12FT Offset Umbrella



User Manual

If need any other assistance, Please feel free to contact us.we are always here at your service:)

Before You Start

A Please read all instructions carefully.

A Retain instructions for future reference.

Separate and count all parts and hardware.

A Read through each step carefully and follow the proper order.

We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.

Always place the product on a flat, steady and stable surface.

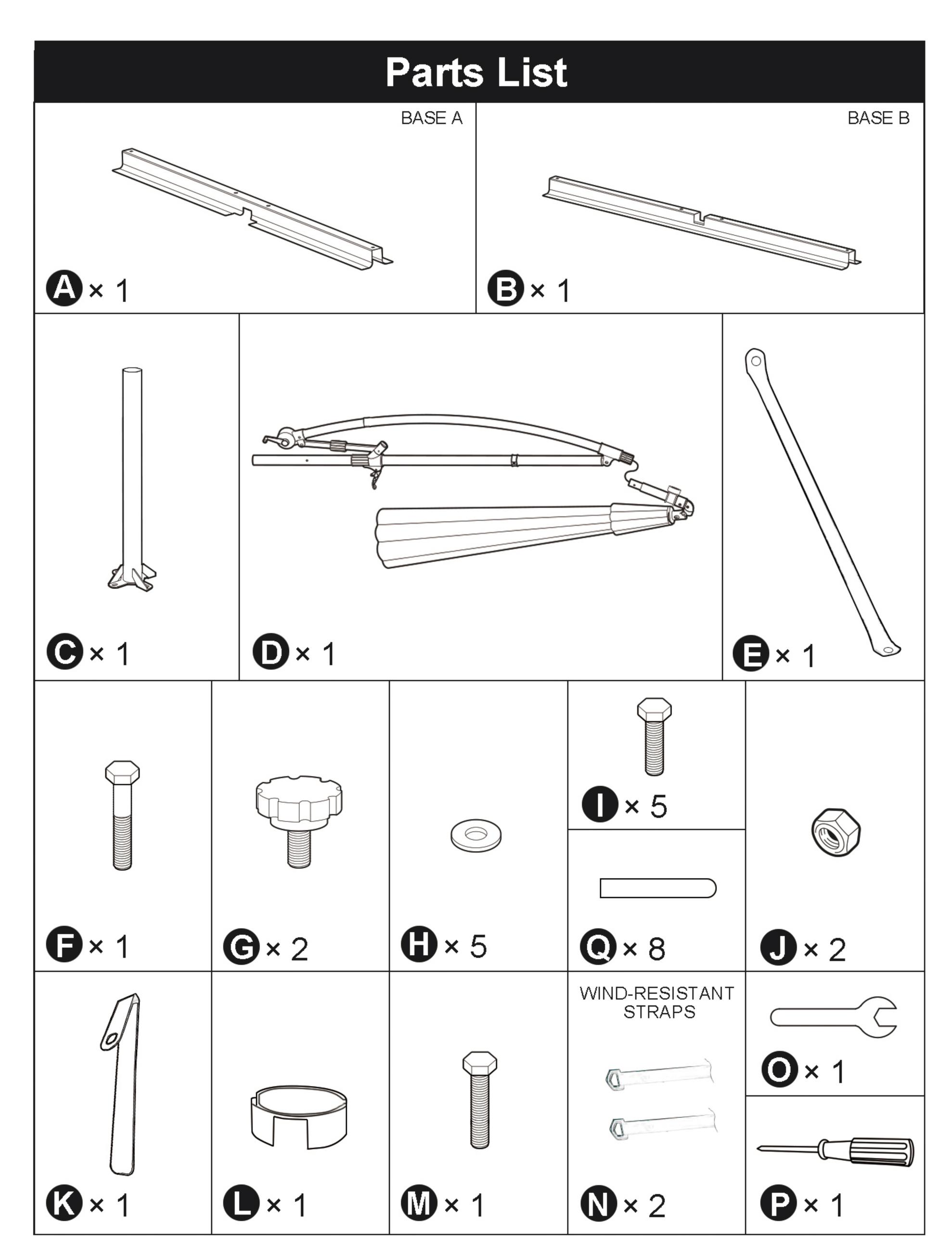
A Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

