

Use & Care Guide
English

DRINKPOD

DRINKPOD 6

Freestanding Purifier•Dispenser

Model: DPWPA600FS(B/W)

Customer Assistance
1-844-374-6576

www.drinkpod.com

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DPWPA600FSB



DPWPA600FSW

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Important Safety Instructions

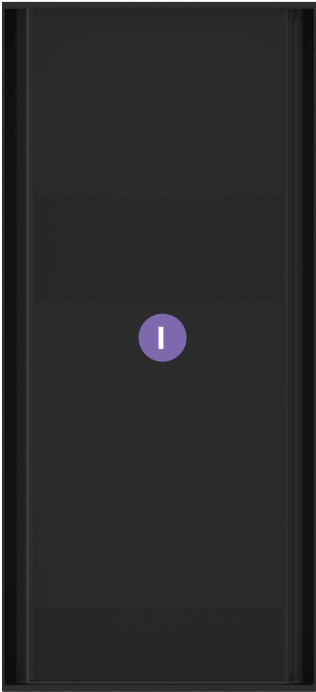
When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions.
2. Should your appliance ever fail, please disconnect the power and water immediately before calling for assistance.
3. To avoid leakage and damage, never remove appliance parts.
4. Unsupervised children should not be allowed to operate the machine.
5. Please use the product in a dry place within the temperature ranges of 40°F and 100°F.
6. Ensure the power cord is always unplugged before performing any maintenance, troubleshooting, or filter upgrades.
7. Only use Kenmore or Drinkpod accessories and filters to avoid causing damage and voiding product warranty.
8. For all service and support related issues, please immediately contact support at 1-844-374-6576, or email us at support@drinkpod.com.
9. Any and all repairs should only be attempted by qualified persons designated by Drinkpod.
10. Do not install the machine in a location exposed to direct sunlight.
11. Never store or expose your DRINKPOD 6 in an environment less than 32°F.
12. This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
13. If the supply cord is damaged, it must be replaced by the manufacturer, one of its designated service agents, or similarly qualified person, in order to avoid all hazards.
14. Do not store explosive substances such as aerosol cans, or other items with a flammable propellant, in this appliance.
15. This appliance is intended to be used in household and similar applications, kitchens, offices, and similar non-retail applications.
16. The appliance should only be plugged into a grounded three prong socket. A surge protector is recommended.
17. The appliance should never be turned upside down, or tilted more than 45°.
18. The appliance should never be cleaned utilizing a compressed water stream.
19. **This product is designed for household use only!**
20. **WARNING: To avoid any hazards due to instability of the appliance, it must be installed, maintained, and repaired, in accordance with this manual.**

SAVE THESE INSTRUCTIONS!

Getting To Know Your DRINKPOD

- A** Hot Dispense Paddle - Dispenses hot water.
- B** Child Safety Lock - Helps prevent small children from burning themselves.
- C** Cold Dispense Paddle - Dispenses cold water.
- D** Hot Water Dispenser - Nozzle where hot water flows from.
- E** Cold Water Dispenser - Nozzle where cold water flows from.
- F** Drip Reservoir - Removable reservoir that collects spilled water.



