

Purchased your product online?

We would really appreciate it if you can share your experience with others by reviewing our product on the website from which you purchased.



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Owner's Manual

Item # MAZ256



Metal Bronze Tiered Cup Fountain



**Have Questions or Issues? Need help with assembly?
Contact us and we will resolve them within 12 hours.**

Support Hours: M-F 7:30-5:00 (U.S. Pacific Time)



Call:

877-460-4511



Text:

323-201-4431



Email:

info@alpine4u.com

V7.0

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WHAT'S INCLUDED



Fountain Top
x1



Fountain Cups
x1



Fountain Base
x1



Fountain Pump
x1



Sponge
x7

LIMITED WARRANTY INFORMATION

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies, and more. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace this product, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- Water Damage**
 Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage, is considered negligence, and will not be covered under this warranty. The use of "hard water" and/or caustic cleaners, can affect the painted or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur; protecting the immediate surfaces is not the responsibility of Alpine Corporation.
- Paint & Color (Retention and/or Loss)**
 The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed to protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading, within the first year from date of purchase, with the above exclusion.
- Procedure/Service**
 Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that is not an option, you can contact Alpine Corporation at www.alpine4u.com. When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department. **Item is covered under a two year limited warranty from the date of purchase. If your purchase was after our 30-day grace period, payment information will be requested for shipping charges.**
- Not Covered Under Warranty**
 The limited warranty will NOT cover cases of damages due to:
 1. Inadequate care and/or neglect
 2. Environmental and/or natural elements
 3. Immersion in water, unless specified
 4. Improper Installation/Storage and/or Maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation, and/or if modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affect the paint and/or parts. Nor does this warranty also cover any additional charges for installation, removal, disposal, and/or shipping costs or consequential damage associated with any warranty claim.

ALSO AVAILABLE FROM ALPINE

- Fountain Care Formula.....PPL102
Foam and scale remover for indoor and outdoor fountains.
- Americana® UV Acrylic SealerRRR106
Provides protective clear coating for all painted surfaces.
- Touch Up Paint Kit.....RTD102
Includes primer, thinner, 7 paint colors, applicator, and sealer.

3. Insert the vinyl tubing from the bottom of the Fountain Top into the receptacle on the pump. Pass the power cord through the notch on the side of the base opposite the tubing.



4. Set the Fountain Top onto the Fountain Base.



5. Hang the Cups on the hook below the “Welcome” sign. Add a Sponge in each cup to prevent splashing.



6. Gently pour water into the basin of the fountain, being careful not to overflow or cause splashing. Make sure the water completely submerges the pump and the water runs clear during operation.

NOTE: Use distilled water to prevent scale build-up.
The first time you operate the pump, it can take up to 5 minutes for the air to be completely expelled and water to begin to flow properly.



7. Plug the pump cord into your local power supply. Make sure that there is no water around the plug and always keep the power source in a dry place.



8. Adjust the water pump to your flow preference. (see Quick Tip #1)



9. Congratulations, your fountain is now complete. Don't forget to add water regularly as water will evaporate over time.

Relax and enjoy your new fountain!

ASSEMBLING & USING YOUR PRODUCT

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging. **Some splashing may occur when the product is in use.*

1. Place the Fountain Base on a smooth and level surface.



2. Remove the pump from its packaging and slide the flow control fully to the right (the lowest setting) to avoid splashing until the fountain is completely assembled.



Quick Tip #1

Slide the adjuster right to reduce the water flow.
Slide it left to increase the water flow.

TROUBLESHOOTING

If you have any questions and/or problems, please contact the retail store you purchased this fountain.

• If your pump fails to run

1. Check the circuit breaker or try a different outlet to make sure the pump is receiving electrical power.
2. Check the pump discharge and tubing for any kinks and/or obstructions.
3. Any buildup obstructing the water flow can be flushed with a garden hose.
4. Check the rotor by removing the front cover and plate to access the impeller area. Turn the rotor and make sure that the rotor is not jammed or broken.

• If your pump “spews”

- Check the water level to make sure the pump is completely submerged and there is enough water in the basin to operate your fountain. Not having enough water will cause your pump to spew.

