

# SENTRY

# **User Manual**



Level-Sense.com



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## **SECTION 1: ABOUT LEVEL SENSE SENTRY**

Level Sense is the all-purpose basement or room protector (Indoor only). This sump pump alarm is packed with features at an economical price.

Level Sense Sentry allows you to set alarms based on power failure/Loss of Wi-Fi, water leaks, and water level. Unlimited text and email notifications come standard, as well as a 90dB siren.

# **SECTION 2: SPECIFICATIONS**

### **PRODUCT INFORMATION**

Product Dimensions:	3.25 x 2 x 0.875 inches
Item Weight:	10 oz.
Shipping Weight:	14 oz.
UPC:	857824008329



Sump Pump with High Level and Overflow/Utility Room Leak Detection



Bathroom Toilet and Vanity Leak Detection





- · 120/240 VAC (50 or 60 Hz) Power Outlet
- · 2.4 Ghz Wi-Fi internet within range of Level Sense Sentry
- · Wi-Fi enabled device with Web browsing
- · Flat head screwdriver #3 or #4

# **SECTION 4: IN THE BOX**

#### Level Sense Sentry with Float Switch

- 1. Head Unit
- 2. Float Switch
- 3. Float Mounting Bracket
- 4. Zip Ties
- 5. Various Mounting Hardware
- 6. Power Adaptor
- 7. User Manual

#### Level Sense Sentry with Leak Sensor

- 1. Head Unit
- 2. Leak Sensor
- 3. Zip Ties
- 4. Various Mounting Hardware
- 5. Power Adaptor
- 6. User Manual







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# SECTION 5: ACCOUNT CREATION

#### 1. Level Sense Account Creation

Thank you for your Level Sense Sentry purchase. The first step in getting your Level Sense Sentry device online is to create your Level Sense Account. This can be done with either a computer, or a smartphone/tablet

If you prefer video instructions over written, please scan the QR code. This video will walk you through sections 5 and 8-11.



#### a. Smartphone/Tablet

- a. On your smartphone proceed to either the iOS app store, or the Android Play store
- b. Type into the search bar "Level Sense", and download the application





c. Next click on the register button and enter in your personal information into the register page, and lastly click the create button. Congratulations, your Level Sense account has been created.

9.36		.all 05% [
<	Register	
First name		
First name		
Last name		
Email address		
Email address	1	
Password		
Password		
	CREATE	
н	AVE AN ACCOUNT?	LOGIN
can use the	ssfully registered, Plea same E-mail and Pase mse.com Website.	se login. You word to login to

- b. Computer:
- a. Begin by opening an internet browser like Google Chrome or Safari.
- b. In the address bar type in: Level-Sense.com

i.Click on the text labeled "Account"

New tab	× [+	- 0 ×
← → × (8)	level-sense.com/	\$
Home	Search Shop YouTube Support TRC	All categories
dama Get n dama	rding to Forbes, the average v ige claim is \$10,900. otified before you have water ige with Sump Alarm & Level e water alarms	rater



 Next enter in your First name, Last name, email address, and password. Click the submit button and your Level Sense account has successfully been created.

Portal Register ( New & Legacy Portal User )
First Name
Last Name
Emai
Password
Password @
Create

# **SECTION 6: STATUS LEDS**

The status LEDs on the level Sense Sentry provides a visual indication of the state of the device. The below table is a system status guide. PLEASE NOTE that if the four LEDs are flashing in unison, then this is a CLAIM CODE. If you have a claim code, reference Section 9.

Device State	POWER	CLOUD	TEMP	ALARM
No Alarm(s)	Blue	Blue	Blue	Blue
Access Point (Level Sense Network is Broadcasting)		Pulsing White		
Wi-Fi Connection in Progress		Yellow		
Alarm(s) Present				Red
Firmware Upgrade/Server Maintenance		Purple		
Loss of Wi-Fi Signal		Red		

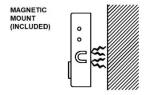




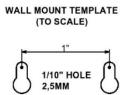
# SECTION 7: INSTALLATION

#### 1. Head Unit Installation:

- a. The head Unit can be mounted in one of three ways.
  - Magnetically: Magnets are mounted inside of the Level Sense Sentry enclosure. To mount the unit magnetically, simply place the back of the enclosure onto a magnetic surface.



