

CRAFT + MAIN™

WARRANTY REGISTRATION:

To receive warranty coverage for your purchase, you must complete the warranty registration form found on our website within 30 days of purchase, or provide valid proof of purchase detailing the date and location of your purchase.

U.S. CUSTOMERS: www.craftandmain.com/warranty

CANADIAN CUSTOMERS: www.craftandmain.ca/179-2

CUSTOMER SERVICE:

U.S. CUSTOMERS: 1-888-620-3667

Monday - Friday, 7:00 a.m. - 5:00 p.m., CT
www.craftandmain.com | customerservice.us@fgi-industries.com

CANADIAN CUSTOMERS: 1-888-256-7551

Monday - Friday, 8:00 a.m. - 5:00 p.m., ET
www.craftandmain.ca | customerservice.cdn@fgi-industries.com

LIMITED WARRANTY

CRAFT + MAIN™ FLUSH GUARD™ toilets are covered by the FGI Industries, Ltd. **5 year** (Vitreous China) **and 1 year** (Parts and Fittings) limited warranty, which is as follows:

FGI Industries, Ltd. warrants its products to be free from defects in material or workmanship for **5 years** (Vitreous China) **and 1 year** (Parts and Fittings) from the date of purchase of the product by the original purchaser.

If inspection of this product, within **5 years** (Vitreous China) **and 1 year** (Parts and Fittings) after its initial purchase, confirms that it is defective in materials or workmanship, FGI Industries, Ltd. will repair or at its option, exchange the product for a similar model. FGI Industries, Ltd. provides no warranties or guarantees beyond those in this limited warranty.

This limited warranty applies only to the original purchaser and installation of these products. All de-installation and re-installation and transportation costs or charges incidental to warranty services are to be borne by the owner. In no event will FGI Industries, Ltd. be liable for the cost of repair or replacement of any installation materials, including but not limited to, tiles, marble etc. FGI Industries, Ltd. will not be responsible for and this warranty does not cover and specifically excludes any liability to the purchaser or any third party for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this warranty of any implied warranties, including those of merchantability or fitness for an intended purpose.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

FGI shall not be responsible or liable for any failure or damage to its toilet tank trim, plumbing fittings, or china products caused by the use of either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorite, and/or other chemicals.

This warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident, or other damages; if it was not installed in accordance with FGI Industries, Ltd. instructions; or if it has been modified in a manner inconsistent with the product as shipped by FGI Industries, Ltd.

This Warranty excludes the following:

1. Replacement of discolored or damaged parts as a result of strong cleaning or disinfecting chemicals.
2. Damage to, or malfunction of the unit resulting from improper installation, negligence, misuse, abuse or tampering by an unauthorized repair personnel.
3. Under no circumstances will FGI Industries, Ltd. be held liable for any loss or damage directly, consequentially or incidentally arising out of the misuse of, or inability to use this product.
4. The owner hereby releases FGI Industries, Ltd. from any or all claims against damages to the property or the product resulting from misuse, improper installation, inadequate maintenance, or exposure to extreme temperature, high water pressure or strong chemicals.

Note: Some states or provinces do not allow the limitations on an implied warranty, and some states/provinces do not allow exclusions or limitations regarding incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state or province to province. No person is authorized to change, add to, or create any warranty or obligation other than that set forth herein.