

## **Product Warranty Certificate**

Thank you for choosing our product. We are dedicated to delivering superior quality and ensuring your satisfaction. This product is covered by a limited one (1) year warranty from the date of original purchase, subject to the terms and conditions outlined below.

### **Warranty Coverage:**

This warranty guarantees that the product is free from defects in materials and workmanship under normal and proper use during the warranty period. If a defect arises and a valid claim is received within the warranty period, we will, at our sole discretion, repair or replace the product or defective parts without charge.

### **Warranty Period:**

The warranty period begins on the original date of purchase and lasts for one (1) year.

### **What Is Covered:**

1. Manufacturing defects in materials or workmanship.
2. Faulty components or assembly under normal operating conditions.

### **What Is Not Covered:**

1. Damage resulting from misuse, abuse, negligence, accidents, or unauthorized modification or repair.
2. Damage caused by improper installation, maintenance, or failure to follow product instructions.
3. Normal wear and tear, cosmetic damage, or consumable parts.
4. Products used in commercial, industrial, or rental applications unless otherwise stated.
5. Damage caused by external factors such as natural disasters, fire, flooding, or electrical surges.

### **How to Obtain Warranty Service:**

To request warranty service, please contact our customer support team with:

1. Proof of purchase (Order number or order screenshot).
2. Detailed description of the defect or issue.
3. Product model number.

You may be required to return the product or defective part(s) to an authorized service center or to us for inspection. Shipping costs for warranty service may be the responsibility of the customer unless otherwise specified.

### **Limitation of Liability:**

Except for the remedies set forth herein, we disclaim all other warranties, express or

implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose. Our maximum liability under this warranty shall not exceed the original purchase price of the product.

**Disclaimer:**

This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

**Contact Information:**

For any inquiries or to initiate a warranty claim, please contact us via email:  
[quinn.c@gutina1.com](mailto:quinn.c@gutina1.com)

We appreciate your trust and thank you for choosing our product. We are committed to ensuring your complete satisfaction.