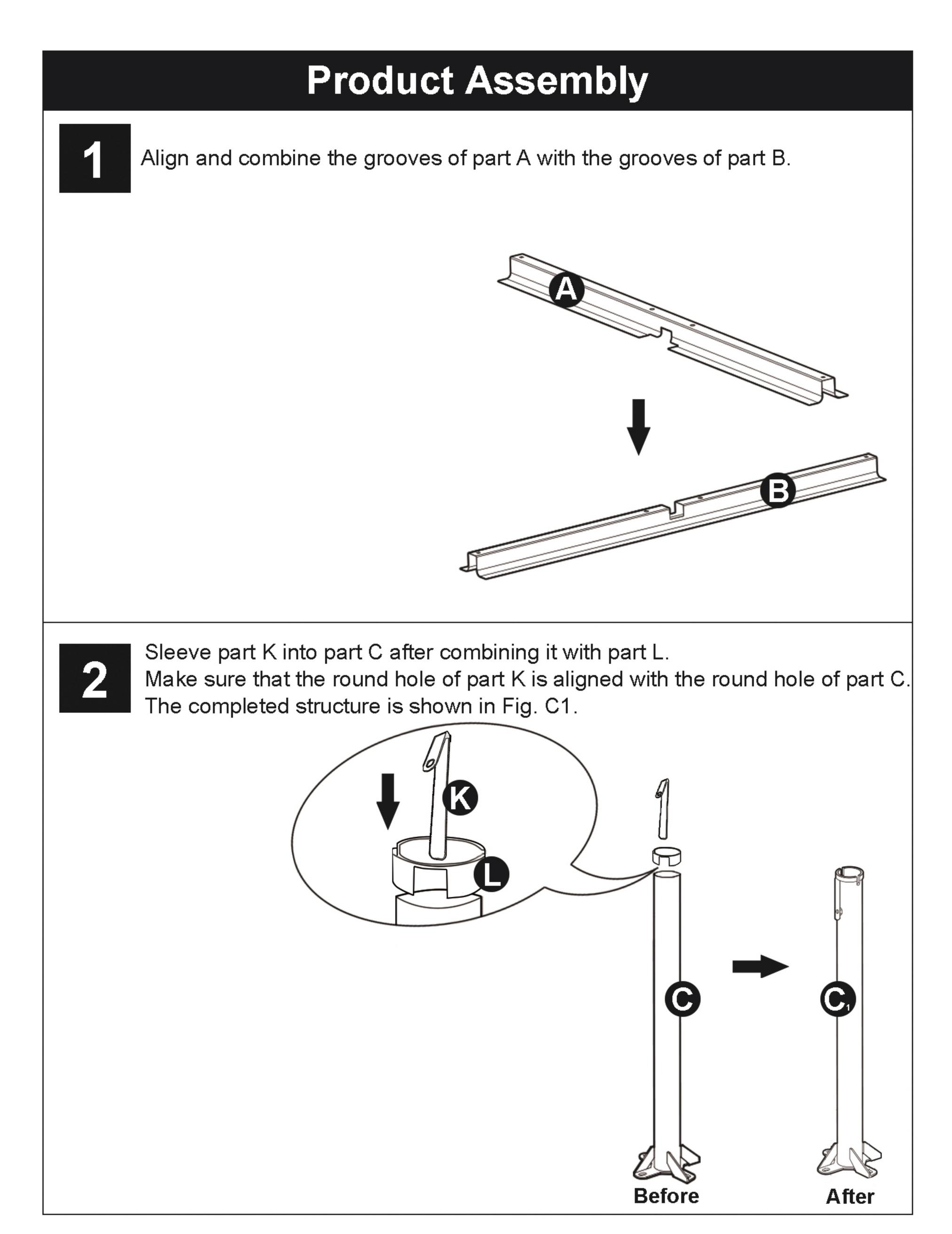
Notes

- Personal injury and/or damage to the product may occur if products are used outside of their intended purposes and/or if products have been changed/modified from their original design. The product must be assembled and used in accordance with the provisions of the manual. The seller does not assume any responsibility or liability with respect to any damage caused by incorrect assembly or improper use.
- Carefully check accessories when opening the package. If anything is missing or damaged,
- please contact us immediately.
- Do not use the parasol without an umbrella stand (NOT included).
- This parasol is only used for shading and decoration purposes.
- Store the parasol in a dry, sheltered place, such as a garage or basement during high winds, rainy days, and the off-season.
- Never force your parasol open. Umbrella mechanics should open gently and easily.
- Do not use sharp tools or equipment such as a knife or scissors when removing the protective material, as it may damage the product.

