



GhostBed, Inc. 20-Year Limited Warranty®

GhostBed, Inc. will repair or replace any GhostBed mattress from the original owner should it be defective due to faulty workmanship or structural defects, at our option and subject to the limitations and conditions described in this warranty.

THIS LIMITED WARRANTY COVERS:

Any visible and lasting indentation (Body impression) greater than one (1.0) inch not associated from a sag in the foundation, box springs, or platform (mattress support); and any physical flaw in the mattress causing the material to split or crack, despite normal usage and proper handling.

WHAT IS NOT COVERED:

This limited warranty does not cover any normal increase or decrease in the feel or any normal decrease in the recovery feature of the GhostBed material, neither of which affect the performance or pressure-relieving qualities of the mattress.

LENGTH OF WARRANTY:

- During the first ten (10) years of original ownership, if the mattress is deemed defective, GhostBed, Inc. shall be responsible for the repair or replacement costs of the mattress except for any handling or transportation costs associated with repairs or replacements.
- Years 11 through 20 we will, (at our option), repair the mattress at a handling cost to the original owner, or replace the mattress at a prorated charge to the original owner plus transportation costs. If we replace the mattress, the prorated replacement charge will depend on when the mattress is replaced.
- If the mattress is replaced during the eleventh year of this warranty, the prorated replacement charge the original owner pays will be fifty (50) percent of the original purchase price.
- If the mattress is replaced after the eleventh year but before this warranty expires, the prorated charge the original owner pays will increase five (5) percent for each subsequent year of the prorated period (i.e. 55% of the original purchase price).
- GhostBed, Inc. mattresses are designed to be used on a firm, solid-surface, standard mattress foundation or boxspring or adjustable bed base (mattress supports). This warranty is contingent and based on tests conducted on "sets" that consist of our mattresses and acceptable mattress supports as noted above.

In order for this limited warranty to be valid, you MUST:

- **Register your product with GhostBed (www.GhostBed.com) within 30 days of purchase for this warranty to be valid.**
- Be the original consumer or purchaser. Coverage terminates if you sell or otherwise transfer the GhostBed mattress.
- Have purchased the GhostBed mattress from an authorized dealer.
- Provide proof of purchase via copy of original store receipt reflecting proof of purchase date, place of purchase and purchase price.
- Contact the retail store or dealer where you purchased your GhostBed mattress. If the dealer determines that a warranty problem exists, GhostBed will either replace or authorize the dealer to repair the defective product.

IF AN INAPPROPRIATE FOUNDATION, PLATFORM BEDFRAME USING A SLAT BASE WHICH ARE MORE THAN 4" APART (MATTRESS SUPPORTS) ARE USED WITH THIS MATTRESS, SUCH USE MAY VOID THIS WARRANTY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. GhostBed, Inc. may require proof of the type and quality of the mattress support used with the mattress SHOULD THE ORIGINAL OWNER PROCESS a claim under this limited warranty.

The outer mattress cover is warranted for one (1) year from the date of original purchase against faults in material or workmanship. If the mattress, foundation, or cover is physically abused, damaged, soiled, burned, cut or torn, this warranty is void.

This warranty is valid only for the original purchaser of the product. An original purchaser is one who purchased the product directly from GhostBed, Inc. or an authorized dealer of GhostBed, Inc. If you are not the original purchaser of this product, you take it "as is" and "with all faults." Proof of original purchase is required in order to be eligible to make a valid claim under this warranty.

This limited warranty provides the original mattress purchaser specific legal rights, one may enjoy additional rights based upon one's domicile state.

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION:

Certain material in your new GhostBed mattress is temperature sensitive material; therefore the ambient room temperature may affect the mattress feel. Very warm or humid weather may make the mattress feel extra soft, while very cold weather may render the mattress somewhat firmer. A bedroom temperature between 65° - 75° Fahrenheit will generate the proper feel. Your mattress is new and it may take some time for you to get comfortable with its new feel. After a reasonable amount of "break-in" time, if you are still not as comfortable as you would like, try adding or removing a conventional mattress pad, this may alter the feel slightly and give you just the comfort level you are looking for.

Certain material in your new GhostBed mattress may, through the manufacturing process, have a minor odor when the mattress is first opened. This odor is harmless and will dissipate after a few days upon removal from the packaging.

You may contact GhostBed Customer Service by calling **855-855-4499**; email **sales@GhostBed.com**; or mail to: GhostBed, Inc., 7143 West Broward Blvd. Plantation, FL 33317

Please visit us at **www.GhostBed.com** and enter your email to get updates on product information and like us at **www.facebook.com/GhostBed**.