

# C<sup>3</sup>

# COMFY COZY CONVENIENT

## C3P23C9-2067W



## Operating Instructions

**! NOTE:** The heater on your fireplace may emit a slight, harmless odor when first used. This odor is a normal condition caused by initial heating of internal heater parts and will not occur again.

### CUTOFF SWITCH

**! NOTE:** There is a safety temperature cutoff switch (cutout) inside the heater. If the heater overheats, the cutout will shut off the supply power.

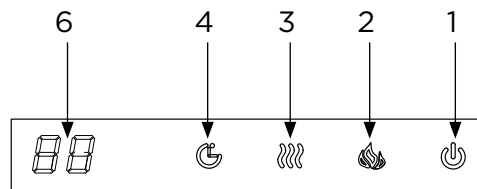
It can be reset by unplugging the unit and waiting 5 minutes before plugging the unit back on.

**CAUTION:** If you need to continuously reset the heater, unplug the unit and call technical service at 1-888-346-7539

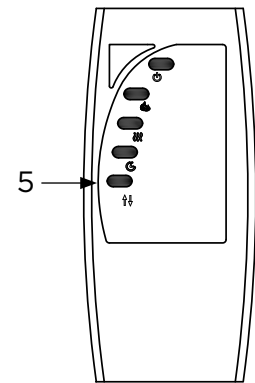
The fireplace can be operated with the multi-function IR remote control or from the touchscreen controls located on the top-right corner of the fireplace.

Press any button on the remote control or touch any icon on the touchscreen to light up and activate the controls. If no button or icon is pressed within 10 seconds, the fireplace controls will deactivate.

The remote control has an operating range of up to 6m / 19ft.



1. Power ON/OFF
2. Flame Control
3. Heat ON/OFF
4. Timer Control
5. Level Selection
6. Digital Display



Remote

### Power ON/OFF

The ON/OFF button turns the fireplace ON and OFF. When the fireplace is OFF, pressing the ON/OFF button on the remote control or touching the icon on the front glass will turn on the fireplace.

The fireplace has a built-in memory function. When the fireplace is turned back on, it starts at the last used settings (except timer). If the fireplace is disconnected from the main power source, it reverts to the default settings.

### Flame Control

The Flame Control button alters the brightness of the flames and the emberbed, turns the flames OFF or turns the flames and the ember bed lights OFF. Press on the **Flame Control** button repeatedly to cycle through the available 5 settings: L4-High, L3-Medium, L2-Low,

L1-Flames OFF Ember bed ON and - Off [both flames and ember bed are OFF].

**! NOTE:** When the heater is OFF, the fifth press turns the fireplace OFF. Restart by pressing the Flame button or ON/OFF button. With the heat ON, when flames and ember bed are turned off, the ember bed will remain lit (low brightness).

## 🌀 Heat ON/OFF

Pressing the **Heat control** turns the heater ON and OFF.

**! NOTE:** When the heat is turned off, first the heating element is shut down then the fan after 10 seconds.

To change the set temperature, while the heater is on, press and hold the **Heat control** on the touchscreen for 5 seconds. The display will flash, indicating the unit is in set mode. Press the **Heat control** repeatedly to cycle through the 11 temperature settings: 72°F, 74°F, 76°F, 78°F, 80°F, 82°F, ON, 64°F, 66°F, 68°F, 70°F) (22°C, 23°F, 24°F, 25°F, 26°F, 27°F, ON, 18°F, 19°F, 20°F, 21°F, )

'ON' means the heater operates continuously.

After the set temperature is selected, the display will flash 5 times before exiting from set mode.

The heat set temperature can be changed also with **Level Selection** button.

### Changing the temperature unit (°F↔°C):

With Heat ON and display showing the set temperature, press and hold the **Power button** on the touchscreen for 5 seconds. The display

will flash 3 times and units will switch from °F to °C or °C to °F.

**! NOTE:** This function can only be done through the touchscreen controls.

### Heater Enable & Disable Function:

Press and hold the **Heat control** icon on the fireplace touchscreen for 10 seconds. The ember bed will flash 6 times to indicate that the heater function is disabled. When the Heat control is pressed while the heat is disabled, the ember bed will flash but the heater will not operate.

To enable the **Heat control** again press and hold the heat icon for 10 seconds. After the emberbed flashes for a second time, the heater function is restored.

**! NOTE:** This function cannot be set with the remote control.

## 🕒 Timer Control

The Timer control is used to set and turn off the sleep timer. Press multiple times the **Timer control** to cycle through the following: 30 min, 1h, 2h, 3h, 4h, 5h, 6h, OFF.

The fireplace will shut off after the selected time period. Switching the fireplace off with the Power Button will clear any timer setting.

## ⬆️⬆️ Level Selection Button

The Level Selection button is used to adjust the heat setting by cycling.

See relevant section for more details.

