficulty in installation, please contact Customer Service: 1-877-361-3883.

**Warning:** Shut off the power supply before you begin any maintenance task.

PROBLEM	CORRECTIVE ACTION
The fan does not move.	<ol style="list-style-type: none"> <li>1. Firmly push the reverse switch completely left or right.</li> <li>2. Make sure the wall switch is turned on.</li> <li>3. Turn the power on or check the fuse (breaker).</li> <li>4. Turn the power off and check all connections at the ceiling outlet box.</li> </ol>
The fan is noisy.	<ol style="list-style-type: none"> <li>1. Check and tighten all screws that hold the fan blades to the blade arms and the motor.</li> <li>2. Replace the cracked blade.</li> <li>3. Do not use a full range dimmer switch to control the fan speed.</li> <li>4. Ensure the outlet box is secured to the building structure.</li> <li>5. Ensure the mounting bracket is secured to the outlet box and that the screws are tight.</li> </ol>
The fan wobbles excessively.	<ol style="list-style-type: none"> <li>1. Check and tighten all screws that hold the fan blades to the blade arms and the blade arms to the motor.</li> <li>2. Switch one blade with a blade from the opposite side, or balance the fan using the blade balancing kit.</li> <li>3. Turn off the power. Loosen the canopy and verify that the mounting bracket is secure to the electrical outlet box. The bracket must be flush without movement against the outlet box. Verify the outlet box is secure.</li> <li>4. Use a longer downrod (sold separately) or move the fan to another location.</li> <li>5. Lift up the yoke cover and tighten the set screws on the yoke until secure.</li> </ol>
The fan operates correctly but the lights are not working.	<ol style="list-style-type: none"> <li>1. Ensure the single-pin connectors are properly secured.</li> <li>2. Turn the power off and check all connections at the ceiling outlet box.</li> </ol>
Remote does not work.	<ol style="list-style-type: none"> <li>1. Power surge may have cleared the memory and remote needs to be resynced to the receiver. <b>Syncing instructions:</b> Turn off the main power, then turn it back on. Within 30 seconds, press and hold the HIGH SPEED and LOW SPEED buttons (or the "LEARN" button, located in the battery compartment) for 5 seconds. Fan will turn on at low speed and light off. This confirms the syncing process is successful.</li> <li>2. Insert new CR2032 batteries in battery compartment of the wall control.</li> <li>3. If there are several remote fans in proximity, turn the power off to those fans and re-sync the fan.</li> </ol>

## LIMITED LIFETIME WARRANTY

Set forth below, the manufacturer, Hong Kong China Electric Appliance Company (HKC) warrants the fan motor for this ceiling fan to be free from defects in workmanship and material for the life of the product. Also, subject to the limitations below, HKC warrants all ceiling fan parts ("ceiling fan parts" excludes the motor and parts made in whole or in part with glass) to be free from defects in workmanship and material for a period of one year after the date of purchase by the original purchaser at retail.

All claims must be made by the original purchaser, whether such purchaser purchased the product through a store or contractor. Ceiling fan part defects must be reported within the first year from the date of purchase. Parts made in whole or in part with glass and the finishes of metal and other surfaces are not warranted.

Purchasers are responsible for all costs of removing and reinstalling the product. Any damage to any part caused by ordinary wear and tear, accident, misuse, or improper installation, is not covered by this warranty. HKC assumes no responsibility whatsoever for fan installation. Any service performed by a non-licensed electrician will render the warranty invalid.

HKC's sole responsibility shall be to repair or replace the motor, parts, or product within the terms stated above. HKC shall not be liable for any loss or damage of any kind, including any incidental or consequential damages resulting directly or indirectly, from any breach of warranty, express or implied, or any other failure of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation may not apply to you.

If the original purchaser ceases to own the fan, this warranty is voided.

Should the purchaser encounter a problem with your fan related to defects in workmanship or materials within the warranty period associated with the defective part, HKC agrees to replace the defective part without charge, or at its option, to replace the ceiling fan with a comparable or superior model.

HKC's warranties are limited to the written warranties set out in this HKC ceiling fan limited lifetime warranty. All other express and implied warranties, including, without limitation, the implied warranty of fitness for a particular purpose and the implied warranty of merchantability are disclaimed. Some states do not allow the disclaimer of implied warranties, so this disclaimer may not apply to you.

## REPLACEMENT PARTS LIST

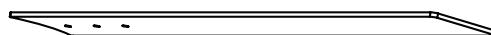
For replacement parts, call our customer service department 1-877-361-3883. Monday-Friday, 8am - 5pm, Central Time.



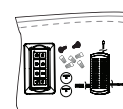
(A)



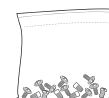
(B)



(C)



(D)



(HW)

50608

50609

51473

51628

		50608	50609	51473	51628
A	Glass Assembly	4A167370002	4A167370003	4A167370004	4A167370001
B	Blade Arm (x 8)	4L073580000	4A073580000	4A073580001	4A073580002
C	Blade (x 8)	4A084590002	4A084590003	4A084590004	4A084590005
D	Remote Pack	4A000013090	4A000013090	4A000013090	4A000013090
HW	Hardware Bag	4A000008830	4A000008840	4A000013400	4A000014250

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Honeywell International Inc. makes no representations or warranties with respect to this product.

This product is manufactured for  
**Hong Kong China Electric Appliance, LTD.**  
 3350 Players Club Parkway, Suite 225  
 Memphis, TN 38125  
 1 (877) 361-3883

9596 • 062120