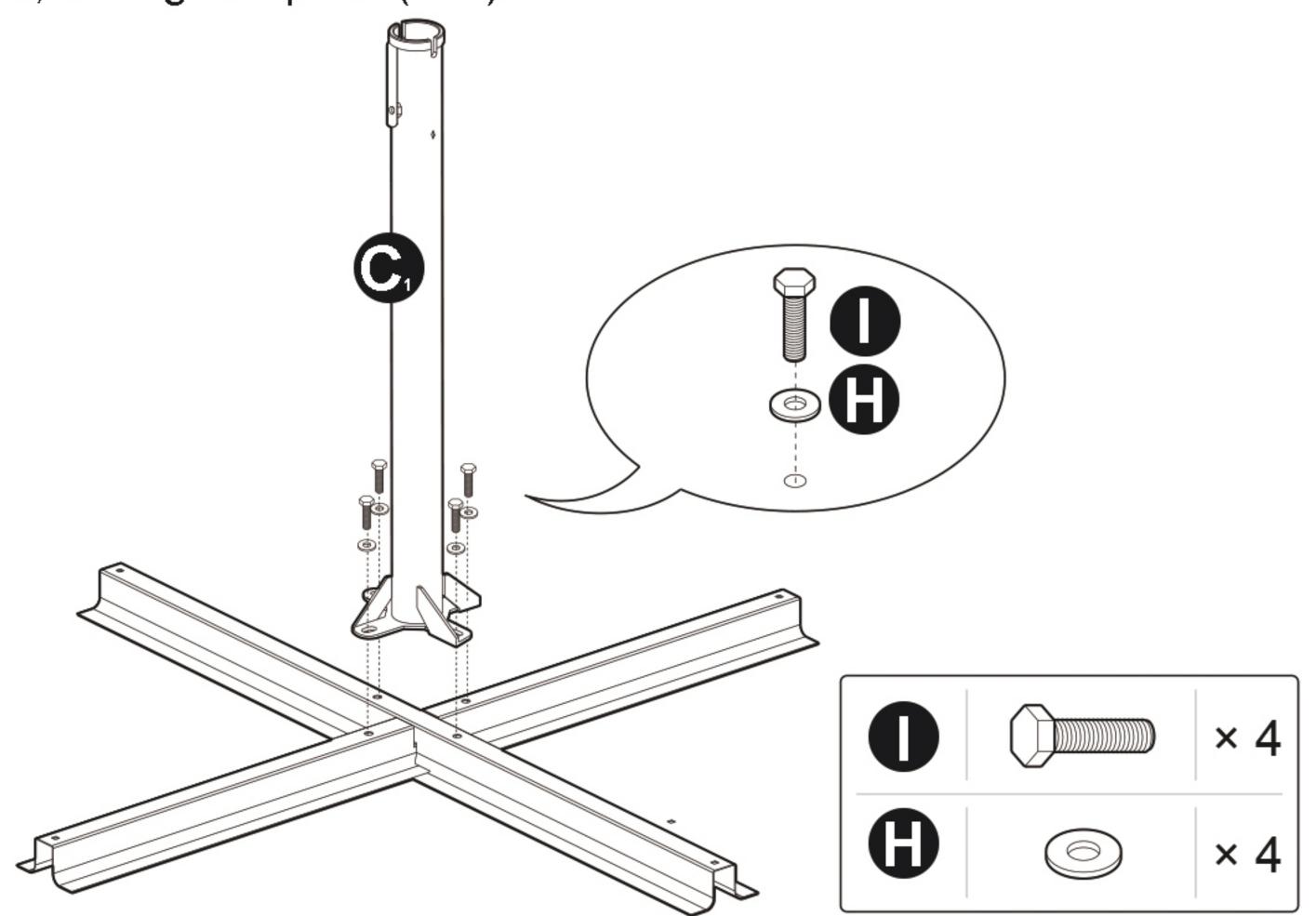
Daily Maintenance

- Clean the canopy with a soft cloth moistened with a neutral detergent. Store it after completely drying, which will help reduce the growth of mold.
- Do not machine wash, do not dry.
- Do not iron.

