# SMART WI-FI OUTDOOR CAMERA

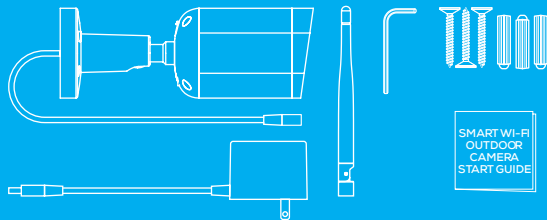## START GUIDE

**ENGLISH**

geeni™

Thank you for purchasing your GEENI smart home product. Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi and control multiple devices from the touch of your fingertips.

## Contents

## What's in the Box

• 2x Smart Outdoor Camera
• 2x Mounting Kit
• 2x Camera Antenna
• 2x Power Adapter
• Allen Wrench
• User Manual

## Get Ready

• Know your Wi-Fi network and password
• Locate a suitable mounting location, but do NOT mount until setup is complete
• Make sure your mobile device is running iOS® 9 or higher or Android™ 5.0 or higher
• Make sure you're connecting to a 2.4GHz Wi-Fi network (Geeni can't connect to 5GHz networks)
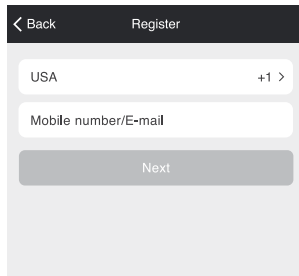
# 1
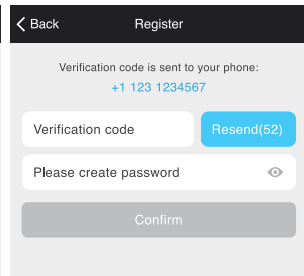Download the Geeni app from App Store or Google Play.
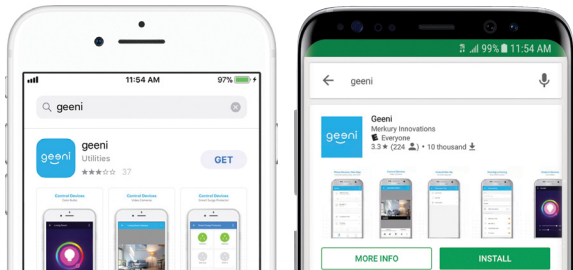
# 2
Register an account on your Geeni app.





| USA | +1 > |
| Mobile number/E-mail | |
| Next | |

**STEP 1.**
Enter your mobile phone number
or email address.

Verification code is sent to your phone:
+1 123 1234567

| Verification code | Resend(52) |
| Please create password | 👁 |
| Confirm | |

**STEP 2.**
Enter the verification code
and create a password.

< Back   Login

| Country / Region | USA +1 > |

| Mobile number/E-mail |

| Password | 👁 |

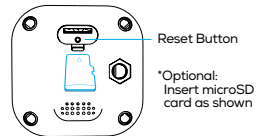| **Login** |

Sign in with SMS verification        Forgot password

STEP 3.
Login to the App.

**How do I reset my device?**
Open the compartment on the back of the camera, and press the reset button for several seconds until the camera starts to beep.

Reset Button

*Optional:
Insert microSD
card as shown

**Important:** Set up and connect the camera before mounting. Set up works best near your home router. If the camera is disconnected from power after setup, it will automatically reconnect when plugged in again.
**Note: The camera will appear inactive while booting up—allow two minutes for the light to activate.**

What does the blinking light mean?
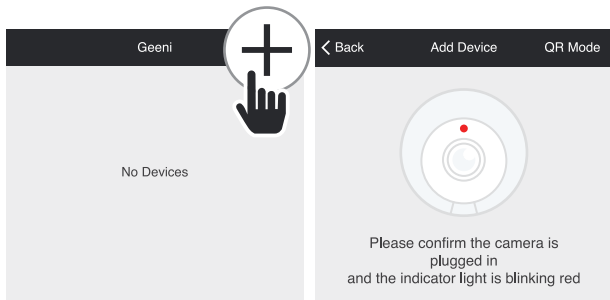
**Solid Red**
Starting up

