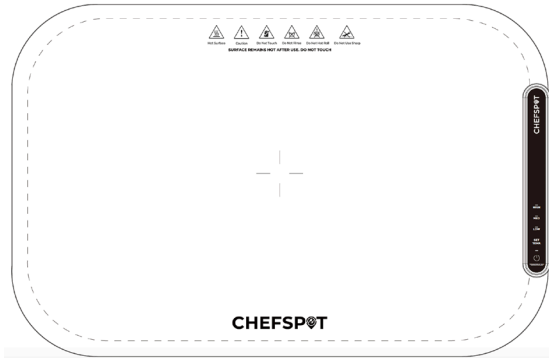


CHEFSPOT

Foldable Food Warming Mat

MODEL: CHSPWMGRY



Thank you for choosing CHEFSPOT!

PLEASE READ BEFORE RETURNING THIS PRODUCT FOR ANY REASON.

If you have a question or experience a problem with your CHEFSPOT purchase, call 908-349-1116 from 10:00 a.m. to 6:00 p.m. EST Mon. - Fri. to speak with an agent or email us at support@primobrandsgroup.com. Please have the model number available when you contact us.

SAVE THIS MANUAL FOR FUTURE REFERENCE.

SAFETY INFORMATION



DANGER

DANGER - Immediate hazards which **WILL** result in severe personal injury or death



WARNING

WARNING - Hazards or unsafe practices which **COULD** result in severe personal injury or death



CAUTION

CAUTION - Hazards or unsafe practices which **COULD** result in minor personal injury

IMPORTANT SAFETY INSTRUCTIONS



WARNING

When using electrical appliances, basic safety precautions should be followed, including the following

1. READ ALL INSTRUCTIONS BEFORE USE
2. Do not touch hot surfaces. Use handles or knobs.
3. Do not immerse the cord, plugs, or any parts of the appliance in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting away, or taking off parts.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
12. Always attach plug to appliance first, then plug cord into wall outlet. To turn off, press the POWER button, then remove plug from wall outlet.
13. Do not use appliance for other than intended use.
14. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
15. Save these instructions.

SAFETY INFORMATION

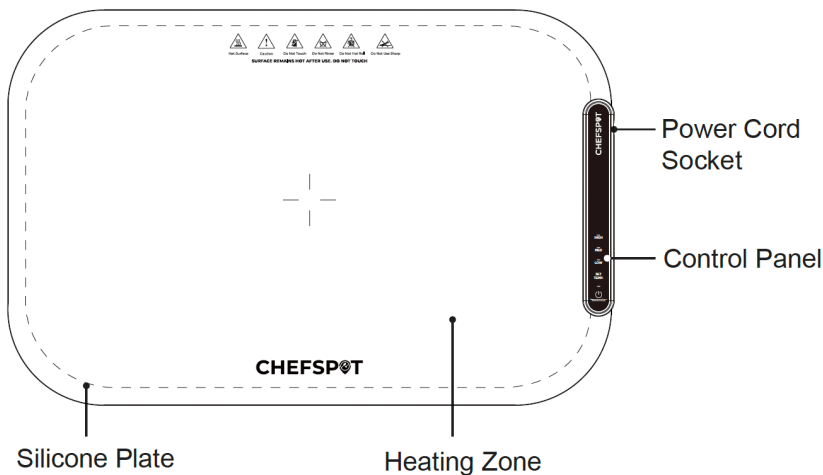
To ensure safe use and avoid harm and property damage to users and others, be sure to strictly observe the following safety precautions:

1. If the power cord is damaged, have it replaced by the manufacturer or a qualified technician.
2. When the product is in use or idle, make sure that it is at least 1.5 meters away from walls or other objects to ensure proper ventilation.
3. If the product is malfunctioning, do not disassemble it by yourself. Contact our after-sales service to ensure safe maintenance.
4. Before cleaning, be sure to turn off the power, unplug the power cord, and wait for it to cool down.
5. Avoid using thinner, toluene, acidic detergent, lamp oil, alcohol, or chemical reagents to wipe it to prevent fading.
6. Put it in a dry place without water splashing or immersion.
7. Do not place flammable item such as paper, fabric, etc. on the silicone surface to avoid fire or safety risks
8. Turn off the device when not in use. The heating plate retains heat after use; avoid touching it to prevent burns.
9. Keep the device away from curtains and flammable materials. Maintain a minimum distance of 1 meter.
10. When heating, do not place sealed cans, vacuum packages, or other similar items on the plate to prevent explosion.
11. Do not move the device while it is operating.
12. Don't use containers with sharp edges on their bottom to avoid scratching its surface.
13. Children are strictly prohibited from using or playing with the product.
14. Please keep the power plug and socket dry, and do not plug and unplug the power cord with wet hands to avoid electric shock.
15. Always use containers to heat food; do not place food directly on the plate.
16. A slight odor during initial use is normal and will dissipate after a few uses.
17. Don't place very hot cooking utensils just heated by induction cooker/electric ceramic hob directly on the plate to avoid damaging the product.

SAVE THESE INSTRUCTIONS HOUSEHOLD USE ONLY

NOTE: Neither CHEFSPOT nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.

SET UP & USE



CONTROL PANEL

HIGH

MED

LOW

Temperature Setting

SET TEMP.