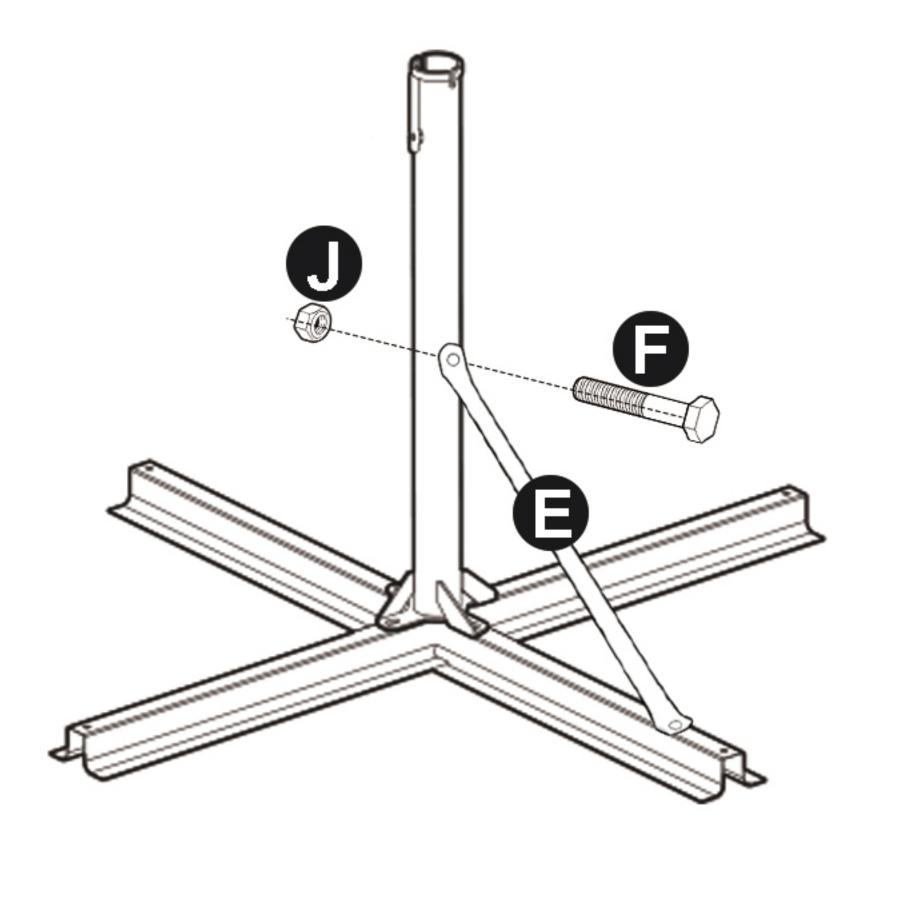




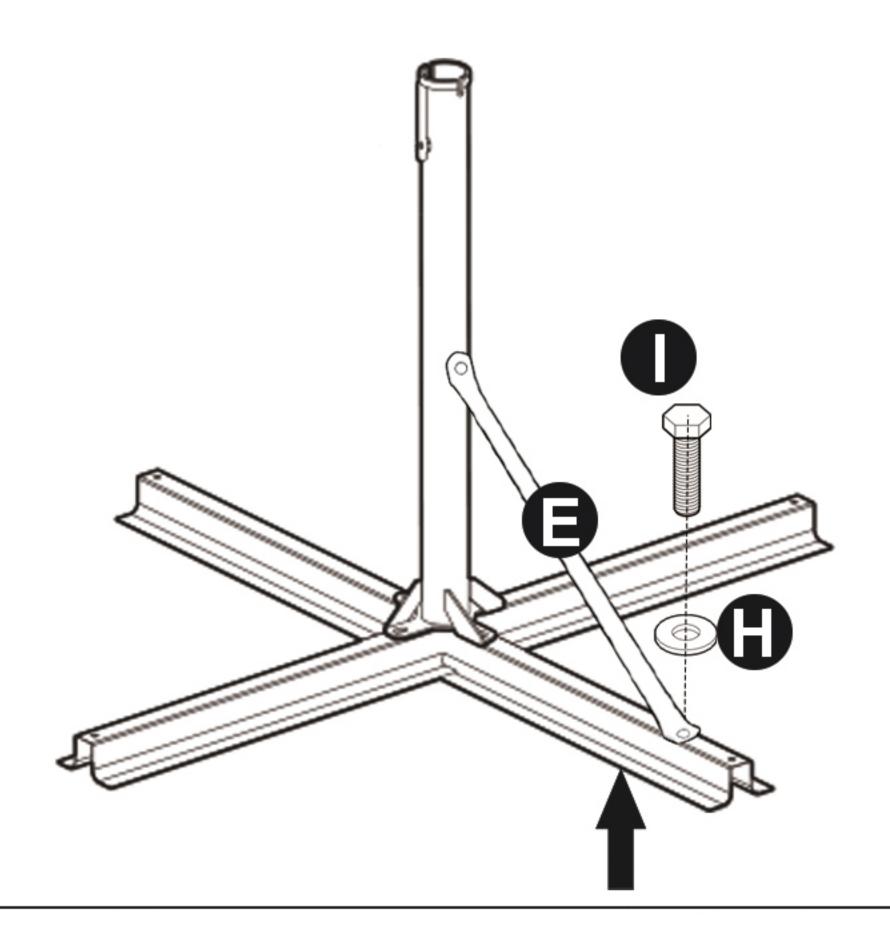
Secure part C to the cross base, align part H (four) with the four round holes of part C, and tighten part I (four).



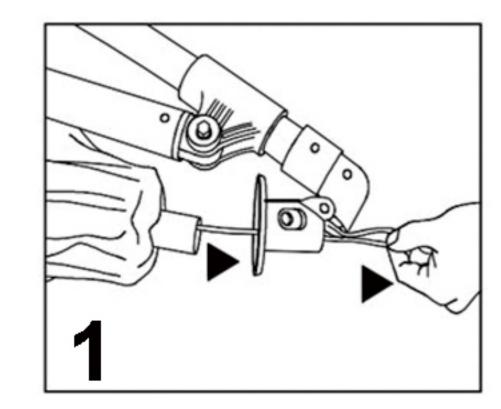
Place part E in the position shown and tighten using part F and part J.