**Blinking Red**
Ready to connect

**Solid Blue**
Connected

Geeni

No Devices

< Back     Add Device     QR Mode

Please confirm the camera is plugged in
and the indicator light is blinking red

Cancel

**Set up Wi-Fi for the device**

🔒 ***********

Wi-Fi: Your Wi-Fi    Change network

Confirm

This app is supported only on 2.4GHz Wi-Fi channels

**Connecting Now**

8%

Make sure your phone and device
are as close to your router as possible

○ Searching for device
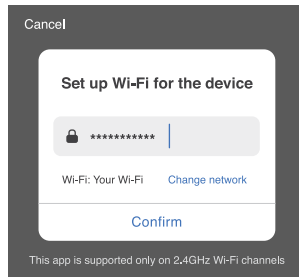○ Registering device to the cloud
○ Initializing your device

**STEP 1.**
In the Geeni app, on the top
corner of the Devices screen,
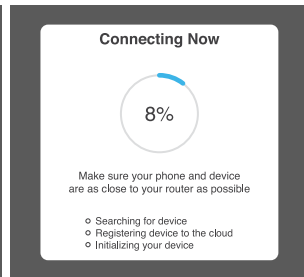click (+).
Choose "Video Camera".

**STEP 2.**
Make sure the indicator light on the
device is blinking Red, indicating the
device is ready to connect.If not, follow
instructions to Reset the device so that
indicator light is blinking red,
then press "Next Step".

**STEP 3.**
Enter your Wi-Fi network and
password.

**STEP 4.**
The Geeni app will try to connect
your device.
During this time, the camera will
beep, continue blinking Red, and
then turn solid Green.

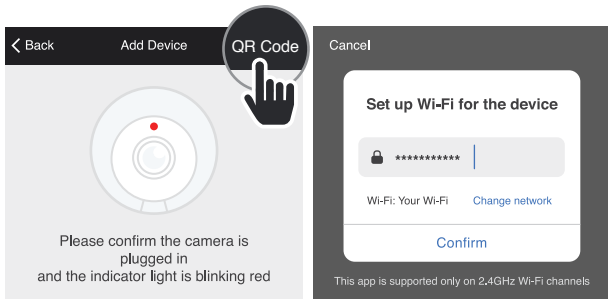**NOTE: Geeni can't connect to 5GHz networks.**
*If the connection fails, try to reset and connect directly using QR Code Mode.

STEP 1.
Make sure the device is blinking red.
(see reset instructions on p. 5)



**Back**  Add Device  QR Code

Please confirm the camera is plugged in
and the indicator light is blinking red
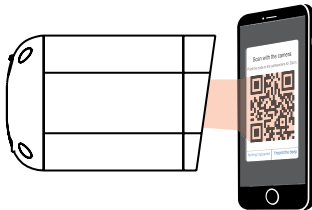
STEP 2.
In the Geeni app, on the top corner
of the Devices screen, click (+).
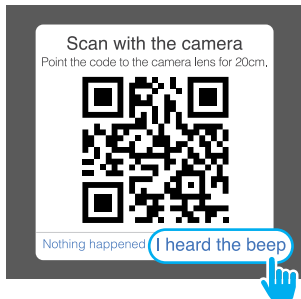Choose "Video Camera".
Choose "QR Code" in the top corner.

**Cancel**

Set up Wi-Fi for the device

🔒 ***********

Wi-Fi: Your Wi-Fi    Change network

Confirm

This app is supported only on 2.4GHz Wi-Fi channels

STEP 3.
Click Next and enter your
Wi-Fi details.

STEP 4.
Scan the QR Code with the
camera.

