POWERFRESH® VAC & STEAM

ALL-IN-ONE VACUUM AND SANITIZING STEAM MOP

2747 SERIES



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.
When using an electrical machine, basic precautions should be observed, including the following:

⚠⚠⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Do not direct steam at people, animals, or at electrical outlets.
- Do not expose to rain.
- Store indoors.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave steam cleaner unattended.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not service steam cleaner when it is plugged in.
- Do not handle steam cleaner with wet hands.
- Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces.
- Do not unplug by pulling on cord.
- Do not use machine in an enclosed space filled with vapor given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not allow to be used as a toy.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- Do not immerse.
- Not for space heating purposes
- Do not use for any purpose other than described in this user guide.
- Use only manufacturer's recommended attachments – use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
- Never put descaling, aromatic, alcoholic or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.
- Unplug by grasping the plug, not the cord.
- Close attention is necessary when used by or near children.

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.
COMMERCIAL USE OF THIS MACHINE VOIDS THE MANUFACTURER'S WARRANTY.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this machine has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

Thanks for buying a BISSELL® PowerFresh® Vac & Steam

We love to clean and we're excited to share one of our innovative products with you. We want your BISSELL PowerFresh Vac & Steam to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your BISSELL PowerFresh Vac & Steam needs a little assembly before getting to work, so flip to the "Assembly" section and let's get started!

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Product View

1 Steam Trigger
2 Vacuum and Steam Controls
3 Cord Clip
4 Handle
5 Power Cord
6 Water Tank
7 Vacuum Filters (inside Dirt Tank)
8 Dirt Tank
9 Dirt Tank Lock Lever
10 Mop Pad Tray with Microfiber Mop Pad (mop pad quantities vary by model)
11 Filling Flask
12 Vacuum Nozzle



⚠WARNING
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

⚠WARNING
Do not plug in your machine until you are familiar with all instructions and operating procedures.

⚠WARNING
To reduce the risk of electric shock, turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Assembly



Your PowerFresh® Vac & Steam assembles quickly and easily.

1. Insert the handle into the top of the body until it “clicks” into place.

2. Insert the body into the foot until the locking tab “clicks” into place.

⚠WARNING

Exercise extreme care when using your vac & steam on hardwood floors. Prolonged application of steam in one area increases the risk of damage to the surface treatment on timber floors. Test steam mop in an inconspicuous area before mopping a large area. The steam mop generates hot steam, so move the machine continuously when pressing the trigger. The trigger does not need to be depressed at all times. Regular foot traffic and direct sunlight will wear down timber floor surface treatment, making it more susceptible to steam damage. Check with your timber floor treatment and application specialist prior to steam mop operation.

⚠WARNING

Do not plug in your machine until you are familiar with all instructions and operating procedures.

Special Features

Easy Touch Digital Controls

The fingertip vacuum and steam controls are on the front of the handle. Settings include:

(HI) High Steam Use for durable floors or on tough, stuck-on or sticky messes. To turn steam on, press once. Click again to turn steam off. Can be used simultaneously with the vacuum function or separately as a steam mop only.

(LO) Low Steam Use on delicate floors or for light, everyday cleaning. To turn steam on, click once. Click again to turn steam off. Can be used simultaneously with the vacuum function or separately as a steam mop only.

NOTE: You must select a steam setting first and then hold down the steam trigger to produce steam.

(VAC) Vacuum ON/OFF switch. Can be used simultaneously with either steam function or separately as a hard floor vacuum only.

NOTE: All settings can be used alone or either steam setting can be used simultaneously with the vacuum setting.

Microfiber Mop Pads

Reusable microfiber mop pads are machine washable and safe for virtually all hard floor surfaces. Use the soft, white pad to clean everyday messes. Use the scrubby, white pad to clean heavily soiled floors or tougher messes.

Operations

Getting Ready

The mop pad may have already come attached to the mop pad tray on the foot of the cleaner . If not, please follow step 1 below.

For Microfiber Mop pads, please follow these steps:

1. Attach mop pad.

a. Step on foot release for mop pad tray and lift cleaner off tray.

b. Some models may come with fragrance or odor eliminating discs. Add disc in the mesh pocket in the mop pad. Use the whole disc for a heavier scent or tougher odors. Cut a disc in half for a lighter scent or weaker odors.

c. Wrap mop pad around the bottom of the tray, making sure the gray stitching is in the front and the quick release tab is in the back.

d. Put the mop pad tray back down on the floor and set the cleaner back on top. It will click into place.

1a.



1b.



1c.



NOTE: Use of **distilled water** in place of tap water is recommended to prolong the life of the steam function on your cleaner. To add a fresh scent as you clean, try BISSELL® Demineralized Waters in scents like Citrus, Eucalyptus Mint and Spring Breeze. **Do not use chemicals in the water tank of your cleaner.** Other solutions may harm the cleaner.