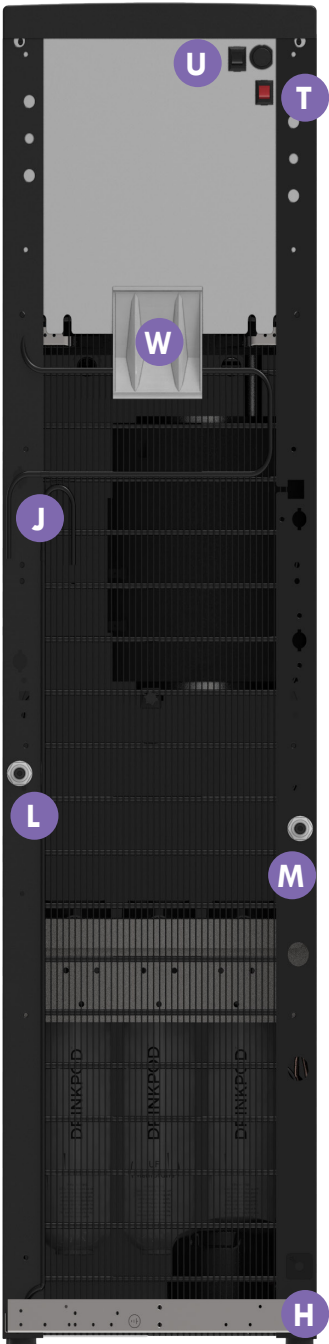
Getting To Know Your DRINKPOD



- G** Drip Tray - Sits inside the top of the drip reservoir.
- H** 110 Volt Power Cable
- I** Removable Filter Cabinet Panel - Conceals filter hub.
- J** Hot System Status Indicator - Indicates when the heating system is on.
- K** Cold System Status Indicator - Indicates when the cooling system is on.
- L** Ice & Coffee Connect Port - Outlet that supplies purified water for accessory appliances..
- M** Water Input Port - Water inlet that you connect to your water source.
- N** Polishing Scrub Pod (Filter 3) - See "Filters" on page 2-4.
- O** ULTRA Scrub Pod (Filter 2) - See "Filters" on page 2-4.
- P** Chemical Scrub Pod (Filter 1) - See "Filters" on page 2-4.
- Q** EZ-Twist Filter 3 Mount - Pivoting mount for Filter 3.
- R** EZ-Twist Filter 2 Mount - Pivoting mount for Filter 2.
- S** EZ-Twist Filter 1 Mount - Pivoting mount for Filter 1.

Getting To Know Your DRINKPOD

- T** Heating System Power Switch - Powers on/off the heating system.
- U** Cooling System Power Switch - Powers on/off the cooling system.
- V** Appliance Drain Port - For draining appliance when relocating or storing.
- W** Carrying Handle - Use when moving appliance.



Getting To Know Your DRINKPOD

Filters



Shown above are the available pod filter options in Drinkpod's water purification product line.

F1. Particle Scrub (Optional Use / Sold Separately) - It is only recommended to use this additional filter (with external filter attachment) if your water source has unusually high levels of larger contaminants. Use of this filter in such scenarios may extend your primary (internal) filter's lifespan. The Particle water filter replacement pod utilizes a depth filter to greatly reduce contaminants greater than 5 microns in size (i.e. cysts and rust).

F2. Chemical Scrub (Included) - The Chemical water filter replacement pod utilizes activated carbon granules to improve the safety of drinking water by effectively removing common disinfection byproducts (THMs), organic contaminants like chlorinated solvents and other industrial pollutants, pesticides, and select heavy metals such as lead and mercury. The process reduces undesirable taste, odor, and color.

F3. ULTRA Scrub (Included) ULTRA water filter replacement pod utilizes a hollow fiber UF membrane to greatly reduce contaminants greater than 0.02 microns in size (i.e.

Getting To Know Your DRINKPOD

bacteria, colloids, and large organic molecules).

F4.Polishing Scrub (Included)- The Polishing water filter replacement pod utilizes activated carbon block filter to remove eliminate odors and discoloration in your water, while also improving taste. Additionally, it provides particle and chemical filtration.

F5.ULTRA+3 Hybrid Scrub (Not Recommended For This Product)- The ULTRA+3 hybrid water filter replacement pod utilizes activated carbon block filter (first stage) to greatly reduce particles, eliminate odors and discoloration, and reduce chemicals in your water, while also improving taste. This is followed by a UF membrane (2nd stage) that removes sub micron contaminants, like bacteria, colloids, and large organic molecules, down to 0.02 microns.

