

# Symmons Industries Warranty Guide

## **Lifetime Limited Warranty**

**All warranty claims MUST be pre-approved by Symmons.**

Symmons warrants to the original consumer purchaser/end-user that any Symmons product will be free of defects in material and workmanship during normal domestic use for the life of your home. All other purchasers including industrial, commercial or business users are warranted for a period of 5 years from the date of purchase.

At our option, we will either have you send the defective part or product prepaid to us for inspection, or we may elect to send you the replacement part or product without investigation. A replacement for any defective part will be supplied FREE OF CHARGE for installation by the purchaser only. Installation, repair, replacement, and any related costs associated with replacement or repair are not covered under this warranty, and are the responsibility of the purchaser. Failure or damage caused by the use of replacement product other than Symmons Genuine Replacement Parts will void this warranty.

This warranty is applicable only to Symmons products purchased after July 1, 1998 and shall be effective from the date of purchase as shown on the purchaser's receipt.

Damage to the chrome and/or other decorative finishes on Symmons products may be a result of improper handling or abusive treatment. Finishes should only be cleaned with a soft, damp cloth or sponge. Use of polish, abrasive cleaners, solvents, or acid cleaners will damage the finish and void this warranty.

This warranty excludes product damage due to installation error, product abuse, or product misuse whether performed by a contractor, service company or yourself. There are no other express warranties on this product and ALL WARRANTIES OF MERCHANTABILITY AND OTHER IMPLIED WARRANTIES ARE LIMITED IN ACCORDANCE WITH APPLICABLE LAW. SYMMONS INDUSTRIES, INC., EXPRESSLY DISCLAIMS CONTINGENT LIABILITY AND CONSEQUENTIAL DAMAGE OF EVERY KIND. Since some states do not allow limitations on how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, the above limitation or exclusion may not be applicable. This warranty gives specific legal rights. Other rights may vary from state to state.

To obtain warranty service, please contact Symmons Customer Service between the hours of 7:30 AM to 7:00 PM Eastern at: 1-800-796-6667, or via email at: [gethelp@symmons.com](mailto:gethelp@symmons.com).