

90-Day LIMITED PRODUCT WARRANTY

Thank you for choosing a product from CHOY LONGE LLC. We take pride in the quality and durability of our products and want to ensure your satisfaction with your purchase. This 90-Day Limited Product Warranty ("Warranty") is our commitment to provide you with peace of mind when it comes to the quality and performance of our products. Please read this Warranty carefully.

Coverage

This Warranty covers defects in material and workmanship in CHOY LONGE LLC products for a period of 90 days from the date of purchase. During this warranty period, CHOY LONGE LLC will repair or replace, at our discretion, any product or part of the product that proves to be defective in material or workmanship under normal use.

Please note that this warranty is valid exclusively for the initial purchaser and the first end-user, and is limited to regular production and usage.

This Warranty does not cover:

- a. Damage resulting from accidents, abuse, misuse, or neglect.
- b. Products that have been altered, modified, or repaired by unauthorized personnel.
- c. Products with serial numbers or date codes that have been removed, altered, or rendered illegible.
- d. Normal wear and tear.
- e. Consumable parts (e.g., batteries, filters) that are designed to be replaced periodically.
- f. Damage caused by exposure to extreme conditions, including but not limited to extreme temperatures, humidity, or moisture.
- g. Cosmetic damage, including but not limited to scratches, dents, or damage to the product's appearance that does not affect its functionality.
- h. Any products not purchased from an authorized CHOY LONGE LLC retailer or distributor.
- i. Products used for commercial or rental purposes.

Obtaining Warranty Service

If you believe your CHOY LONGE LLC product is defective and eligible for warranty service, please follow these steps:

- a. Contact CHOY LONGE LLC Customer Support at choeylongee@outlook.com to report the issue and request warranty service.
- b. Provide proof of purchase, including the original receipt or invoice showing the date of purchase.
- c. Follow any instructions provided by CHOY LONGE LLC for the return or service of your product.
- d. Return the product to the address provided by CHOY LONGE LLC, including the original packaging if available.