Wall Mount: The template shown below can be used to mount the device directly to a wall via the mounting screws.





iii. Cable Tie Mount: The two sticky pad anchors and zip ties can be used to mount the head unit.

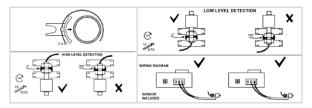
PIPE MOUNT USING CABLE TIE ANCHORS (INCLUDED)



#### 2. Installing Float Sensor:

The float sensor mounts above the normal pump water line and detects when the water level has reached a point above normal operating range.

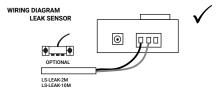
The float sensor installs on the sump pump discharge pipe. Using the provided plastic float bracket and two zip ties, securely mount the float to the discharge pipe. The sliding float portion of the sensor should face down. Mount the float approximately six (6) inches above the sump pump normal water line. This level can usually be found by looking at the side walls of the pit to visually see the high-water mark roughly level with the top of the pump. The wires from the float sensor connect to the far right two terminals on the Level Sense Sentry.





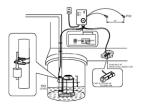
#### 3. Installing Leak Sensor

The leak sensor monitors for pooling water on a flat surface. The leak sensor can be mounted near the sump pit or other areas where water will pool in the event of a leak. Typical locations are near a water heater or HVAC system which can leak during a malfunction. The sensor needs to be placed flat on the floor with the metal sensing elements down. The sensor must be submerged in a minimum pool of water of 1/8" in depth before activating. The leak sensor has polarity. The sensor should be inserted with the red wire into the common/middle gate of the terminal block, and the black wire inserted into the left/leak side gate of the terminal block.



#### 4. Completed Installation with Float Switch and or Leak Sensor

Reference the image below for a rendering of an installation utilizing both a float switch and leak sensor. Note that the middle terminal is common.





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# **SECTION 8: CONNECT TO WI-FI**

The Level Sense Sentry device is immediately ready to join your 2.4 Ghz Wi-Fi network after power up. When the Level Sense Sentry has not been configured to a Wi-Fi network the Cloud LED will display as WHITE, and the access point is active (the unit will broadcast its Level Sense Wireless Network. Refer to section 6). There are two methods of connecting to a wireless network. The first method turns the Level Sense Sentry into a hotspot, and the second method is called WPS.

There are a series of articles on more advanced troubleshooting for WI-FI connections under the Troubleshoot section which is found on the upper banner of the website.

> Password requirements for your local 2.4GHz Wi-Fi network: SSID (local network name) and password are case sensitive The Wi-Fi password may be no more than 48 characters in length The following characters are supported in the Wi-Fi password: !" # \$ % & ' () \* + , - . / ;; < = > ? @ [\]^\_\_ (] > \_

#### 1. Hotspot Method:

- a. To connect your Level Sense Sentry to your Wi-Fi network via the hotspot mode, you will need a Wi-Fi enabled device like a smartphone or laptop. The Cloud LED of the Level Sense Sentry should be white which indicates the device is broadcasting a Wi-Fi hotspot. Use your Wi-Fi device (phone, tablet, or computer) to connect to the Level Sense network (the last four digits of the Level Sense network is the last 4 digits of the device's MAC address). Your phone may indicate that this network has no internet connection. This is normal.
- b. Once connected to the Level Sense network, a Wi-Fi configuration page will automatically appear. If this page does not appear automatically, then open a web browser and enter the device's IP address into the address bar: 192.168.4.1



c. On the webpage, you will select the bubble of YOUR HOME 2.4 Ghz Wi-Fi network. Enter the PASSWORD of YOUR HOME network. Note that this field is case sensitive.