Getting To Know Your DRINKPOD

Technical Specifications

Model	DPWPA600FS(B/W)
Rated Power	545 Watts
Heating Power	465 Watts
Refrigeration Power	80 Watts
Rated Pure Water Flow	0.32 gal/min (43.5 psi)
Hot Water Production	1.01 gal/hr : 172°F - 194°F
Hot Water Storage	1.32 GAL (5 L)
Cold Water Production	0.66 GAL/hr : 35.6°F - 46.4°F
Cold Water Storage	0.79 GAL (3 L)
Environmental Temperature Requirements	40°F - 100°F (4.44°C - 37.78°C)
Environmental Humidity Requirements	≤ 90%
Water Pressure Requirements	30 psi - 101.5psi (0.2 MPa - 0.7 MPa)
Water Flow Requirements	0.53 Gal/min (2.0 L/min)
Water Source Quality	Tap Water
Appliance Size	10.24 in. (260 mm) x 17.72 in. (450 mm) x 43.7 in. (1110 mm)
Dispense Area Height	6.25 in. (159 mm)
Appliance Weight	50.71 lbs (23 kg)
Filter Pod 1	12x40 Mesh Coconute-Based Granular Activated Carbon (GAC)
Filter Pod 2	~0.02 Micron Polysulfone UF Hollow Fiber Membrane
Filter Pod 3	2 Micron Coconut-Based Activated Carbon Block

Regarding Connecting Other Appliances

- Prior to connecting/disconnecting other appliances to the accessory port, first power off and unplug your DRINKPOD 6.*
- The manufacturer is not responsible for any issues or damage that may occur to other appliances connected to your Drinkpod 5. These issues may include, but are not limited to: dry heating, low flow, water sloshing, etc. Drinkpod are in now way obligated to provide technical support, warranty service or replacement for any parts or components not included with your DRINKPOD, excluding OEM replacement filters. This guide will explain how to use, maintain, and troubleshoot your new DRINKPOD 6.*
- For optimal experience, do not dispense water from appliance while simultaneously utilizing water flow from connected appliance.*

Using Your DRINKPOD

This guide will explain how to use, maintain, and troubleshoot your new DRINKPOD 6.

Be sure to complete all of the applicable instructions in the Installation Guide, included with your DRINKPOD prior to using the appliance.

Powering On/Off Your Drinkpod

Be sure to never plug in your Drinkpod, or power on either temperature mode before you've connected a proper water source, and enabled water flow.

1. To power on your DRINKPOD 6, simply plug in **H** 110 Volt Power Cable into a 110 volt electrical outlet. To power off, unplug the appliance.
2. To power on the **cooling system**, flip the green **T** Heating System Power Switch (on the left) up, into the on position. To power off, flip back down.
3. To power on the **heating system**, flip the red **U** Cooling System Power Switch (right) up, into the on position. To power off, flip back down.

Dispensing Water

When first using your Drinkpod (or any time after it has been drained), it is first necessary to allow time for the inner tanks to completely fill.

1. To dispense cold water, simply press in the **C** Cold Dispense Paddle with the cup or container you wish to fill.
2. To dispense hot water, first press in and hold the red **B** Child Safety Lock, then, press the **A** Hot Dispense Paddle in with the cup or container you wish to fill against.

Maintaining Your DRINKPOD

Replacing Your DRINKPOD 6's Filters

Your DRINKPOD 6 filters should be changed every 1000 gallons (approximately 6 - 12 months for the typical user). If you wish to change them individually to obtain the maximum usage of each, you may reference the table below for their individual lifespans.

Filter Name & Model #	Estimated Gallons	Estimated Months
Chemical Scrub DPSCRUB02EZ	1900 GAL	18 - 24 mo.
ULTRA Scrub DSCRUB04EZ	1425 GAL	12 - 18 mo.
Polishing Scrub DSCRUB10EZ	950 GAL	6 - 12 mo.

For this step, you will need a towel and a container to catch water.

1. Shutoff water flow to your appliance by turning the blue handle on the **C** 1/4 in. Quick Connect Shutoff Valve (see Installation Guide) connected to your DRINKPOD's **M** Water Input Port located at the back of the appliance.

IF YOU FAIL TO FOLLOW THIS STEP, WATER WILL SPRAY EVERYWHEER WHEN YOU REMOVE THE FILTERS.

