



Hulk Warranty Statement

To register your warranty and find the extended warranty options, go to www.emaxwarranty.com. Details and options for our extended warranty will be provided online once you enter the required information.

Hulk Power by EMAX Compressor makes the following Warranty guarantee:

- **Standard warranty:** That each compressor unit is free from defects in material, workmanship, and parts for 1 year from the date of purchase. Hulk Power by EMAX is not reasonable for downtime during warranty service. If downtime is necessary, it is the purchaser's discretion and obligation, at purchaser's expense, to have a redundant compressor. Warranty repair parts shall only include freight charges for the first 90 days of the warranty, thereafter purchase is reasonable for freight charges for warranty parts.

Standard warranty has no further obligation to maintain warranty status, warranty will expire after one year from date of purchase. Please see available options to extend your warranty

Extended warranty: Hulk Power by EMAX will extend your 1-year warranty by 3 years, for a total of 4 years of warranty coverage when you opt to register for the extended warranty plan.

Choose the new **SMART OIL™** maintenance kit option to extend your Hulk by EMAX air compressor pump up to **8 years of coverage!** **SMART OIL™** not only extends the life of your compressor pump, it also can reduce operating noise and can create further energy savings.

****Required maintenance Schedule to maintain warranty status***

- a) All units are shipped with break-in oil and must be changed no less than 70 hours to insure gasket seating.
- b) After the 70 hours of break-in you must change the oil
- c) Thereafter Oil Should be changed every 6 months or 1000 hours whichever occurs first.
- d) Always maintain proper oil level in unit. If the unit runs out of oil due to neglect the warranty will be void.
- e) Use only EMAX approved oils in your compressor, or your warranty is void.

Exclusions include *service such as oil changes, filter replacements, gasket tightening to correct oil seepage or drive belt tightening and valve cleaning and are not covered under warranty.

- Routine service such as oil changes, filter replacements, gasket tightening to correct oil or drive belt tightening and valve cleaning and are not covered under warranty
- Consequential damages such as but not limited to: cost of loss business, product damage, down time
- Acts of nature, abuse, malicious destruction, improper maintenance, misuse
- Improper applications of this product
- Undersized equipment for application



- *Further exclusions include failure to fully and completely follow the guidelines set forth in this manual. Of specific note in environments where fine dust is common, such as granite, marble or concrete plants, the compressor MUST be installed in a separate area with its own dedicated ventilation

Warranty shall be voided under the following conditions: Failure to routinely change oil a minimum of every 6 months or and to maintain clean filtration or exceeding 70% duty cycle resulting in overheating and excessive wear and tear. Exposing electrical components to rain or water, or installing the unit in a hostile environment such as acid vapors or any caustic or abrasive matter that may be ingested into the pump, or installing the unit in an enclosed area where lack of cooling ventilation is present, such as in boiler or equipment rooms where the ambient air exceeds 100 degrees Fahrenheit. All warranties are non-transferable

*Further exclusions include failure to fully and completely follow the guidelines set forth in this manual. Of specific note in environments where fine dust is common, such as granite, marble or concrete plants, the compressor MUST be installed in a separate area with its own dedicated ventilation. **FAILURE TO PROVIDE THIS DUST FREE OPERATING AREA VOIDS THE WARRANTY.**

Parts used for warranty purposes must be supplied by EMAX compressor. Warranty work will be performed by an approved Technician. If any maintenance (other than routine maintenance) is performed by a non-approved Technician, written pre-approval must be obtained from EMAX compressor to prevent voiding this warranty. Failure to fully comply with this warranty and fully comply with the manual herein will void this warranty.

The oil purchase and maintenance program are effective as of Nov. 2019