

IMPORTANT

GUARANTEE. This company guarantees its FIRST-QUALITY products in accordance with ISO 13006 and ANSI A137.1 norms, where specifically stated, and when the product has been properly installed under normal conditions.

PRODUCT APPEARANCE. Small variations in tone and size are normal in every ceramic process where proper use increases the products beauty. Therefore, mixing the contents of a number of

boxes is necessary in order to achieve the best possible appearance. Always verify that quality, dimensions, and tones as printed on boxes are identical for the entire lot.

CLAIMS. Inspect box contents prior to installation. Once product is installed, claims cannot be accepted (installation implies product acceptance). Claims will be considered for un-opened boxes. In cases of affected-material replacement, installation

and transportation costs, etc., do not apply. Always retain your invoice.

INSTALLATION. The product-installation surface should be free from impurities and leveled before installation. A minimum joint of 0.16 in is recommended for installation. Clean excess adhesive or grout from ceramic product surfaces immediately after application. For best installation results for this product, we recommended use of

CREST adhesives. A 5 % surplus of specified products is recommended for periodic repairs.

PRODUCT CONSERVATION. Do not use hazardous or pollutant products, use only water and soap or low VOC (Volatile Organic Compounds) products to clean regularly. In specific case ask a specialist. NEVER USE ACIDS TO CLEAN THE PRODUCT.

RECOMMENDATIONS FOR CUTTING CERAMIC TILES.

Do not make dry cuts to ceramic tiles, with power tools. Use a hand tool to tap and split or a wet saw to cut tiles. Using an incorrect cutting technique could expose the installer to harmful silica dust.