2. Next, place your container underneath the dispensers, and press **C** Cold Dispense Paddle and **B** Child Safety Lock + **A** Hot Dispense Paddle until water stops flowing to de-pressurize the system.
3. Empty your container of water.
4. Grab the **I** Removable Filter Cabinet Panel by its sides and pull it away from the front of the appliance to remove it.
5. Place a towel below the filter hub to catch any water that drips out.
6. To remove the filters from the filter hub, twist each roughly 45 degrees counterclockwise, replacing each with the corresponding new filter as you go (to ensure they are replaced in the correct order).
7. Open the **C** 1/4 in. Quick Connect Shutoff Valve, to enable water flow.
8. For the best experience, place your container below the dispensers again, and proceed to dispense water from each of the dispense modes flushing the full capacity of each tank, as shown below.

Maintaining Your DRINKPOD

Mode/Tank	Capacity To Flush
Cold (+ Reserve)	0.79 GAL (3 L) + 1.06 GAL (4 L) +1 GAL (3.79 L) ≈ 3 GAL (11 L)
Hot	1.32 GAL (5 L) +1 GAL (3.79 L) ≈ 3.5 GAL (9 L)

9. Your finished!

Storing & Relocating Your DRINKPOD 6

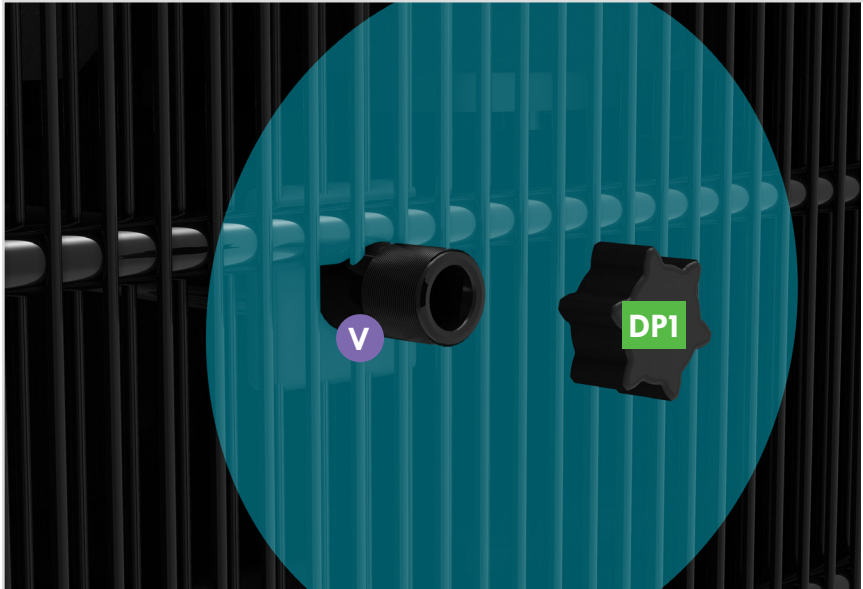
At some point, you may need to store or relocate your DRINKPOD 6. Should one of these situations be the case for you, below are a few simple steps to prevent any damage from occurring.

1. First, if the cooling and/or heating systems are powered on, flip **U** **Cooling System Power Switch** and **T** **Heating System Power Switch** into the down position to power off. **This should always be done prior to shutting off water supply.**
2. Shutoff the waterflow to your DRINKPOD at the **water source** (i.e. your icemaker hookup or under your sink)
3. Shutoff water flow to your appliance by turning the blue handle on the **C** **1/4 in. Quick Connect Shutoff Valve** (see **Installation Guide**) connected to your DRINKPOD's **M** **Water Input Port** located at the back of the appliance.
4. Place a cup below dispensers and dispense water from both hot and cold modes until water stops coming out.
5. Grab a container with high sides, like a bucket or pitcher, and place it on the floor in front of your DRINKPOD 6.
6. Pull your DRINKPOD counter-clockwise away from the wall, and rotate it as necessary to allow for room for your container beneath the **V** **Appliance Drain Port** is extended over the edge.