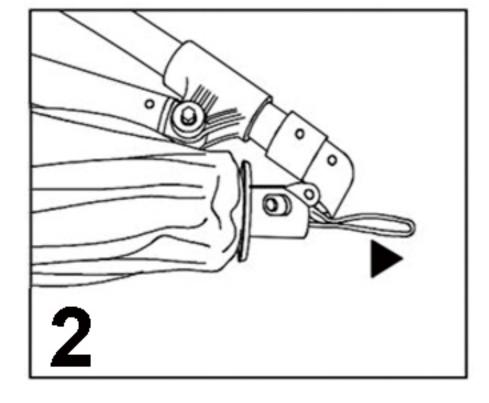


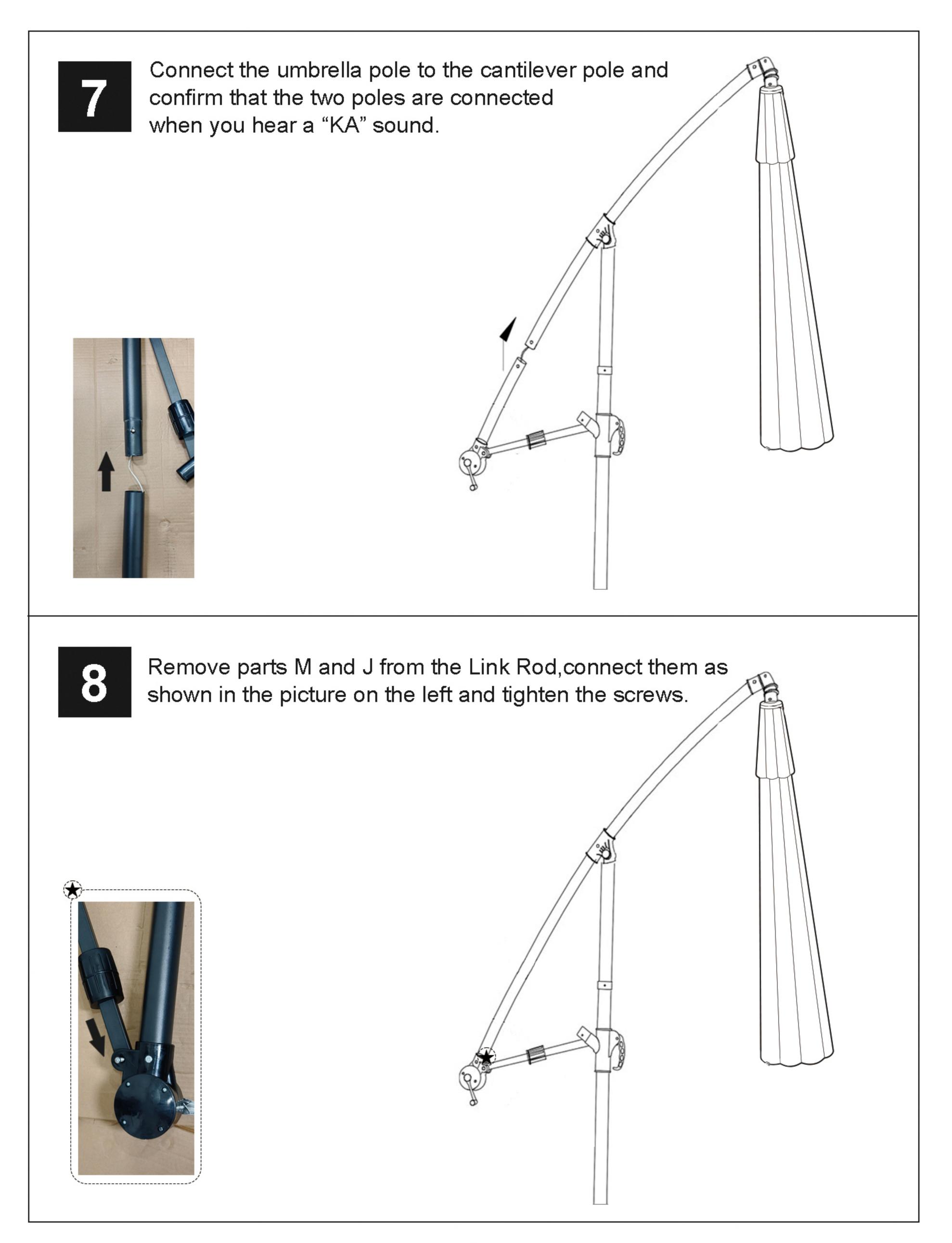
Align part H with the round holes and tighten using part I.
(If a four-piece base was purchased, refer to installation manual 328764447).