in this step we an WiFi Configur	e connecting your L ation	EL SENSE evel Sence Sentry Device to your I		
		network. If you are using a Non-Bro network the Level Sense will join	adcasting network, please se	elect Manual and
		SSID	RSSI	Channel
O Your V	/i-Fi Network		-61	1
Password (Case	Senstive):			
f you are an exis		nter your email address into field be	low. Doing so will link the de	vice to you

- d. Once complete, you can enter your Level Sense account email address into the email address field (If you do this, the device will automatically link to your account, and you will NOT be presented with a claim code). Lastly, press the submit button.
- e. The webpage then instructs you to click the RESET button on the Level Sense Sentry. After restarting, the Cloud LED will pulse yellow until it connects to your Wi-Fi. Upon successful connection the device will either...
  - i. Present a claim code (all four LEDS on the device will blink in unison (Proceed to Section 9)
  - The Cloud LED will change to pulsing blue, followed by blue on the other 3 LEDs (Proceed to Section 10). This indicates that the device has been successfully linked to your account, and no claim code is needed.
  - iii. The Cloud LED changes to red (No local internet connection). This can be caused by an incorrect password for the Wi-Fi network, or the network is out of range. If this happens, press the RESET button to try again. If it does not connect on subsequent attempts, please reference Section 13 for instructions on how to perform a password reset.





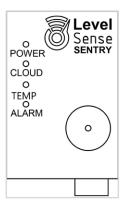
#### 2. WPS Method:

- a. To connect to Wi-Fi with WPS, first check to see if your Wi-Fi router has a button labeled "WPS." Some routers require WPS to be enabled or direct it to a channel (i.e., 2.4Ghz or 5Ghz). We recommend using a dedicated 2.4Ghz network, and WPS must be enabled.
- b. Temporarily move the Level Sense Sentry unit into proximity of the Wi-Fi router. Pres the WPS button on your router, wait 15 seconds then double click the silence button on the Level Sense Sentry. The Cloud LED will turn from white to solid yellow. This indicates that the Level Sense Sentry is attempting to connect to your network. This process can take up to 5 minutes. Upon successful completion, all four LEDs on the Level Sense Sentry will illuminate and pulse in unison. This is a claim code. Please proceed to Section 9.
- c. If the Cloud LED turns red following a WPS attempt, press the Reset button on the Level Sense Sentry. If the cloud LED returns to red after restarting, please proceed to Section 13 for instructions on how to perform a password reset.



# SECTION 9: CLAIM DEVICE

If you typed in your E-Mail address on the Wi-Fi configuration page (as seen in the previous Section), then your device will be claimed automatically, and it will be in your account upon login in the portal (if you do not see the device, refresh your screen). If you did not enter your E-Mail address on the Wi-Fi configuration page, or if the WPS method was used, it will be necessary to claim the device. Once the Level Sense Sentry is connected to your wireless network, the Level Sense Sentry will flash all four LEDs in unison. This is a claim code. After logging into the portal via the website or the mobile application click on the "Claim" button. Follow the directions on screen and enter the unique claim code.





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# SECTION 10: CONTACT INFORMATION

Once you are logged into your account on the Level Sense website, or in the mobile application, click on the "Contacts" tab or if you are using the mobile application click the "Notification" tab. Click on the plus button next to the default contact and enter your phone number, cell phone service provider, etc. Do not forget to enable both email and text options. It is a good idea to test both the email and text feature currently as well. Lastly, save and submit the contact.

# SECTION 11: NOTIFICATION SETTINGS

This section will guide you on how to enable and disable sensor inputs to suit your application. On the website, you can edit the notification settings by clicking on the bell icon, which is undermeath the "Alarm Settings" column. If you are on the mobile application, you will need to click on the device name, and then an action bar will show up at the bottom of the screen, click on the bell icon.

1. The first and second inputs on the screen are for a float and leak sensor. The Level Sense Sentry device can utilize multiple sensors. It is important to note that with the two inputs, you can monitor two areas and distinguish between the two inputs. If you wire two float switches into the float switch input, you will be notified if either of the floats go into alarm state, but you would not be able to determine which float is causing the alarm. Wiring multiple sensors into one input, it will however, prevent you from knowing which specific sensor is causing the alarm for this input.

