

DETAILS & DEFINITIONS OF LIMITED WARRANTIES

Warranties as defined below ensure that your Lowe's floor will perform properly for the stated warranty period when installed in accordance with Lowe's Residential Installation Guide over approved substrates and underlayments and using the recommended adhesives and bond/seam sealers with proper care and maintenance.

MANUFACTURING DEFECTS LIMITED WARRANTY

Ensures that your floor will be free of manufacturing defects.

CONTRACT & EXPANSION RESISTANT LIMITED WARRANTY

Ensures that your floor will not contract or expand, excluding areas of extreme localized temperature variations.

CURL-CRACK-RIP-TEAR-GOUGE RESISTANT LIMITED WARRANTY

Ensures that your floor will not curl, crack rip, tear or gouge from normal household use¹ and proper maintenance.

MOISTURE RESISTANT LIMITED WARRANTY

Ensures that your floor will not permanently discolor from moisture.

MOLD & MILDEW RESISTANT LIMITED WARRANTY

Ensures that your floor will not be affected by mold and/or mildew².

HOUSEHOLD STAIN RESISTANT LIMITED WARRANTY

Ensures that your floor will not permanently stain from common household products, excluding permanent marker, permanent dyes & finishing stains.

WEAR RESISTANCE LIMITED WARRANTY

Ensures your floor will not wear through the wear layer under normal household conditions and proper maintenance³.

YELLOWING STAIN RESISTANT LIMITED WARRANTY

Ensures that your floor will not permanently stain or yellow from foot traffic, including asphalt track off³.

NOTE: Gloss reduction is not considered wear and is not covered by this warranty.

1 Normal household use is defined as common daily activities in the home, excluding pet damage such as chewing, digging, clawing, etc.

2 A floor discolored due to mold or mildew growth will be replaced only one time. If the replacement floor fails in the same manner, the site conditions may not be acceptable for the installation of sheet vinyl.

3 Wear-through is defined as complete loss of the wear layer so that the printed pattern or design is exposed.

LOWE'S RESIDENTIAL LIMITED WARRANTY CHART

	LIMITED RESIDENTIAL WARRANTY PERIOD	MANUFACTURING DEFECTS LIMITED WARRANTY	CONTRACT & EXPANSION RESISTANT LIMITED WARRANTY	CURL-CRACK- RIP-TEAR- GOUGE RESISTANT LIMITED WARRANTY	MOISTURE RESISTANT LIMITED WARRANTY	MOLD & MILDEW RESISTANT LIMITED WARRANTY	HOUSEHOLD STAIN RESISTANT LIMITED WARRANTY	WEAR RESISTANCE LIMITED WARRANTY	YELLOWING STAIN RESISTANT LIMITED WARRANTY	SCUFF RESISTANT LIMITED WARRANTY	PET SHIELD LIMITED WARRANTY	BUILT-IN ANTIMICROBIAL TECHNOLOGY
Style Selections 75 mil	25-Year	•	•	•	•	•	•	•				
Style Selections 55 mil	15-Year	•	•	•	•	•	•	•				
Style Selections 45 mil	10-Year	•	•	•	•	•	•	•				



These limited warranties only extend to the original owner and are not transferable. The "original owner" is the person stated as the buyer on the purchase document(s).

In order to maintain and protect your coverage under the terms of these warranties, it is the Homeowner's obligation to adhere to the following:

1. Know which warranties apply to your particular vinyl flooring.
2. Keep proof of your purchase in the form of a bill, invoice or statement from Lowe's that shows the date and price you paid for the vinyl flooring *(including labor)*. You must submit notice of all claims under these warranties to Lowe's within the specified warranty period. Claims must be submitted in writing. You agree to provide proof of compliance with recommended installation and maintenance procedures when a claim is filed.
3. Understand that Lowe's warrants that first quality products – which are used only for recommended Residential use – will perform properly for the stated warranty period when installed in accordance with Residential Installation Guide over approved substrates and underlayments and using the recommended adhesives and seam bonds/sealers. The warranty period, when valid, begins on the date of the original installation

Residential use is defined as: use in living space environments *(which do not have light or heavy commercial traffic)* including all areas of owner-occupied residence. If there is a question as to the type of use that is considered "residential," please contact your Style Selections representative prior to purchase and installation. PLEASE NOTE that Residential warranty exclusions with respect to caster and rolling loads due to the unusual characteristics of this type of wheel traffic.
4. Use Lowe's recommended adhesives and seam bonds/sealers when installing Style Selections vinyl flooring.
5. Ensure vinyl flooring is installed in an environment that maintains a temperature range between 65° and 85° Fahrenheit *(18° and 29° Celsius)* before, during and after installation.
6. Inspect flooring material prior to installation for any imperfections or manufacturing related defects. Lowe's floorings receive extensive testing and visual examination to assure your shipped floor is first quality. It is the responsibility of the installer/end user to confirm the received material is free of any obvious visible conditions that may be detrimental to the appearance and/or performance of the product.

