



Instruction Manual

Item# HT9738LG/HT9738ME/HT9738SM



Having Trouble?

Chat with us on your phone

Simply point your phone camera towards
the QR code or see our website



xbrand.us

or email at

customerservice@ecintel.com

Monday - Friday 7:00AM - 3:30PM PST

INDOOR FIREPLACE



Purchased your product online?

We would really appreciate it if you can share your experience
with others by reviewing our product on the website from
which you purchased.



Have Questions or Issues? Need help with assembly?

Contact us and we will resolve immediately.

Simply point your phone camera towards the QR code or see our website

Support Hours M-F 7:00AM - 3:30PM (U.S Pacific Time)



Chat with us:
xbrand.us



Email:
customerservice@ecintel.com



Call:
951-319-4433

Limited 1-Year Manufacturer Warranty on xbrand.us

Manufacturer warranty covers:

- Parts that are deemed defective within 30 day will be shipped free of charge.
- Any warranty claim after 30 days, will require shipping to be paid by the customer.

Any visible damage due to the neglect, misuse, or abuse will void the limited warranty of the product.

For further information, please contact us:

Chat with us: xbrand.us



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Email: customerservice@ecintel.com

Purchased your product online?

We would really appreciate it if you can share your experience with others by reviewing our product on the website from which you purchased.



Please use your smart phone camera to scan the QR code.
Simply point your camera and let the camera scan the
code below, and click on the link that opens up.



[https://xbrand.us/product/
ht9738lg/](https://xbrand.us/product/ht9738lg/)

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What is included



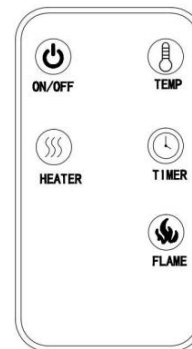
A. Fireplace



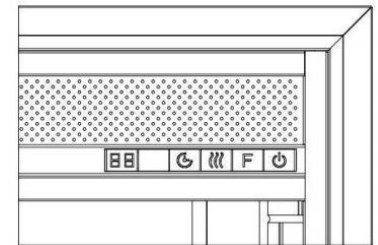
B. Remote control

Assembly instructions

Remote Control



Control Panel Options



For complete instruction, please visit our website or see additional instructions provided in the box.