Lastly, you can enable and disable email, text, and the siren feature for any of the inputs by clicking on the text bubble. Do not forget to click the submit button if you have made any changes on this screen.

Alarms can be temporarily disabled by pressing the silence button on the Level Sense Sentry. If an alarm cannot be quickly resolved, it will be necessary to disable the siren checkbox for the given sensor in the portal or application.



	Alarm Configuration
Leak Sensor 🥎	STATUS: Open ⑦ Alarm When Closed (default) ⑦
	O SIREN O EMAIL
Float Switch	STATUS: Open ⑦ Alarm When Closed (default) ⑦
fiven.	O SIREN O EMAIL @ TEXT
	Submit

# **SECTION 12: VIEWING DATA**

Once you are logged into your account, click on the view charts button on the website. If you are using the mobile application, first click on the device name, and then click the graph icon under the "Action Items" tab at the bottom of your screen.

VIEW CHART	8	Ħ
Today Week Month		
com THY 2Hr AHr 1Dy W All		
		_
Wi-Fi Signal Strength in dBm		
25 dam		
50 dom	~~~~~~	
75 dam.		
100 dbm		
		_



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## SECTION 13: WI-FI PASSWORD RESET

To clear the Wi-Fi credentials from the Level Sense Sentry, complete the following steps:

- Press and hold the SILENCE button until all four LEDs appear as RED.
- Let go of the SILENCE button, and then click the SILENEC button two times, two LEDS will remain lit.
- Wait until the two remaining red LEDs go out, and then press the RESET button. The password
  reset is complete. Proceed to Section 8 for guidance on how to get your device back online.



# SECTION 14: SERVICE DISCLAIMER

Level Sense includes a minimum cloud monitoring service ("Portal") period of one year from the date of manufacture. Continued service may be offered monthly or annually for a fee or gratis. Level Sense reserves the right to alter, amend or change information, services, and pricing at any time. Level Sense also reserves the right to modify or discontinue services at any time after the first year.





2 YEAR LIMITED WARRANTY

PLEASE READ THIS WARRANTY CAREFULLY BEFORE USING THE PRODUCT.

THIS LIMITED WARRANTY CONTAINS THE STANDARD TERMS AND CONDITIONS ("TOC") OF LEVEL SENSE. WHERE PERMITTED BY THE APPLICABLE LAW, BY KEEPING YOUR LEVEL SENSE PRODUCT BEYOND THIRTY (30) DAYS AFTER THE DATE OF DELIVERY, YOU FULLY ACCEPT THE TERMS AND CONDITIONS SET FORTH IN THIS LIMITED WARRANTY.

IN ADDITION, WHERE PERMITTED BY THE APPLICABLE LAW, YOUR INSTALLATION AND/OR USE OF THE PRODUCT CONSTITUTES FULL ACCEPTANCE OF THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY (HEREINAFTER REFERRED TO AS "LIMITED WARRANTY, INCLUDING ANY UNU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS WARRANTY, INCLUDING ANY LIMITATIONS OF WARRANTY, INDEMNIFICATION TERMS OR LIMITATION OF LIABILITY, THEN YOU SHOULD NOT USE THE PRODUCT AND SHOULD RETURN IT TO THE SELLER FOR A REFUND OF THE PURCHASE PRICE. THE LAW MAY VARY BY JURISDICTION AS TO THE APPLICABILITY OF YOUR INSTALLATION OR USE ACTUALLY CONSTITUTING ACCEPTANCE OF THE TERMS AND CONDITIONS HEREIN AND AS TO THE APPLICABILITY OF INDEMNIFICATION TERMS OR LIMITATION OF UARRANTY, INDEMNIFICATION TERMS OR LIMITATIONS OF LIABILITY.