Temperature Button:
Set Temperature

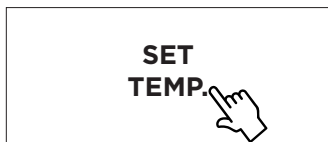
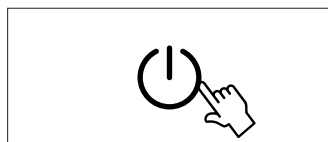
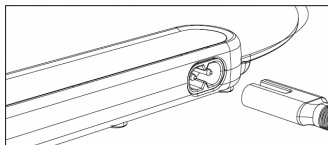
Power Button: On/Off
Lock Button: 3 SEC Hold

SET UP & USE

OPERATION INSTRUCTIONS

1. Plug in the device. A beep will sound, the power indicator will light up, and all other indicators will briefly flash before entering standby mode.
2. Press the power button to turn the device on or off. When powered on, the warming mat will enter the set temperature setting and begin heating.
3. Lock/unlock: Long press the power button for 3 seconds to lock or unlock the control panel.
4. Select one of three temperature levels by pressing the temperature button:
 - 140°F: Ideal for keeping food, dishes, and drinks warm or defrosting frozen items.
 - 176°F: For enhanced heat preservation, suitable for warming beverages like milk or coffee.
 - 212°F: Best for cold environments or winter use.

The corresponding indicator light will illuminate, and the device will begin heating after 3 seconds.



ADDITIONAL NOTES:

1. The machine is equipped with an 8-hour automatic shut-off feature for safety and energy efficiency. You can also manually turn it off by pressing the power button on the control panel.
2. The device automatically resumes operation after a power failure, meaning it can support timers and smart timers, enabling it to turn on and off at scheduled times. When it restarts via a timer, the 8-hour automatic shut-off countdown resets.
3. A convenient memory function retains your previous settings, ensuring seamless operation.

SET UP & USE

CARE AND MAINTENANCE

1. Unplug the device and let it cool completely before cleaning.
2. Wipe the exterior with a damp cloth. Avoid using abrasive or corrosive cleaners.
3. Clean the silicone plate with mild dish soap and a sponge. Dry with a soft cloth or allow it to air dry.
4. Avoid using steel wool or sharp objects, as they may damage the surface.
5. Do not immerse the device or power cord in water.
6. Store the device in a clean, dry location when not in use.

TROUBLESHOOTING & WARRANTY

CUSTOMER SERVICE

IMPORTANT

DO NOT RETURN THIS APPLIANCE TO THE STORE

If you have a problem with this appliance, please contact the BH HOME GOODS LLC Customer Satisfaction Center at 908-349-1116. You can also email us at support@primobrandsgroup.com

**DATED PROOF OF PURCHASE, MODEL # AND DATE CODE
REQUIRED FOR WARRANTY SERVICE**

SPECIFICATIONS

- Unit Dimensions (WxDxH): 24.09" x 15.75" x 0.98"
- Thickness: 15mm
- Net Weight: 2.87 lbs.
- Rated Power: 250W
- Rated Volt/Frequency: 120VAC 60Hz

Troubleshoot your problem by using the chart below. If the appliance still does not work properly, contact BH HOME GOODS LLC customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Device does not power on	Loose power connection	Ensure the plug is fully inserted.
	Standby due to no operation for 8 hours	Click the power button
	Internal electronics issue	Contact customer service.
Device powers on but does not heat	Heating element malfunction	Contact customer service.
Buttons not working	Dirt on control panel	Clean the control panel area
	Internal electronics issue	Contact customer service.
Initial odor during use	Normal for new devices	Use the device several times to eliminate the smell.

TROUBLESHOOTING & WARRANTY

LIMITED WARRANTY

Any repair, replacement, or warranty service, and all questions about this appliance should be directed to BH HOME GOODS LLC at **908-349-1116** from the USA or Puerto Rico.

BH HOME GOODS LLC Co. warrants to the original purchaser that the appliance will be free from defects in material, parts and workmanship for the period designated for this appliance. The warranty commences the day the appliance is purchased and covers up to a period of **1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)**.

BH HOME GOODS LLC Co. agrees that it will, at its option, replace the defective appliance with either a new or remanufactured appliance equivalent to your original purchase during the warranty period.

Exclusions: This warranty does not apply to the below:

1. If the appearance or exterior of the appliance has been damaged or defaced, altered or modified in design or construction.
2. If the appliance original serial number has been altered or removed or cannot be readily determined.
3. If there is damage due to power line surge, user damage to the AC power cord or connection to improper voltage source.
4. If damage is due to general misuse, accidents or acts of God.
5. If repair attempts are done by unauthorized service agents, use of parts other than genuine parts or parts obtained from persons other than authorized service companies.
6. On units that have been transferred from the original owner.
7. On appliances that have been purchased as refurbished, like new, second-hand, in a "As-Is" or "Final Sale" terms.
8. To appliances used in a commercial or rental setting.
9. To appliances used in settings other than ordinary household use or used other than in accordance with the provided instructions.
10. To damages for service calls for improper installations.
11. To glass parts and other accessory items that are included with the unit.
12. Transportation and shipping costs associated with the replacement of the unit.
13. Food loss for loss due to appliance failure or delay in service, repair or replacement.
14. Service calls to instruct you how to use your appliance.
15. Service calls to repair or replace the house fuse, reset the circuit breaker or correct the wiring in the house.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; BH HOME GOODS LLC SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS Appliance, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS Appliance IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Service: To obtain service, appliance literature, supplies or accessories please call **1 (908) 349-1116** to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

BH HOME GOODS LLC does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. BH HOME GOODS LLC has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of BH HOME GOODS LLC. BH HOME GOODS LLC reserves the right to make improvements to this user's manual and/or to the appliances described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at 1- **908-349-1116**.

BH HOME GOODS LLC
908-349-1116



© 2025 CHEFSPOT is a BH HOME GOODS Company.
All Rights Reserved.

MODEL: CHSPWMGRY

MODEL: BW614