



Limited Lifetime Limited Warranty - Reliable Fasteners

Reliable Fasteners branded products (collectively, the “Products”) sold and distributed by Richelieu Hardware Ltd. and/or Richelieu America Ltd. (collectively, “Richelieu”) are warranted to the original purchaser (the “Purchaser”) against defects in materials and workmanship for the life expectancy of the substrate originally used by the Purchaser. If a Product fails as a result of a manufacturing defect, Richelieu will replace it, at no charge, with a materially equivalent product. Notwithstanding the foregoing, Richelieu expressly reserves the right to refund the purchase price paid for the failed Products as its sole and exclusive warranty remedy.

This limited lifetime warranty i) expressly excludes damage caused by accident, improper care, negligence, normal wear and tear, reuse and/or modification of the Products, or use of the Products in a defective substrate, in an unauthorized manner or in a manner that may otherwise affect their function or performance. This limited lifetime warranty specifically excludes damage resulting from overloading, use under extreme or abnormal conditions (whether intentional or accidental), improper storage, or the natural deterioration of materials over time; ii) supersedes all prior warranty policies; and iii) SHALL CONSTITUTE THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY RICHELIEU WITH RESPECT TO THE PRODUCTS, IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED. IN NO EVENT SHALL RICHELIEU BE LIABLE FOR ANY LOSS OF REVENUE OR PROFITS, LOSS OF USE OF EQUIPMENT, OR OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, PERFORMANCE OR FAILURE OF THE PRODUCTS.

XHR 1000 coated screws

XHR 1000 screws are coated with a high-quality barrier coating designed to last for the lifetime of any standard outdoor pressure treated wood project built in accordance with locally applicable building codes regulations and specifications. XHR 1000 screws however are **not intended for applications in coastal, seaside, or pool environments and will not prevent staining, streaking, or extractive bleeding associated with high-tannin-content lumber, including but not limited to cedar, redwood, or other pressure-treated species.** Stainless steel and/or application specific screws should be used for any such applications.

Governing Laws

This warranty shall be governed by the law of the Province of Quebec regarding Products sold in Canada, and of the State of Delaware regarding Products sold in the United States of America, without regard to any conflicts of law principles. The Purchaser agrees that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the Products covered under this warranty.

Return Instructions

Products or parts thereof returned for warranty purposes must be shipped pre-paid and insured. Richelieu shall not be held liable for lost in-bound packages. To obtain a replacement of defective Products, please contact us at:

CANADA

**Richelieu Hardware Ltd.
Customer Service
800 rue Bériault
Longueuil, QC, J4G 1R8
(450) 674-0888
1 800 361-3598**

USA

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1 800 619-5446**