- WARRANTOR: IN THIS WARRANTY, WARRANTOR SHALL MEAN "DEALER, DISTRIBUTOR, AND/OR MANUFACTURER."
- ELEMENTS OF WARRANTY: THIS PRODUCT IS WARRANTED TO BE FREE FROM DEFECTS IN MATERIALS AND CRAFTSMANSHIP WITH ONLY THE LIMITATIONS AND EXCLUSIONS SET OUT BELOW.
- WARRANTY AND REMEDY: TWO-YEAR WARRANTY IN THE EVENT THAT THE PRODUCT DOES NOT CONFORM TO THIS WARRANTY AT ANY TIME DURING THE TIME OF TWO YEAR FROM ORIGINAL PURCHASE, WARRANTOR WILL REPAIR THE DEFECT AND RETURN IT TO YOU AT NO CHARGE.



THIS WARRANTY SHALL TERMINATE AND BE OF NO FURTHER EFFECT AT THE TIME THE PRODUCT IS: (1) DAMAGED BY EXTERNAL CAUSES SUCH AS FIRE, WATER, LIGHTNING, ETC. OR NOT MAINTAINED AS REASONABLE AND NECESSARY; OR (2) MODIFIED; OR (3) IMPROPERLY INSTALLED; OR (4) MISUSED; OR (5) REPAIRED OR SERVICED BY SOMEONE OTHER THAN WARRANTORS' AUTHORIZED PERSONNEL OR SOMEONE EXPRESSLY AUTHORIZED BY WARRANTORS TO MAKE SUCH SERVICE OR REPAIRS; (6) USED IN A MANNER OR PURPOSE FOR WHICH THE PRODUCT WAS NOT INTENDED; OR (7) SOLD BY ORIGINAL PURCHASER.

LIMITED WARRANTY, LIMITATION OF DAMAGES AND DISCLAIMER OF LIABILITY FOR DAMAGES. THE WARRANTOR'S OBLIGATION UNDER THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT THE WARRANTOR'S OPTION AS TO REPAIR OR REPLACEMENT, IN NO EVENT SHALL WARRANTORS BE LIABLE OR RESPONSIBLE FOR PAYMENT. OF ANY INCIDENTAL CONSEQUENTIAL SPECIAL AND/OR PUNITIVE DAMAGES OF ANY KIND. INCLUDING BUT NOT LIMITED TO ANY LABOR COSTS, PRODUCT COSTS, LOST REVENUE. BUSINESS INTERRUPTION LOSSES, LOST PROFITS, LOSS OF BUSINESS, LOSS OF DATA OR INFORMATION, OR FINANCIAL LOSS, FOR CLAIMS OF ANY NATURE, INCLUDING BUT NOT LIMITED TO CLAIMS IN CONTRACT, BREACH OF WARRANTY OR TORT, AND WHETHER OR NOT CAUSED BY WARRANTORS' NEGLIGENCE. IN THE EVENT THAT IT IS DETERMINED IN ANY AD JUDICATION THAT THE LIMITED WARRANTIES OF REPAIR OR REPLACEMENT ARE INAPPLICABLE. THEN THE PURCHASER'S SOLE REMEDY SHALL BE PAYMENT TO THE PURCHASER OF THE ORIGINAL COST OF THE PRODUCT, AND IN NO EVENT SHALL WARRANTORS. BE LIABLE OR RESPONSIBLE FOR PAYMENT OF ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL AND/OR PUNITIVE DAMAGES OF ANY KIND. INCLUDING BUT NOT LIMITED TO ANY LOST REVENUE, BUSINESS INTERRUPTION LOSSES, LOST PROFITS, LOSS OF BUSINESS, LOSS OF DATA OR INFORMATION. OR FINANCIAL LOSS. FOR CLAIMS OF ANY NATURE, INCLUDING BUT NOT LIMITED TO CLAIMS IN CONTRACT, BREACH OF WARRANTY OR TORT, AND WHETHER OR NOT CAUSED BY WARRANTORS' NEGLIGENCE.



