

## **Warranty**

**THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.**

### **Who is covered by this warranty?**

This limited warranty only applies to the customer who originally purchased the product. It does not extend to any subsequent owner or transferee of the product.

### **How to use this warranty?**

To initiate a claim, please contact us via email at [aftersaledoor@outlook.com](mailto:aftersaledoor@outlook.com) with detailed pictures illustrating your claim.

### **What does this limited warranty cover?**

**All hardware:** We have strong confidence in all of our hardware and provide a 3-year warranty on all hardware (worn-out finishes are not included). If a warranty claim is confirmed, we will send a brand-new replacement hardware free of charge.

**All doors:** We offer a limited warranty of 6 month to cover defects in materials and workmanship. Please note that the warranty does not cover (a) improper use; (b) failure to follow the product instructions or perform any preventive maintenance; (c) modifications; (d) unauthorized repair; (e) normal wear and tear; or (f) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

*Note: Please inspect your product carefully before installation. This limited warranty does not cover any costs associated with return shipping, installation, or de-installation. These costs include, but are not limited to, contractor or installer time, travel, or transportation of the product for any reason.*