Scan with the camera
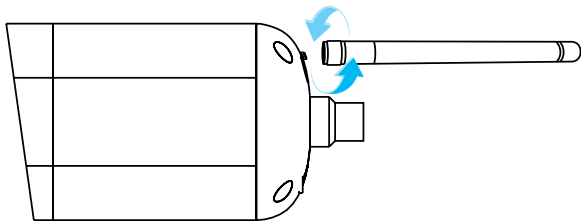Point the code to the camera lens for 20cm.

Nothing happened    I heard the beep

STEP 5.
If you heard the camera beep,
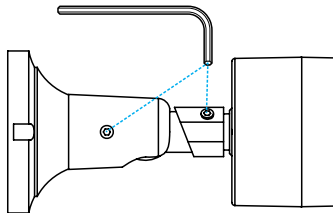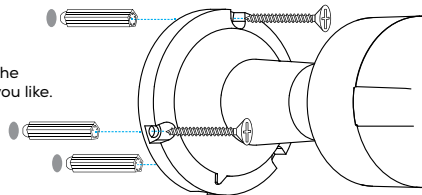press "I heard the beep" and it will
add your camera.

**STEP 1.**
Screw the included antenna onto the connector on the back of the camera.



**NOTE:** If you unplug the camera, you do not need to repeat the setup steps—the camera will automatically reconnect to your Wi-Fi network.
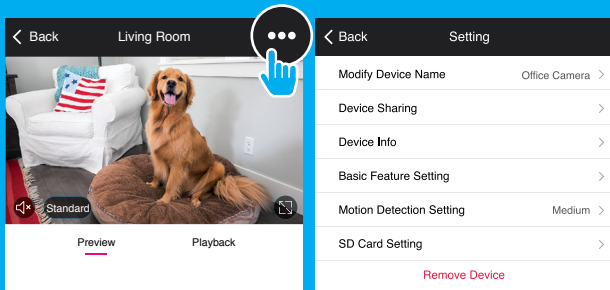
**STEP 2.**
Use the included 3 screws and 3 wall anchors to mount the camera wherever you like.



**STEP 3.**
Use the allen wrench to loosen screws. Angle the camera in the desired direction. Tighten screws when in desired position.

# Settings



**Access Camera Settings:**
From your main device list, click on the camera you want to edit, then press the "•••" button on the top right for advanced settings.

**Device Name:** Press to rename your camera to something like "Porch" or "Backyard".

**Device Sharing:** let friends, spouse, roommates, or family keep an eye on what your cameras see. Whether it's the backyard or the family dog, you can decide who gets to check in, access the camera, and set notifications.

**Remove Device:** Delete the camera from your account. Until it's deleted, it will always be linked to your account.

**Format SD Card:** Press to erase your microSD Card.
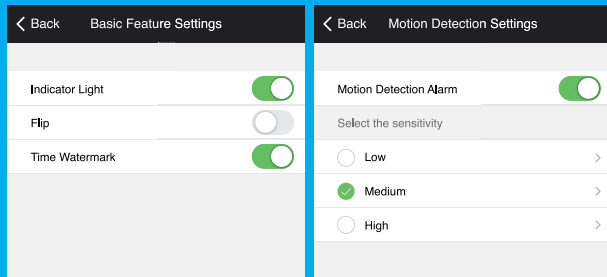
**Indicator Light:** By default, the camera's light is set to remain lit to indicate power. Switch "Indicator Light" off to hide the light.

**Flip:** If you mount your camera upside down, toggling the "Flip" function will rotate the image so that it's right side up.

**Time Watermark:** Turn the time watermark on to always see a time stamp of when video is taking place.

**Motion Detection:** When turned on, you'll receive notifications to your phone whenever the camera senses motion. Press to turn Motion Detection off or adjust sensitivity.

**Night Vision:** The camera is set to automatically activate night vision in the dark. Toggle here to manually turn night vision on or off.