Minor color, shade and/or texture variations are normal. Any variances between actual material, product samples and/or brochures should be addressed with your Lowe's prior to installation. If Lowe's determines the condition "unacceptable," Lowe's will contact the manufacturer.
7. Support furniture with wide, weight-bearing, smooth, non-staining plastic floor protectors or non-staining felt pads. The protectors/pads should be at least one inch in diameter and rest flat on the floor. The heavier the item, the wider the floor protector should be. Felt pads should be inspected periodically and maintained with respect to the amount of foot traffic to remove imbedded material to avoid abrasion.

Make sure any metal protectors are rust proof. Replace narrow dome furniture rests with the appropriate width, weight-bearing flooring protectors. Chair mats designed for hard surface floors are required under all chairs and stools with casters.
8. Walk-off mats must be placed at all exterior entrances to protect Lowe's Sheet Vinyl Flooring from soil, grit, deicers, asphalt sealers, and other contaminants capable of damaging Lowe's Sheet Vinyl Flooring. Suitable walk-off mats should contain both soft and firm fibers to facilitate removal of wet or solid contaminants from shoe soles. An extra set of walk-off mats should be available for each entrance so the mats can be replaced and cleaned weekly during routine maintenance, or more often depending upon site and weather conditions. This routine will prevent walk-off mats from becoming the source of tracked-on contaminants. Walk-off mats should be large enough to allow adequate soil removal.
9. These warranties do not apply to damage from exposure to extreme heat or sunlight exposure, dryness, or stains as a result of chemical or industrial products *(other than recommended cleaning products)*. Window coverings should be used during periods of intense sunlight to avoid intense heating of flooring product.
10. Perform proper cleaning and maintenance regularly and as needed. See Residential Care and Maintenance guidelines for details.

WARRANTY REMEDY

If your Style Selections floor fails to perform as stated in the applicable Lowe's General Residential Limited Warranty, Lowe's will determine whether it will assist in the repair of the defective area or supply new Lowe's material of the same color, design or grade if available. If unavailable or discontinued, Lowe's reserves the right to select and supply similar Lowe's material. At times, it may be necessary to contract a Certified Inspector to determine unknown causes; Lowe's reserves the right to determine if this action is necessary or not.

1. If Lowe's authorizes repairs or replacement of a section as a result of a warranty claim, you will be required to clear any items placed over the affected area subsequent to the original installation. Lowe's will not credit or reimburse cost associated with the removal of those items
2. Lowe's will reimburse reasonable labor costs (*up to 100%*) based on a detailed statement if professional installation was paid for when the original floor was installed for years 1 through 7. For years 8 through 20, please refer to the LOWE'S RESIDENTIAL LIMITED WARRANTY PRORATION table below.
3. Labor reimbursement will not be considered for installations not adhering to the Lowe's Residential Installation Guide*.
4. Warranty coverage for a replacement floor will be limited to the remaining portion of the original warranty. If there is a question as to what is considered "reasonable cost," please contact your local Lowe's.

CONSEQUENTIAL OR INCIDENTAL DAMAGES

LOWE'S EXCLUDES AND WILL NOT PAY CONSEQUENTIAL OR INCIDENTAL DAMAGES UNDER THESE LIMITED WARRANTIES. By this we mean that Lowe's will not credit or pay for any loss, expense, or damage other than to the flooring itself that may result from manufacturing related defects in the flooring. Some examples of consequential or incidental damages are: replacement of subfloors or underlayments, trim moldings, disconnecting/reconnecting appliances or fixtures as well as moving of furniture.

NOTE: If your floor is replaced because of discoloration due to "bottom-up staining," mold or mildew growth or asphalt/non- asphalt tracking, this is considered a site-related condition and the replacement floor will not be warranted against future discoloration or staining.

ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE— INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE—ARE EXPRESSLY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES ARE EXPRESSLY DISCLAIMED. LOWE'S WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGES. By implied warranties Lowe's means warranties that the law presumes to have been given by the seller even though they are not set out in writing. PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to the original owner. For details on how to file a claim, please refer to our "How to File a Claim" section.

* The installation manual is reviewed on a regular basis, and floors must be installed according to the recommendations that are current and available at the time of installation.

WHAT IS NOT COVERED BY THIS WARRANTY

If your Style Selections floor fails to perform as stated in the applicable Lowe's General Residential Limited Warranty, Lowe's will determine whether it will assist in the repair of the defective area or supply new Lowe's material of the same color, design or grade if available. If unavailable or discontinued, Lowe's reserves the right to select and supply similar Lowe's material. At times it may be necessary to contract a Certified Inspector to determine unknown causes; Lowe's reserves the right to determine if this action is necessary or not.

