



Discover the professional's choice.™

Elkay Residential Products Warranty Information

1. Residential Sinks Warranty



2. Residential Faucets Warranty



ELKAY LIMITED LIFETIME SINK WARRANTY

Elkay warrants to the original purchaser of an Elkay stainless steel sink that Elkay will, at its option, replace or repair, without charge, such product if it fails due to a manufacturing defect for a lifetime of normal residential use. Product replacement does not include transportation cost or labor installation cost. This warranty covers only stainless steel self-rimming drop-in sinks installed in a conventional countertop surface and stainless steel undermount sinks installed in a conventional solid surface countertop and applies to residential installations only. Elkay reserves the right to examine product in question and its installation prior to replacement.

WASTE FITTINGS AND ACCESSORIES ARE NOT WARRANTED

OTHER WARRANTY CONDITIONS ON SINKS

This warranty applies to sinks purchased after March 1st 2001 as shown on the purchaser's dated receipt. For sinks purchased prior to March 1st 2001, the applicable warranty at that time will be in effect. Our warranty does not cover product failure or damage caused by the use of optional Elkay accessories, abusive treatment, misuse, environmental factors, normal wear including dents and scratches, improper care and cleaning, use of aggressive and abrasive cleaners, damage due to handling or failure to follow the recommended procedures for installation, care and maintenance as detailed in the installation and care guide provided with every sink. This warranty is extended only to the original consumer purchaser of the product. This warranty does not cover shipping costs, labor costs, or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part, or any other expense or loss.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied are given, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

TO OBTAIN SERVICE UNDER WARRANTY

1. Write to: Elkay Manufacturing Company
Attention: Consumer Services
2222 Camden Court
Oak Brook, IL 60523
2. Include a letter containing the following information:
 - a. Date of purchase and installation.
 - b. Proof of Purchase (copy of original dated invoice).
 - c. Description of nature of defect.
 - d. Model number or description of model and/or component part if possible.



LIMITED LIFETIME WARRANTY

Elkay warrants that all parts and finishes of its Elkay Residential brand faucets are free from defects in materials and workmanship for the life of the product, if purchased after 1996. This warranty covers the original consumer purchaser of the product only.

If the product should leak or drip during normal use, Elkay will provide, free of charge, a replacement cartridge. For other defects in material or workmanship, Elkay will, at its option, supply replacement parts (or if no longer available a comparable product). Elkay reserves the right to examine product in question and its installation prior to replacement.

What is not covered:

1. Damage caused by accident, negligence, misuse, abuse, improper installation or operation or failure to follow care or installation instructions enclosed with your product.
2. Damage occurring during shipment of the product (claims must be presented to the carrier).
3. Normal wear and tear.
4. Labor charges, costs of removal and reinstallation, and any damages to other property.
5. All industrial, commercial and business use whose purchasers are hereby extended a limited lifetime on mechanical parts and 5 years on finish.

What you must do to obtain warranty service:

Either write to Elkay, attention Customer Care, 2222 Camden Court, Oak Brook, IL 60523 or call 1-800-223-5529. Please provide date of purchase and installation, description of nature of the defect, and model number or description of model and/or component part.

THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY MAY NOT BE ALTERED, VARIED, OR EXTENDED, EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY ELKAY. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF ELKAY, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, COSTS PROPERTY DAMAGE OR OTHER MONETARY LOSS.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This warranty covers product installed in the United States and Canada.