## **United Porte - Door Operating Guide**

### Introduction

Thank you for choosing United Porte doors. This guide provides essential information for operating, adjusting, and maintaining your door system to ensure safety, functionality, and longevity.

### **Basic Operation**

- Open and close the door using the handle or knob provided.
- Avoid slamming the door; this can damage the hinges and hardware.
- Ensure that the latch clicks into the strike plate fully when closed.
- For sliding or pocket doors, ensure the track is clear of debris.

### **Hinged Doors**

- Check that hinges are tight and aligned.
- Use only the appropriate amount of pressure to swing the door.
- Keep hinge pins lubricated for smooth operation.

## **Sliding Doors**

- Regularly clean the bottom track to avoid buildup.
- Lubricate rollers and check for wear.
- Make sure the door is aligned in the track to prevent derailment.

### **Pocket Doors**

- Ensure the internal track is free of obstructions.
- Use the edge pull hardware gently.
- Lubricate the track and check rollers annually.

## **Bifold Doors**

- Always open and close bifold panels in the sequence intended.
- Tighten pivot brackets and lubricate the top guide pin as needed.

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### Soft-Close Mechanisms

- Do not force doors with soft-close hardware.
- Allow the mechanism to engage naturally.
- Periodically check for alignment and debris.

### **Child Safety**

- Use childproof locks if doors are installed in nurseries or playrooms.
- Avoid placing fingers near hinges or door edges when closing.

## **Environmental Conditions**

- Maintain relative humidity between 25%-55% and temperatures between 50 degreesF and 90 degreesF (10 degreesC - 32 degreesC).

- Sudden environmental changes may cause temporary warping or swelling.

## Maintenance

- Inspect hardware every 6 months for wear.
- Use non-abrasive cleaners for surface maintenance.
- Touch up scratches with matching finish pens or polish.

## **Contact & Support**

Website: www.unitedporte.us

If you encounter issues with your United Porte door system, please contact our support team at: Email: sales@unitedporte.us Phone: (332) 777-7005