1. Loose lay installation of more than 25 square yards or more than one seam.
2. Improper Installation: Material installed not in accordance with Installation Guide, including any and all problems caused by the use of non-recommended adhesive or seam bonds/sealer, underlayment and/or preparation of the substrate are not warranted. Installation errors are not manufacturing related conditions. Lowe's does not warrant installer workmanship.
3. Lowe's will not pay for labor costs to repair or replace material with visible conditions that were apparent before installation.
4. Improper maintenance which results in loss of gloss or buildup of a dulling film. This includes damage caused by steam mops.
5. Damage resulting from neglect or misuse of strong detergents, chemicals, corrosives; including but not limited to stains from paints, dyes, mats, fertilizers or other similar materials.
6. Damage caused by moving appliances or heavy furniture without protecting the floor. *(Always protect floor by using plywood or hard board runways when moving heavy objects and also when using an appliance dolly, heavy objects equipped with wheels or rollers, including two and four wheel carts etc.)*
7. Damage resulting from accidents, casualty events, abuse, or improper usage *(including pet related damage, including chewing, digging, clawing, etc.)*. Accidents, abuse and improper usage are defined as, but are not limited to damage caused by: casters*** on furniture, rotating beater bars on vacuum cleaners, burns, cuts, impact from heavy and sharp objects, narrow or spike heels, cleats, etc., as well as, damage resulting from unprotected furniture legs.
8. Damage caused by rolling loads or wheelchairs *(motorized and non-motorized)*.
9. Damage caused by appliance or plumbing leaks.
10. Radiant heat must not exceed 85 °F (29°C) and be approved by the manufacturer for the use of their product with resilient vinyl flooring applications.
11. Problems or damage due to excessive moisture or hydrostatic pressure from the sub-floor including pH levels outside the Lowe's Installation Guidelines.
12. Discoloration caused by use of latex or rubber-backed floor mats. Note that some synthetic backed carpets contain latex in the manufacturing process that may discolor your vinyl. Always use mats marked as "non staining."
13. Damage caused by remodel or construction related activities.
14. Discoloration caused by asphalt walk off traffic on products without a polyurethane lacquer.
15. Discoloration caused by wheeled traffic.
16. Discoloration caused by rubber pads, rubber wheels, rubber tires, rubber rollers, automotive tires, etc.
17. Flooring installed on stairs is excluded from warranty coverage.
18. Installation of residential product in a commercial environment. Lowe's recommends installation of commercially warranted product only in commercial settings.

HOW TO FILE A CLAIM

If you find a defect or other matter covered by any of the limited warranties described previously, promptly notify your Lowe's retail store. Lowe's will review and, if necessary, file a claim with the manufacturer and help to answer any questions you may have.

WHAT YOU'LL NEED

Proof of your purchase in the form of a bill, invoice or statement from your Lowe's retail store that shows the date and price you paid for the vinyl flooring *(including labor)*.

LOWE'S RESIDENTIAL LIMITED WARRANTY PRORATION

The following prorated schedule applies to material value for all Lowe's Residential warranty flooring:

LABOR REIMBURSEMENT PRORATION

1st Year up to 100%	4th Year up to 50%
2nd Year up to 100%	5th Year up to 50%
3rd Year up to 50%	6th - 25th Year 0%

45 MIL MATERIAL PRORATION 10-YEAR RESIDENTIAL

1st Year 100%	6th Year 70%
2nd Year 100%	7th Year 50%
3rd Year 100%	8th Year 30%
4th Year 100%	9th Year 15%
5th Year 90%	10th Year 10%

55 MIL MATERIAL PRORATION 15-YEAR RESIDENTIAL

1st Year 100% / 2nd Year 100%	9th Year 90% / 10th Year 80%
3rd Year 100% / 4th Year 100%	11th Year 70% / 12th Year 60%
5th Year 100% / 6th Year 90%	13th Year 40% / 14th Year 20%
7th Year 90% / 8th Year 90%	15th Year 10%

75 MIL MATERIAL PRORATION 25-YEAR RESIDENTIAL

1st Year 100% / 2nd Year 100%	14th Year 70% / 15th Year 60%
3rd Year 100% / 4th Year 100%	16th Year 50% / 17th Year 40%
5th Year 100% / 6th Year 100%	18th Year 30% / 19th Year 20%
7th Year 100% / 8th Year 90%	20th Year 15% / 21st Year 15%
9th Year 90% / 10th Year 90%	22nd Year 15% / 23rd Year 15%
11th Year 85% / 12th Year 80%	24th Year 15% / 25th Year 10%
13th Year 75%	