Maintaining Your DRINKPOD



7. Ensure your container is directly below the **V** Appliance Drain Port.
8. Unscrew (CCW) the **DPI** Drain Cap off of the **V** Appliance Drain Port.



9. Now, press and hold the **A** Hot Dispense Paddle and **C** Cold Dispense Paddle until water flow from the drain port stops, indicating your DRINKPOD has been fully drained.

Maintaining Your DRINKPOD


10. Reattach the **DPI Drain Ca.**
11. Next, if applicable, shutoff the **C 1/4 in. Quick Connect Shutoff Valve** connected between your DRINKPOD's **L Ice & Coffee Connect Port** and any accessory appliances (i.e. coffee maker) and disconnect the tubing from the port. Placing a towel underneath your ports will help save time cleaning up drippage.
12. Make any necessary adjustments to your accessory appliances in lieu of them no longer receiving water (i.e. powering them off in necessary).
13. Disconnect the tubing running between our DRINKPOD's **M Water Input Port** and the **C 1/4 in. Quick Connect Shutoff Valve** you just shutoff, and place end of the tubing into a container to catch any water that drains back.
14. Now remove the filter(s). **If the filter(s) will not be used for more than a few days, we highly recommend discarding them, and replacing them with new ones, to avoid any bacteria or mold growth issues. Storing them in your refrigerator may extend this time, but results will vary.**
15. Finally, unplug **H 110 Volt Power Cable** from the electrical outlet. You're finished!

Leaving Your DRINKPOD 6 (Vacation)

If you plan to take a trip, and leave your DRINKPOD 6 for more than a few days, We highly recommend following the steps below prior to leaving. This will help prevent any damage from occurring, the rare possibility of leaks, and returning to poor tasting water. If your trip is more than two weeks, we recommend using these steps instead, **"Storing & Relocating" on page 3-4.**

1. First, if the cooling and/or heating systems are powered on, flip **U Cooling System Power Switch** and **T Heating System Power Switch** into the down position to power off. **This should always be done prior to shutting off water supply.**
2. Shutoff water flow to your appliance by turning the blue handle on the **C 1/4 in. Quick Connect Shutoff Valve** (see **Installation Guide**) connected to your DRINKPOD's **M Water Input Port** located at the back of the appliance.

Maintaining Your DRINKPOD

3. Next, unplug  110 Volt Power Cable from the electrical outlet.
4. When you return, after reconnecting tubing, reinstalling filters, and re-enabling water flow (in that order), we recommend flushing 1 gallon of water from each temperature mode prior to use. Have a great trip!

Troubleshooting Your DRINKPOD

Below are some simple steps to troubleshoot the most frequent issues our users experience. If your issue is not listed in this section, or you feel in any way confused, please feel free to contact us.

Call us at [1-844-374-6576](tel:1-844-374-6576), or email us at support@drinkpod.com.

Issue #1: My DRINKPOD 6 is dispensing slowly.

Solution 1: Check to ensure your home's water line is providing sufficient water pressure.

Solution 2: Something may be restricting water flow. Is a section of tubing pinched? Are all of the valves between your water source and the DRINKPOD open as far as they'll go?

Solution 3: Your filter(s) may need replaced. Filter(s) will slowly become more clogged by the contaminants they filter out, slowing water flow. The lifespans we list are average, and may vary greatly for those with abnormally high contaminants in their water.

Solution 4: As a final solution, if your water source doesn't require sub-micron filtration, you can swap your primary filter with a Polishing Filter (KMFLTEZ4) that can be purchased separately from the Drinkpod website, Drinkpod.com, and select retailers. In comparison to the primary ULTRA+3 Filter (KMFLTEZ5) that was included with your DRINKPOD 6, it trades off sub-micron filtration capabilities for a higher flow-rate, and extended lifespan.

Issue #2: My filter lifespan seems very short.

Solution 1: Are your filters in the wrong order? Review the order in which you've installed your filters, and ensure they match the correct order shown here, "[Filter Details](#)" on [page 2-4](#). Instructions for moving and replacing filters can be found here, "[Replacing Your 's Filters](#)" on [page 4-1](#).