WITHOUT WAIVING ANY PROVISION IN THIS LIMITED WARRANTY, IF A CIRCUMSTANCE ARISES WHERE WARRANTORS ARE FOUND TO BE LIABLE FOR ANY LOSS OR DAMAGE ARISING OUT OF MISTAKES, NEGLIGENCE, OMISSIONS, INTERRUPTIONS, DELAYS, ERRORS OR DEFECTS IN WARRANTORS' PRODUCTS OR SERVICES, SUCH LIABILITY SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY THE CUSTOMER FOR WARRANTORS' PRODUCT AND SERVICES OR \$150.00, WHICHEVER IS GREATER. YOU HEREBY RELEASE WARRANTORS FROM ANY AND ALL OBLIGATIONS, LIABILITIES AND CLAIMS IN EXCESS OF THIS LIMITATION.

INDEMNIFICATION AND COVENANT NOT TO SUE: YOU WILL INDEMNIFY, DEFEND AND HOLD HARMLESS WARRANTORS, THEIR OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, SUPPLIERS OR AFFILIATED COMPANIES, AGAINST ANY AND ALL CLAIMS, DEMANDS OR ACTIONS BASED UPON ANY LOSSES, LIABILITIES, DAMAGES OR COSTS, INCLUDING BUT NOT LIMITED TO DAMAGES THAT ARE DIRECT OR INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUEN-TIAL, AND INCLUDING ATTORNEYS FEES AND LEGAL COSTS, THAT MAY RESULT FROM THE INSTALLATION, OPERATION, USE OF, OR INABILITY TO USE WARRANTORS' PRODUCTS AND SERVICES, OR FROM THE FAILURE OF THE WARRANTORS' SYSTEM TO REPORT A GIVEN EVENT OR CONDITION, WHETHER OR NOT CAUSED BY WARRANTORS' NEGLIGENCE.

YOU AGREE TO RELEASE, WAIVE, DISCHARGE AND COVENANT NOT TO SUE WARRANTORS, THEIR OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, SUPPLIERS OR AFFILIATED COMPANIES, FOR ANY AND ALL LIABILITIES POTENTIALLY ARISING FROM ANY CLAIM, DEMAND OR ACTION BASED UPON ANY LOSSES, LIABILITIES, DAMAGES OR COSTS, INCLUDING BUT NOT LIMITED TO DAMAGES THAT ARE DIRECT OR INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUEN-TIAL, AND INCLUDING ATTORNEYS FEES AND LEGAL COSTS, THAT MAY RESULT FROM THE INSTALLATION, OPERATION, USE OF, OR INABILITY TO USE WARRANTORS' PRODUCTS AND SERVICES, OR FROM THE FAILURE OF THE WARRANTORS' SYSTEM TO REPORT A GIVEN EVENT OR CONDITION, WHETHER OR NOT CAUSED BY WARRANTORS' NEGLIGENCE, EXCEPT AS NECESSARY TO ENFORCE THE EXPRESS TERMS OF THIS LIMITED WARRANTY.



EXCLUSIVE WARRANTY: THE LIMITED WARRANTY OR WARRANTIES DESCRIBED HEREIN CONSTITUTE THE SOLE WARRANTY OR WARRANTIES TO THE PURCHASER. ALL IMPLIED WARRANTIES ARE EXPRESSLY DISCLAIMED, INCLUDING: THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR USE AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THE WARRANTY OF NON-INFRINGEMENT AND/OR ANY WARRANTY ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IT MUST BE CLEAR THAT THE WARRANTORS ARE NOT INSURING YOUR PREMISES OR BUSINESS OR GUARANTEEING THAT THERE WILL NOT BE DAMAGE TO YOUR PERSON OR PROPERTY OR BUSINESS IF YOU USE THIS PRODUCT. YOU SHOULD MAINTAIN INSURANCE COVERAGE SUFFICIENT TO PROVIDE COMPENSATION FOR ANY LOSS, DAMAGE, OR EXPENSE THAT MAY ARISE IN CONNECTION WITH THE USE OF PRODUCTS OR SERVICES, EVEN IF CAUSED BY WARRANTORS' NEGLIGENCE. THE WARRANTORS ASSUME NO LIABILITY FOR INSTALLATION OF THE PRODUCT AND/OR INTERRUPTIONS OF THE SERVICE DUE TO STRIKES, RIOTS, FLOODS, FIRE, AND/OR ANY CAUSE BEYOND SELLER'S CONTROL, FURTHER SUBJECT TO THE LIMITATIONS EXPRESSED IN ANY LICENSE AGREEMENT OR OTHER AGREEMENT PROVIDED BY WARRANTORS TO PURCHASER.