• If your pump is abnormally loud

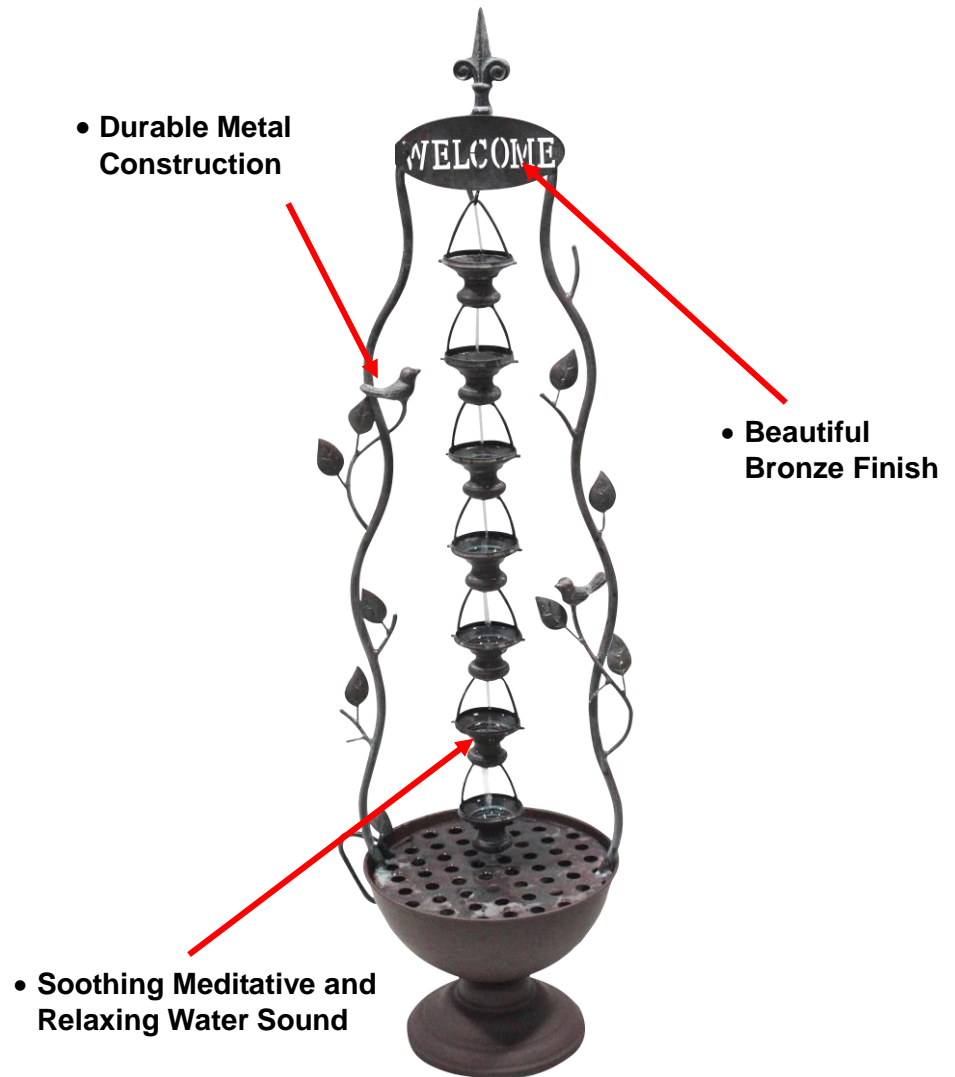
1. Disconnect the pump from the electrical power supply and remove the front cover and plate.
2. Carefully grip the impeller and gently pull the impeller/rotor assembly out of the pump housing.
3. Rinse the impeller/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact your local retailer for parts.

CAUTION



- Always unplug the pump from the electrical outlet before cleaning or handling it.
- Use with clean water only. Do not place the fountain or its parts in any other liquid.
- Periodically change the water and clean the pump to keep the fountain free of microorganisms.
- If the unit will not be used for an extended time, disconnect it and store it in a dry place.
- Do not lift, carry, or pull the pump by the power cord.
- Do not exceed the maximum voltage and wattage on the pump.
- Do not use an extension cord with this product.
- **NEVER LET THE PUMP RUN DRY.**

FEATURES



SPECIFICATIONS

Power Requirements..... Standard Household 120V
Water Capacity5 Gallon / 2 Liters
Tubing Diameter 0.16" I.D.