Solution 2: In some rare scenarios a users water source has abnormally high levels of large particle contaminants. Should this be your case, we offer offer a [Particle Scrub Pod](#) with a much larger pore size that can be attached between your water source and Drinkpod with a floating mount. While (unlike our competitors) we try to avoid using it due to the reduction in flowrate it creates, in some circumstances it can act as a gate keeper, and extend the primary filters lifespans.

To purchase this filter and mount, go to drinkpod.com/bigscrub

ADDITIONAL EXPLANATION: Filters will slowly become more clogged by the contaminants they filter out, slowing water flow. The lifespans we list are average, and may vary greatly for those with abnormally high contaminants in their water.

Troubleshooting Your DRINKPOD

Issue #3: My DRINKPOD 6 isn't powering on.

Solution 1: Check to make sure GFI (red and black buttons on certain electrical outlets) has not been tripped. If it has, reset it. If it trips again, you have a short somewhere. We highly recommend calling a professional electrician.

Solution 2: Check your electrical circuit breaker.

Solution 3: Test your electrical outlet with another device.

Solution 4: Contact support at [1-844-374-6576](tel:1-844-374-6576), or email us at support@drinkpod.com.

Issue #4: My DRINKPOD 6's Hot Mode won't dispense.

Solution 1: Check water source line is turned on at source connection and water is flowing into the of DRINKPOD.

Issue #5: My DRINKPOD 6's Hot Mode isn't hot.

Please note, this appliance is heating system is preset to a temperature range of 172°F - 194°F. This temperature is not adjustable.

Solution 1: Flip  **Heating System Power Switch** up to "ON" / "I" position at rear of the appliance.

Solution 2: Hot tank's water level may have been drained and exhausted by above average use, and requires sufficient time to replenish.

Issue #6: My DRINKPOD 6's Cold Mode isn't cold.


Please note, this appliance is cooling system is preset to a temperature range of 35.6°F - 46.4°F. This temperature is not adjustable.

Solution 1: Flip  **Cooling System Power Switch** up to "ON" / "I" position at rear of the appliance.

Solution 2: Cold tank's water level may have been drained and exhausted by above average use, and requires sufficient time to replenish.

Solution 3: Compressor may have failed or lost the R-134A refrigerant. If compressor

Troubleshooting Your DRINKPOD

is running continuously and/or feels extremely hot to touch, power off  **Cooling System Power Switch**, and contact support at [1-844-374-6576](tel:1-844-374-6576), or support@drinkpod.com.

Issue #7: My DRINKPOD 6 is leaking water.

Solution 1: Follow the leak to its source. There may be a section of tubing that has a loose connection that requires reattaching. Check by pushing tube inwards till it stops, then pulling outward (if Quick Connect/has sleeve) to ensure it is properly gripping.

Solution 2: Check for disconnected tubing or water line or filter connection throughout unit.

Solution 3: Check for broken, cracked or weak fitting connections.

Solution 4: Contact support at [1-844-374-6576](tel:1-844-374-6576), or email us at support@drinkpod.com.

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Warranty

Drinkpod LIMITED WARRANTY

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions.

WITH PROOF OF SALE a defective appliance will receive free repair or replacement at option of seller:

Drinkpod, LLC 1-844-374-6576

This warranty applies for only 90 DAYS from the date of sale if this appliance is ever used for other than private household purposes.

This warranty covers ONLY defects in material and workmanship, and will NOT pay for:

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation and maintenance.
3. Service calls to correct appliance installation not performed by Drinkpod authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.
4. Damage to or failure of this appliance resulting from installation not performed by Drinkpod authorized service agents, including installation that was not in accord with electrical, gas or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.
7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Drinkpod, LLC. 8747 20th Ave. Brooklyn, NY 11214 USA

DRINKPOD

Customer Care Hotline

For technical support, warranty
repair service, or to order
replacement parts.

1-844-374-6576

www.drinkpod.com