THE AGREEMENT BETWEEN THE WARRANTORS AND THE PURCHASER, INCLUDING BUT NOT LIMITED TO THE TERMS AND CONDITIONS HEREIN SHALL NOT BE GOVERNED BY THE CONVENTION FOR THE INTERNATIONAL SALE OF GOODS. WHERE APPLICABLE, THE UNIFORM COMMERCIAL CODE AS ADOPTED BY THE STATE OF DELAWARE SHALL APPLY.

 PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: IN THE EVENT THAT THE PRODUCT DOES NOT CONFORM TO THIS WARRANTY, THE PRODUCT SHOULD BE SHIPPED OR DELIVERED FREIGHT PREPAID TO A WARRANTOR WITH EVIDENCE OF ORIGINAL PURCHASE.

- 5. LEGAL REMEDIES AND DISCLAIMER: SOME JURISDICTIONS MAY NOT ALLOW, OR MAY PLACE LIMITS UPON, THE EXCLUSION AND/OR LIMITATION OF IMPLIED WARRANTIES, INCIDENTAL DAMAGES AND/OR CONSEQUENTIAL DAMAGES FOR SOME TYPES OF GOODS OR PRODUCTS SOLD TO CONSUMERS AND/OR THE USE OF INDEMNIFICATION TERMS. THUS, THE EXCLUSIONS, INDEMNIFICATION TERMS AND LIMITATIONS SET OUT ABOVE MAY, NOT APPLY, OR MAY BE LIMITED IN THEIR APPLICATION, TO YOU. IF THE IMPLIED WARRANTIES CAN NOT BE EXCLUDED, AND THE APPLICABLE LAW PERMITS LIMITING THE DURATION OF IMPLIED WARRANTIES, THEN THE IMPLIED WARRANTIES HEREIN ARE TO BE LIMITED TO THE SAME DURATION AS THE APPLICABLE WARRANTIES HEREIN ARE TO BE LIMITED TO THE SAME DURATION AS THE APPLICABLE WITTEN WARRANTY OR WARRANTIES HEREIN. THE WARRANTY OR WARRANTIES HEREIN MAY GIVE YOU SPECIFIC LEGAL RIGHTS DHAT WILL DEPEND UPON THE APPLICABLE LAW, YOU MAY ALSO HAVE OTHER LEGAL RIGHTS DEPENDING UPON THE LAW IN YOUR JURISDICTION.
- 6. CHOICE OF FORUM AND CHOICE OF LAW: IN THE EVENT THAT A DISPUTE ARISES OUT OF OR IN CONNECTION WITH THIS LIMITED WARRANTY, THEN ANY CLAIMS OR SUITS OF ANY KIND CONCERNING SUCH DISPUTES SHALL ONLY AND EXCLUSIVELY BE BROUGHT IN EITHER THE EASTERN DISTRICT COURT OF MISSOURI. OR THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF MISSOURI.

REGARDLESS OF THE PLACE OF CONTRACTING OR PERFORMANCE, THIS LIMITED WARRANTY AND ALL QUESTIONS RELATING TO ITS VALIDITY, INTERPRETATION, PERFORMANCE AND ENFORCEMENT SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF MISSOURI, WITHOUT REGARD TO THE PRINCIPLES OF CONFLICTS OF LAW. Content Conte

Effective date 01/01/2023 Sump Alarm, Inc. d.b.a. Level Sense Phone: 314-787-8059 www.Level-Sense.com