2. Fill the water tank.

a. On the back of the cleaner, open the Easy Fill opening of the water tank and use the included filling flask to fill the water tank with distilled water. Don't overfill or water may spill from the tank. For best results, water should be at room temperature.

b. Close the Easy Fill opening.

2.



3. Pull and twist the Quick Release cord wrap clockwise to unwrap the power cord completely and plug into an outlet as described on the Important Safety Instructions on page 2.

NOTE: Upon the first use or first use after refilling the water tank, the pump may make a 'knocking' sound. This is normal and could last up to 30 seconds.

NOTE: Vacuum will not suction up crayons, marbles and other large objects.

⚠WARNING
Tinted plates on foot may get hot while steam mop is in use. Do not touch while hot.

⚠WARNING
Do not operate machine with damp or wet filters or without all filters in place.

⚠WARNING Never put descaling, alcoholic, or detergent products into the machine, as this may damage it or make it unsafe for use.

Operations CONTINUED

Vacuuming, Steam Cleaning & Sanitizing*

Your all-in-one vacuum and sanitizing steam mop was tested by third-party laboratories under controlled conditions to ensure it sanitizes and kills 99.9% of germs, bacteria and viruses, including Coronavirus and Influenza viruses*. Please use as directed; your results may vary.

CLEANING TIPS:

Your cleaner can be used as a vacuum and steam mop at the same time or separately. For best results and time savings, use the powerful vacuum to clean floors of dust and small debris as you steam mop. Remember to always thoroughly vacuum floors before using the steam function.

Your cleaner is designed to steam clean hard flooring such as ceramic tile, laminate, marble, stone, and sealed hardwood floors. Use of the steam function on waxed or some unwaxed floors may result in a diminished glossiness. The steam function is not for use on unsealed floors. For best results, test in an inconspicuous area and check the care instructions from your flooring manufacturer.

1. Plug cleaner in and wait 30 seconds for it to heat up. When the steam ready light illuminates, choose level of steam to clean your floor:

HI for durable floors or tough, stuck-on or sticky messes.

LO for delicate floors or every day cleaning.

2. Press steam trigger on the underside of the handle to actuate steam.

3. Push the **VAC** switch down to turn ON the cyclonic vacuum.

4. Begin cleaning by slowly moving the cleaner over the floor surface while pressing the steam trigger on the underside of the handle. Moisture on the floor is normal when using in steam mode.

5. To be sure to sanitize an area of your floor, use the microfiber mop pad and slowly and evenly stroke the cleaner back and forth at least three times over the area using continuous steam. For best results, remove the pad and wash after use.

6. When the cleaner stops emitting steam, turn OFF (both steam mop and vacuum functions) and unplug. Open the Easy Fill opening of the water tank and use the filling flask to add more **distilled water** to the tank. For best results, water should be at room temperature. Then close the Easy Fill opening, turn the cleaner back on and continue cleaning.

1.



2.



*Kills 99.9% of Human Coronavirus (Strain 229E), Influenza A Virus (H1N1), Staphylococcus aureus, Klebsiella aerogenes, and Aspergillus niger when used as directed. Testing conducted in a third-party laboratory under controlled conditions. Results may vary.

Thermal Protector

An internal thermal protector has been designed into the vacuum to protect it from overheating. When the thermal protector activates, the vacuum motor will stop operating. If this happens:

1. Turn the cleaner OFF and unplug from electrical outlet.

2. Empty dirt tank, check filters and air passages for dirt accumulation.

3. The thermal protector automatically resets after approximately 2 hours. If the thermal protector does not reset, call BISSELL Consumer Services or visit the website.

⚠WARNING

To reduce the risk of electric shock, turn power OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Maintenance and Care

Removing Mop Pads

1. Unplug cleaner from electrical outlet.

2. Step on foot release for mop pad tray and lift cleaner off tray.

3. Carefully remove mop pad from the mop pad tray using the Quick Release Tab. The mop pad and tray may be hot.

4. Put the mop pad tray back down on the floor and set the cleaner back on top. It will click into place.

5. The mop pad can be machine washed in warm water. Use only liquid detergents. Do not use fabric softeners or bleach. For best results, air dry.

2.



Emptying the Dirt Tank

The dirt tank needs to be emptied when the dirt reaches the 'Full' line on the side of the tank.

1. Unplug the cleaner from electrical outlet.

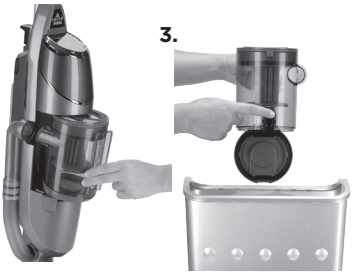
2. Remove the bottom empty dirt tank from the cleaner by sliding the dirt tank lock lever on the front of the cleaner to the left.

3. Hold the dirt tank over a garbage container. Press the dirt tank release button on the back of the dirt tank to empty.

4. Mount the bottom empty dirt tank back on the cleaner and slide the dirt tank lock lever to the right until it is centered on the front of the cleaner.

