

Hardware Warranty Center

This article is about replacements under manufacturer's warranty. Learn how to [file a claim using device protection from the Google Store](#) (formerly Nexus Protect).

You can also [explore your options if you're outside the manufacturer warranty](#).

We want to make sure you know how to get help if your device or accessory is or becomes defective through no fault of your own. You may be able to return the device or accessory for a refund, exchange, or repair.

Just tell us which device or accessory you have and we'll tell you who to contact for warranty claims. Nothing in this section affects your legal rights.

Select your device or accessory [Nest](#)



Speakers and Displays

- ☐ Google Home
- ☐ Google Home Mini
- ☐ Google Home Max
- ☐ Google Nest Mini (2nd gen)
- ☐ Google Nest Audio
- ☐ Google Nest Hub
- ☐ Google Nest Hub Max

Streaming

- ☐ Chromecast
- ☐ Chromecast (3rd generation)
- ☐ Chromecast with Google TV

Connectivity

- ☐ Google Wifi
- ☐ Google Wifi (refurbished and purchased on gStore)
- ☐ Google Nest Wifi

Safety and Security

- ☐ Nest Hello
- ☐ Nest Protect
- ☐ Nest Protect (refurbished and purchased on gStore)
- ☐ Nest Secure

Cameras

- ☐ Nest Cam Indoor (refurbished and purchased on gStore)
- ☐ Nest Cam IQ
- ☐ Nest Cam Outdoor
- ☐ Nest Cam
- ☐ Nest Cam IQ Outdoor

Thermostats [Nest Thermostat](#)



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How do you make a claim? To make a claim under the Limited Warranty, please contact Google Product Support at g.co/warrantyclaim. You must provide your name, contact information, and the serial number of your Google Product to receive support. You may also be required to provide a purchase receipt.

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How state, province, territory, and other laws apply to you: This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

This Limited Warranty is given by Google LLC, organized in the state of Delaware, whose principal place of business is at 1600 Amphitheatre Parkway, Mountain View, CA, 94043, United States.

G953-00932-01 REV C

Accessories

- ☐ Ethernet Adapter for Chromecast
- ☐ Nest Connect

☐ Nest Learning Thermostat Stand