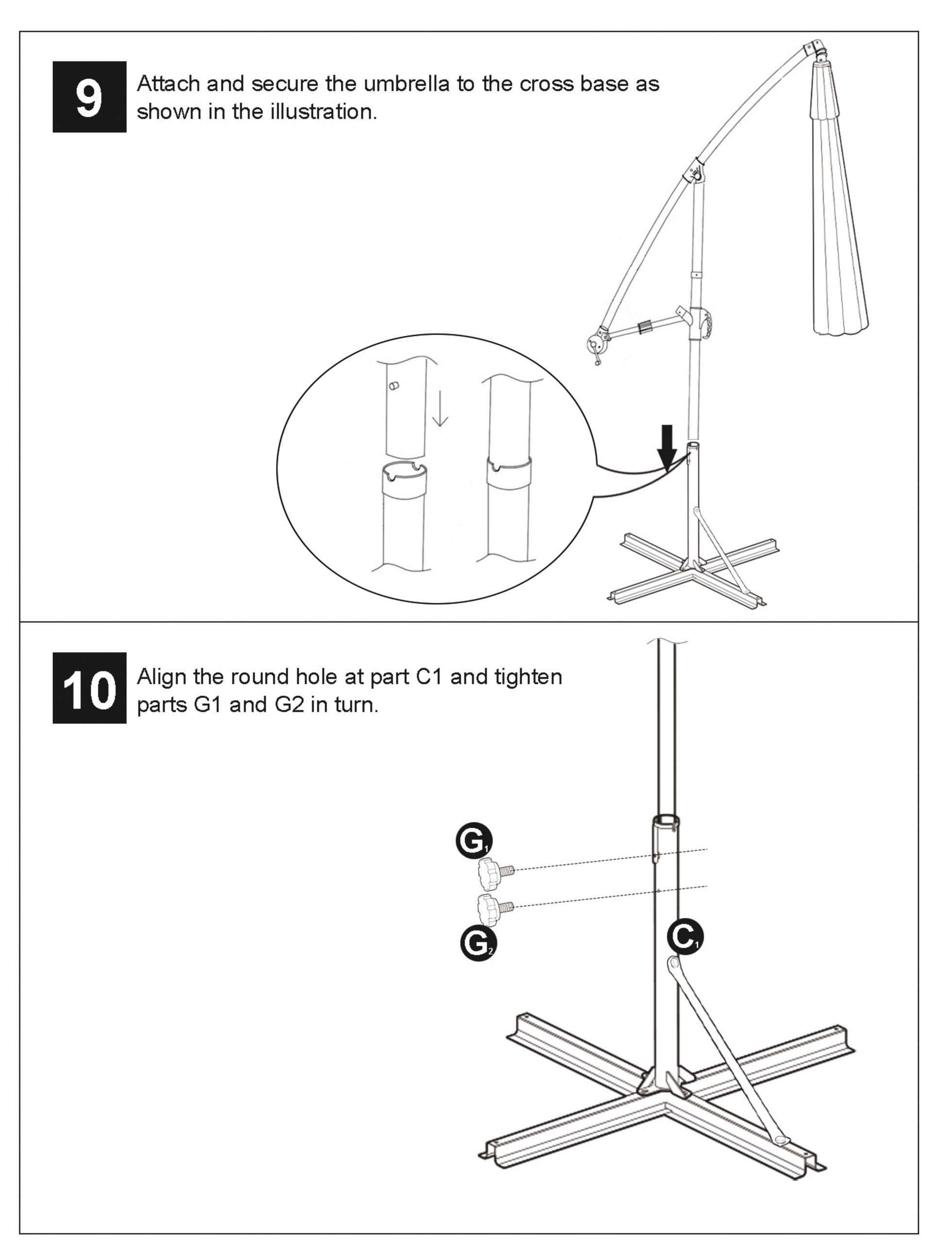


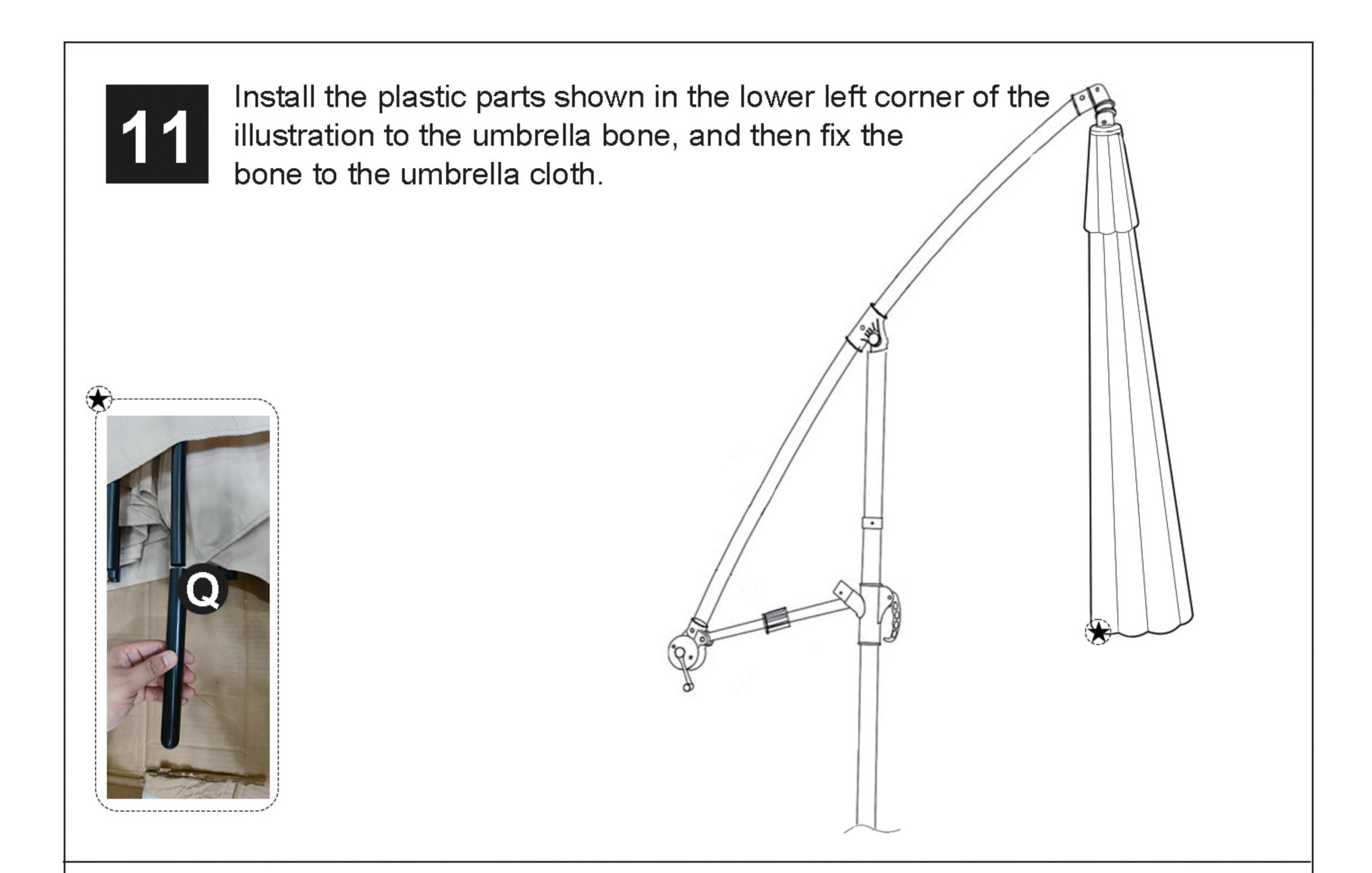
Tighten the rope and connect the umbrella to the cantilever bar as shown in the figure.