NOTE: The dirt tank may be washed in warm water with a mild detergent. Make sure it is completely dry before replacing.

2. **3.**



CAUTION

Upright storage of the machine with a wet mop pad may result in the formation of white marks on your floor. To remove the white marks, clean area with vinegar.

⚠WARNING

To reduce the risk of electric shock, turn power OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Maintenance and Care CONTINUED

Cleaning or Replacing the Vacuum Filter

The key to maximum performance is having clean filters. Cleaning the filters after each use will help the vacuum function operate at peak efficiency. Use only genuine BISSELL® replacement filters in your cleaner. To purchase, visit BISSELL.com or call BISSELL Consumer Care at 1-800-237-7691.

1. Turn power OFF and unplug cleaner.

2. Remove the dirt tank from the cleaner as directed in the "Emptying the Dirt Tank" section on page 7.

3. Remove the filter assembly by pulling it up and out of the dirt tank.

4. Tap the filter assembly firmly against the inside of a water container to remove any visible dirt.

5. To remove the foam and pleated filters from the filter assembly; grasp the bottom of the filter assembly with one hand and the two tabs on the top of the with your other hand and pull apart. The black, foam filter can then be pull out from under the white, pleated filter.

6. The foam filter can be washed gently by hand in warm water and mild dish detergent. Be sure to rinse thoroughly and air dry completely before replacing back into the filter assembly.

7. The pleated filter is made of paper and is not washable. It can be replaced when it becomes dirty. Recommended replacement is every 6 months.

8. When cleaned and dry, replace the foam filter back under the pleated filter and replace back onto the filter assembly. Be sure to align the notch on the top of the filter assembly into the opening on the bottom to ensure proper fit.

9. Replace the filter assembly back into the dirt tank. Be sure to align the notch on the filter assembly into the opening on the top of the dirt cup to ensure proper fit.

10. Place the dirt tank back into the cleaner and slide the dirt tank lock lever to the right to lock in place.

3.



5.



⚠WARNING

To reduce the risk of electric shock, turn power OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Maintenance and Care

Cleaning Hose Tube

1. Grab bottom end of the hose and pull lower portion away from the cleaner.

2. Seperate the hose into two pieces.

3. Wash hose.

4. Align the top of the hose to the groves on the hose opening of the cleaner.

5. Twist hose down to insert lower portion of hose to the cleaner.

6. Make sure hose fits tightly into the cleaner.

1.



3.



Cleaning Foot of Unit

1. To clean the foot and bristles, push the release button on the back of the pivot joint and pull the foot to release it from the cleaner.

2. Wash bottom of foot and bristles with cold water.

3. Look for any clogging in the steam nozzle. To clean, run water over steam nozzle.

NOTE: Make sure foot and bristles are dry before attaching the foot to the cleaner.

4. To re-attach the foot: place the foot on the floor, push the cleaner down into the foot until it “clicks” into place.

2.







⚠WARNING

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Troubleshooting

Problem	Possible causes	Remedies
Vacuum has low suction	Dirt tank is full.	Empty dirt tank.
	Dirt tank is not installed properly.	Position tank correctly and slide the dirt tank lock lever to the right until it is in the center of the cleaner.
	Foot is loose.	Make sure foot is fully inserted into body of cleaner
	Filters need cleaning.	Follow filter instructions on page 8.
	Filters need replacing.	Visit **BISSELL.com** to order replacement filters.
	Hose tube is not installed properly.	Follow instructions on page 8.
Visible dirt escaping from cleaner	Dirt tank is full of debris.	Empty dirt tank.
	Filter is missing or installed incorrectly.	Check filter for correct installation.
	Dirt tank installed incorrectly.	Position tank correctly and slide the dirt tank lock lever to the right until it is in the center of the cleaner.
Reduced steam or no steam	Water tank empty.	Fill tank.
	Steam level not selected.	Select steam level by pushing desired steam level control.
	Mineral deposits from hard water caused clog.	Contact BISSELL Consumer Care at **support.BISSELL.com** or call 1-800-237-7691.

Warranty

Limited 2-year warranty, may vary by state. Visit **support.BISSELL.com** or call 1-800-237-7691 for complete warranty information.

Service

Please do not return this product to the store. Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your BISSELL product should require service: Visit support.BISSELL.com or call 1-800-237-7691 for warranty information, BISSELL Authorized Service Centers, and replacement parts.

Register Your Product

Registering is quick, easy and offers you benefits over the lifetime of your product.

BISSELL® Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit BISSELL.com/registration!

Parts & Supplies

For Parts and Supplies, go to BISSELL.com and enter your model number in the search field.

every purchase saves pets™

BISSELL PET FOUNDATION®

We're Waggin' Our Tails!

BISSELL proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL® product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear.
Visit **BISSELLsavespets.com** to learn more.

But wait, there's more!

Join us online for a complete guide to your new product, including troubleshooting, product registration, parts, and more.
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