

# Warranty & After-Sales Support Policy

Thank you for choosing our products. We are committed to providing high-quality products and reliable customer service to ensure your satisfaction.

## Limited Warranty

All products purchased through Lowe's are covered by a **90-Day Limited Warranty** from the date of delivery.

During the warranty period, if the product experiences defects in materials, workmanship, or shipping-related damage under normal use, we will provide appropriate support, including replacement parts, product replacement, or other reasonable solutions based on the specific situation.

## Warranty Coverage Includes

- Manufacturing defects
- Damaged or broken parts received upon delivery
- Missing components
- Functional issues under normal residential use

## Warranty Exclusions

This warranty does not cover:

- Damage caused by improper installation or misuse
- Normal wear and tear
- Unauthorized modifications or repairs
- Damage caused by accidents, abuse, or improper maintenance

## After-Sales Support

If you experience any issues with your order or product, please contact our customer support team with your order information and photos of the issue (if applicable).

Customer Support Email:

[ali.a.murray.m@outlook.com](mailto:ali.a.murray.m@outlook.com)

Our support team will respond as quickly as possible to assist with replacement parts, troubleshooting, or warranty claims.

Thank you for your trust and support.