

MH15T-MH30T FREQUENTLY ASKED QUESTIONS

THERE IS A BLUE FLAME COMING OUT OF THE SCREEN ON MY HEATER:

Clean unit per instructions. Check for spiders and dust in back plenum tube. The screen may also be damaged and need to be replaced.

MY BURNER WILL NOT STAY LIT AFTER I RELEASE THE SAFETY CONTROL VALVE:

Make sure your heater is in the upright position. Check the 2 wire connections to the black tipover sensor, and make sure they are tight and not lose. Check the thermocouple connection, making sure it is also tight.

MY HEATER MAKES A HIGH-PITCHED SOUND:

This will go away once the heater has warmed up.

I CAN'T GET MY BURNER TO LIGHT:

Check to make sure the propane source is not empty, the regulator is set at the medium setting, and you are manually holding the safety shutoff open. If all this is okay and you still don't smell or hear gas, then replace regulator.

