

Manufacturer Warranty

BOANN

All Boann products are manufactured and tested with the highest quality standards and rigorous quality control process. This warranty is limited to the non-commercial use of Boann products purchased and installed in the United States and Canada.

Boann Brand Limited Five Year Warranty on Faucets and Kitchen/Bath Accessories
Boann warrants its products to be free from manufacturing defects in material and workmanship during the normal non-commercial use for a period of five (5) years from the initial purchase date by the original owner/end-user for personal household use. This warranty is non-transferable between homes or owners and only applicable for residential use. Any commercial or industrial use of Boann products automatically voids the warranty. Any warranty claim must include the original sales receipt as proof of purchase from an Authorized Dealer or Distributor of Boann products. (Authorized Dealers can be found on the BoannStyle website).

Boann recommends installation of all Boann products by a licensed professional plumber. Boann will not be responsible for any damage or product failure due to improper installation, misuse or the failure to adequately utilize a licensed professional. Proper care and maintenance for all products is standard, like any other household appliance and fixtures to ensure proper function and a lasting product. Instructions are provided in your manual on proper care and maintenance of Boann products.

This warranty will not cover any damages that might be caused by the product. (In some instances States do not allow for such limitations, so this may not apply to all owners). Any product reported to Boann as defective will be repaired or replaced (with a product of equal value) at the option of Boann. If Boann is not able to replace or repair the product, Boann may elect to refund the original purchase price to the original purchaser in exchange for the return of product. Boann has the full rights to inspect any Boann product reported as defective prior to repair or replacement. Any repair and replacement costs EXCLUDE shipping, labor for removal or re-installation and any consequential or special damages associated with return, replacement and installation of your product. Replacement parts may be obtained by calling 1-855-239-2666 (in the U.S. and Canada), by emailing us at info@boannstyle.com or writing to:

Boann : 382 N. Lemon Avenue #122 Walnut, CA 91789

Boann reserves the rights to modify the warranty at any time, it being understood that any such modifications will not supersede warranty conditions that are applicable at the time of the original sale of products in question.

Though Boann products are certified by various agencies, Boann makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine any code compliances when installing and using Boann products.

Limitations of Warranty:

The warranty shall be not apply and be void for incorrect operating procedures, breakages and/or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance and alteration of product; damages caused by chemicals, natural corrosion, accident, fire, flood, an act of God, or any casualty. Avoid abrasive cleaners, materials, steel wools and harsh chemicals as these will scratch, damage, and/or dull the products and/or finish of the products and void the warranty. The proper installation of product covered is the responsibility of the original owner/purchaser of the product. Boann neither installs nor supervises the installation nor hires contractors for this purpose; consequently Boann cannot be held responsible for any default breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Boann and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply to Commercial or Industrial applications of Boann products. Boann is not responsible or liable for personal injuries or deaths to any person for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other cost resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty. In any case, Boann is not liable for any amount over and above the purchase price paid for the Product by the original owner/end-user.

Cleaning and Care

Care should be exercised when cleaning this product. Although its finish is extremely durable, it can be damaged by harsh abrasives and cleaning pads. To clean, use a light, non-abrasive cleaning solution or suitable stainless steel polish.

Boann Reverse Osmosis 5-Stage Water Filtration System Parts and System Warranty

Limited Warranty

Boann Reverse Osmosis 5-Stage Water Filtration System is hereby warranted to the original purchaser to be free from defects in material and workmanship for three (3) YEARS from the time of the original purchase, excluding the filtration media (examples – RO Filters, RO Membranes and other such media) as it is typical to change such media approximately every six (6) MONTHS (contingent upon usage). Any filter housings or adaptor fittings found to be defective will be replaced free of charge with all cost of shipping incurred by Boann. Any costs, labor and associated liability with removal or installation of the product for warranty consideration shall be incurred by the purchaser. The Boann Reverse Osmosis 5-Stage Water Filtration system is designed for self-maintenance and thereby Boann will take no responsibility of any cost incurred for maintenance, removal and/or installation of the Reverse Osmosis 5-Stage Water Filtration System and the system's parts.

Filter Cartridges – Media – are hereby warranted to the original purchaser to be free from material defects for one (1) YEAR from the time of the original purchase

Warranty Service can be obtained by contacting Boann at 1-855-239-2666 or by email at info@boannstyle.com to receive a Return Authorization Number (RA). In receipt of an assigned RA number, any returned package must be labeled with an RA Number somewhere on the outside of the package. Returns that are received without a RA number will be refused and sent back. When shipping a package to our factory/service center, freight and insurance is incurred by the original purchaser. Please include a copy of the original purchase invoice/sales receipt with date of purchase. A note or letter should accompany the return, explaining the problem in detail.

Boann has the right, at its discretion, to replace or repair returned equipment. Replaced equipment may be reconditioned. Parts used in repairing or replacing equipment will be warranted for ninety (90) days from the date the equipment is returned to you, unless the time-period is less than the original warranty period, whichever is longer.

All Warranties are Non-Assignable and Non-Transferable

Warranty Conditions

This is void and does not cover defects resulting from improper installation, misuse, abuse,

misapplication, improper maintenance (including standard cleaning), neglect, alteration, accidents, casualties, fire, flood, freezing, environmental conditions, water pressure spikes or other such acts of God.

Warranty is also void if the following conditions are not met:

Reverse Osmosis System must be hooked up to a portable municipal or well cold water supply.

Water hardness should not exceed 7 grains per gallon or 120 ppm.

Maximum incoming iron should not exceed .2 ppm.

The pH of the water must not be lower than 4 or higher than 11.

Incoming water pressure must be between 40 and 100 pounds per square inch.

Incoming water to the system should be between 40 – 85 °F (4.5° - 30 °C).

Incoming TDS (Total Dissolved Solids) must not exceed 2000 ppm.

Water must be biologically safe – Do not use the filtration system with water of unknown quality and without proper

disinfection before and after entering the system.

This warranty is only valid on equipment installed and used in the United States and Canada. Warranty is only valid for home use of the R.O. Filtration System. Any installation for commercial, business and/or industrial use will void the Warranty.

Boann will not be responsible for any implied warranties, including those of merchantability and fitness for a particular purpose. Boann will not be responsible for any incidental or consequential damages, including travel, phone, loss of revenues, loss of time, inconvenience, loss of use of equipment, and damage caused by this equipment and its failure to function properly. This warranty hereby sets forth all of Boann's responsibilities and limitations of liability regarding this equipment and occurrences arising from its operation.