## Live View
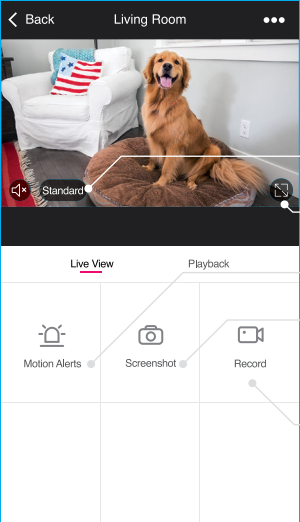


Set the video quality. (Lower quality may broadcast more smoothly)
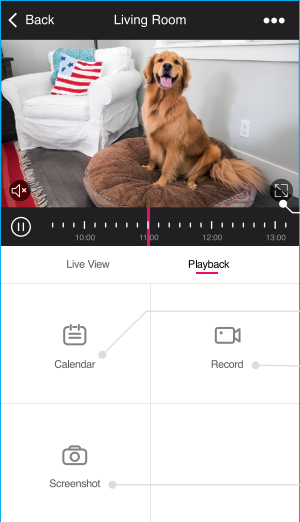
Full screen

Turn on to get push notifications to your phone when there's movement

Save a screenshot of live video onto your phone memory

Save the live camera footage onto your phone memory

## Playback



Full screen

Change date of video playback

Save the stored footage onto your phone memory

Save a screenshot of playback video onto your phone memory

# Frequently Asked Questions

**1. Can I share with family and friends?**
Yes, you can share your cameras with family and friends who will have access to view the camera and control your bulbs, plugs, and other Geeni devices. In the Geeni app, press the Profile button and click on the "Device Sharing" button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Geeni app and registered a new account.

**2. Recording and microSD card usage:**
Without a microSD card (optional, sold separately), the smart Wi-Fi camera can show live camera video, save screenshots or videos of the camera stream to your phone for later, and record still snapshots of motion alerts when notifications are turned on.
Installing a microSD card will further enable video recording and playback from your phone. When the card is installed, the camera will continuously record and play back video to your phone until the card is full (up to 128GB supported). Video is encrypted and only viewable through the Geeni app on your phone, so do not try removing the microSD card to view video.

**3. How much video can the camera record?**
Depending on the video quality, the camera will use around 1GB of storage to record 24 hours of footage. This can mean an entire day of continuous footage, or multiple days of motion-only recording. As the card fills up, the oldest footage will be automatically replaced by new video.

If you would like to increase your internal storage space, contact support@mygeeni.com for an instructional video on how to open up the camera and install a larger microSD card.

**4. How many cameras can I control?**
Geeni's app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

**5. My Geeni device has a funny name. How do I rename it?**
From your main device list, click on one of the devices you want to rename, press the "•••" button on the top right for advanced settings, and click Modify Device Name. You'll then be able to choose a more familiar name.

**6. The device appears offline or unreachable, what should I do?**
Make sure your Wi-Fi router is online and in range and check that you have the latest Geeni functionality by clicking "Check for firmware update" in your device settings.

**7. What's the wireless range?**
The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

**8. If my Wi-Fi/Internet goes down, will Geeni still work?**
Geeni products need to be connected to Wi-Fi in order to use them remotely.

## Troubleshooting

**Cannot connect to your Wi-Fi network:**
Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

## System Requirements

• Mobile device running iOS® 9 or higher or Android™ 5.0 or higher
• Existing Wi-Fi Network

## Technical Specifications

• Camera: 1080p (1920x1080) up to 25 frames / sec. H.264 encoding
• Field of View: 130º
• Weatherproof: IP65

• Storage: supports up to 128GB microSD card (not included)
• Wi-Fi: IEEE 802.11 B/G/N, 2.4GHz (not compatible with 5GHz Wi-Fi networks)

**FCC Notice:**
This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

**Support:**
If you encounter any issues, please contact us at support@mygeeni.com for help.
To explore our full selection of products, visit us at: www.mygeeni.com
**(888) 232-3143 Toll-free (English Only)**

# Can't connect? Need help?

## WE CAN HELP

## DO NOT RETURN THIS PRODUCT TO THE STORE

Geeni support:
support@mygeeni.com
**(888) 232-3143 Toll-free (English Only)**
or tap '**Support**' for help in the Geeni app.