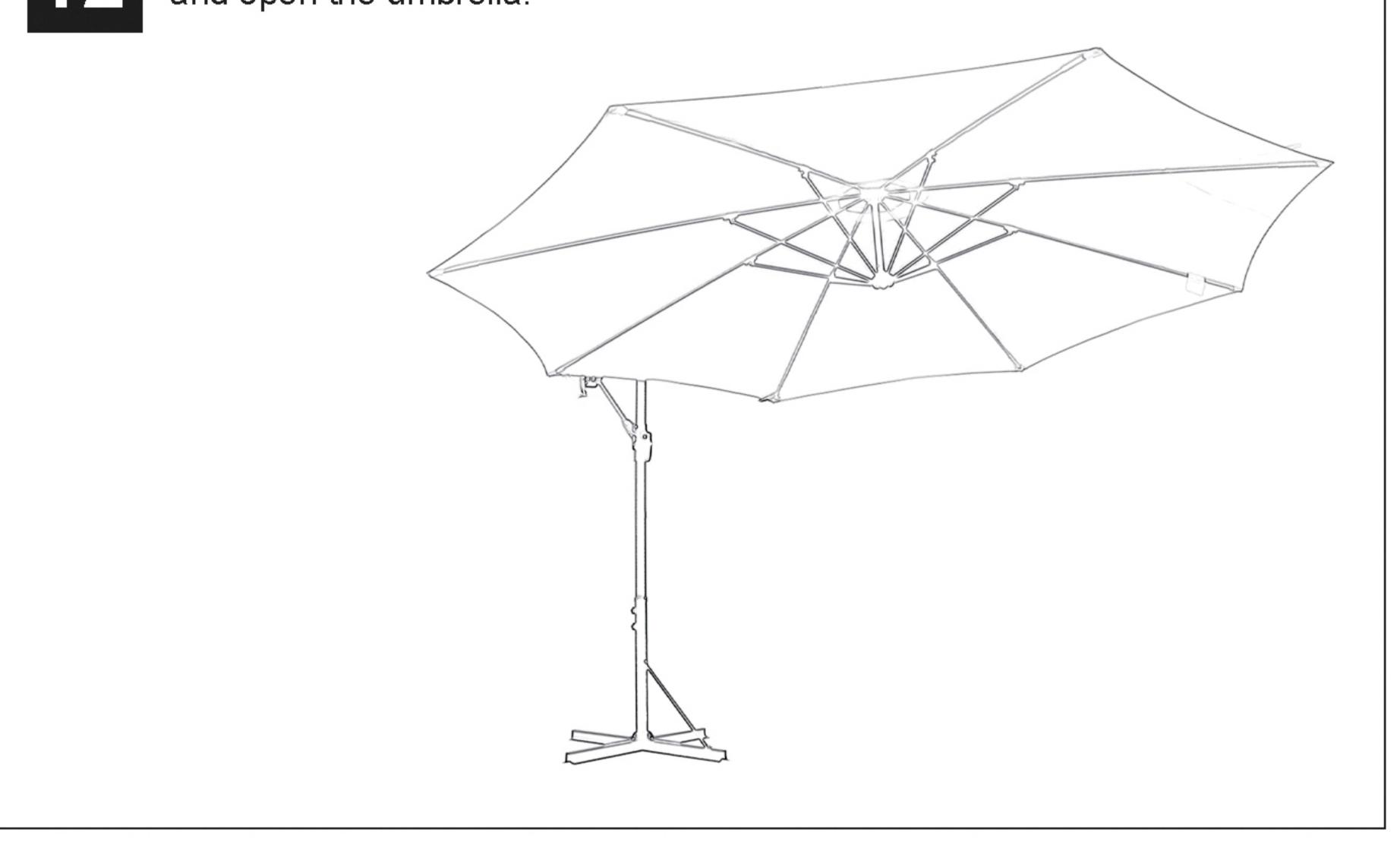


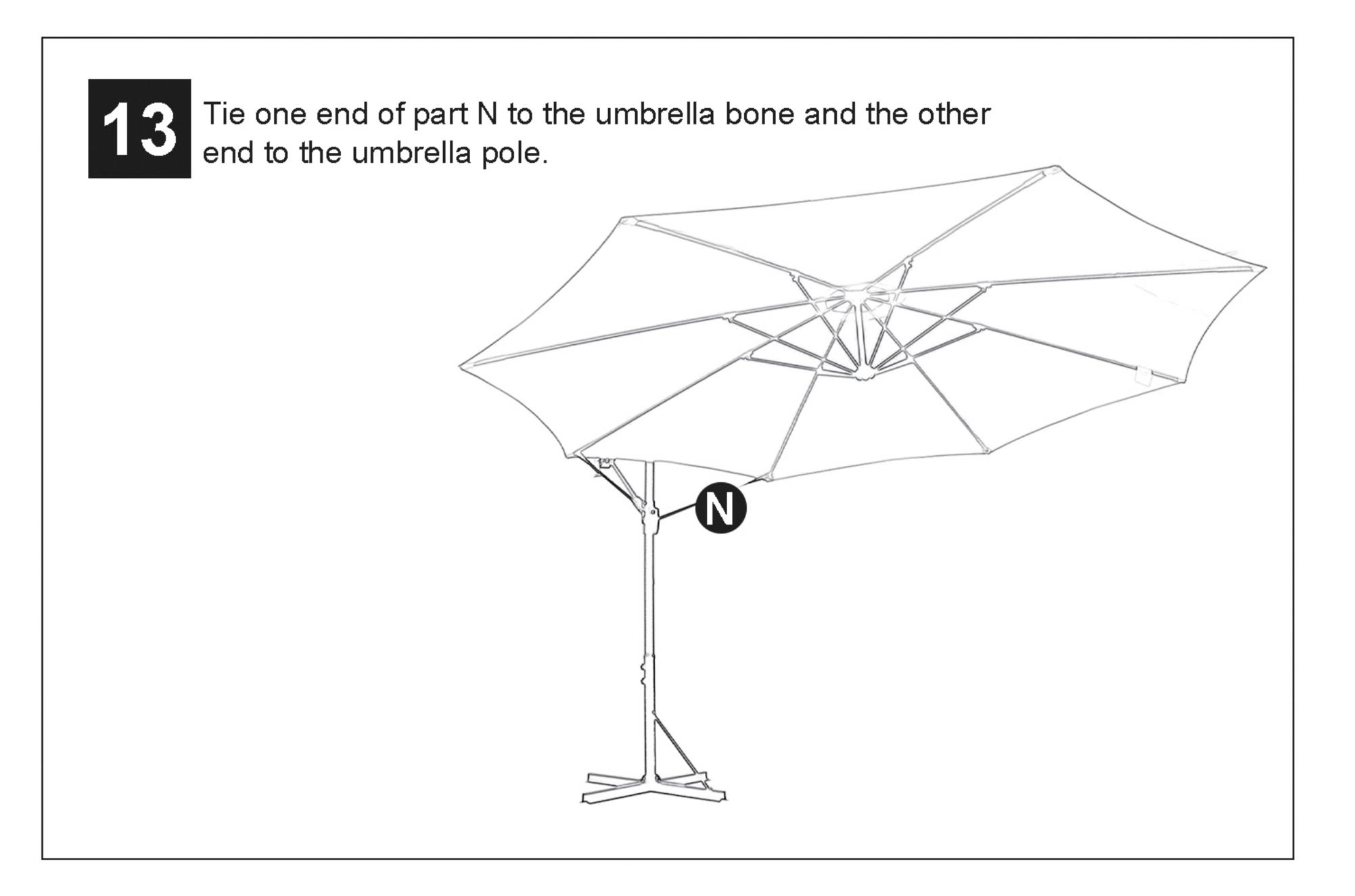






Lift the crank system to the highest point, open the tether and open the umbrella.





Return / Damage Claim Instructions

⚠ DO NOT discard the box / original packaging.

In case a return is required, the item must be returned in original box. Without this your return will not be accepted.

If a replacement part is required, you will need to provide a photo of the part number. This helps our staff identify your product number and ensure you receive the correct part.

Take a photo of the damaged part (if applicable).

A photo of the damage is always required to file a claim and get your replacement or refund processed quickly. Please make sure you have the box even if it is damaged.

A Send us an email with the images requested.

Send us an email After-Sales-Service-Desk@outlook.com with the images requested and a description of your claim.