

Limited 12 Month Warranty

All of the products sold at Decor Grates are guaranteed for a limited twelve (12) month warranty against defects in materials and workmanship. Below is the full text of our company-wide warranty.

For more information about our warranty please check out our website.

CONTACT US

Have comments questions or concerns regarding this care package or your new Decor Grates Register? Find us Online or email us at customerservice@decorgrates.com, we would be happy to help!

DECORGRATES.COM

WHAT OUR WARRANTY COVERS:

Decor Grates Incorporated's limited twelve (12) month warranty covers defects in materials and workmanship in selected products that are sold to Decor Grates Incorporated customers. Decor Grates Inc. will repair or replace, at its option, the defective products.

WHAT OUR WARRANTY DOES NOT COVER:

- Changes in the look of unlacquered brass and oil-rubbed bronze finishes
- Damage to finishes caused by improper cleaning, maintenance, or exposure to weather or other corrosive elements
- Incidental or consequential damages, where applicable.
- Cost of removal and re-installation

If you have a product that falls within the warranty terms outlined above, please contact us. We will discuss the nature of the problem with you and determine the best course of action. If we ask you to return the product to us for inspection via registered mail, we will contact you within ten (10) working days of receiving the product with an evaluation of your claim, and intended remedies.

HOW DOES STATE OR PROVINCIAL LAW APPLY?

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.