Remote Control Tips & Tricks

Toggle Fan ON/OFF

- Press to turn the fan **ON** or **OFF**
- **Secret Command:** After a Power Cycle, hold this button for 3 seconds to pair a new remote with a fan. (*See New Remote Pairing Instructions on reverse side)

Fan Speed (1 to 6)

- Press + or – to increase or decrease the fan speed. The remote LED lights will indicate the fan speed selected.
- **Secret Command:** If you hold down the Fan Speed "–" button for three seconds it will send a discrete Fan OFF command.

Fan Timer Mode

- Set the fan to turn off automatically after 2, 4, or 8 hours by pressing the desired timer button.
- To disable, press the **Fan Speed** "+" or "–" or the **Fan ON/OFF** button.



Natural Breeze Mode

- Press to enable a variable fan speed that simulates a natural breeze.
- To turn off, press the Fan Speed "+" or "–" or the Fan ON/OFF button.

Summer/Winter Mode

- HOLD the Summer or Winter button for 3 seconds to switch between downward (summer) and upward (winter) airflow.

Note: The **handheld remote comes pre-paired with your fan.** If the remote does not operate the fan, please follow the New Remote Pairing Process.

See back page for Handheld Remote Pairing, Unpairing, and other commands.

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Handheld Remote
Pairing, Unpairing & Other Commands

Pairing a New Remote to Your Fan

1. **Power Cycle the Fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.
2. **Pair the Remote:** After the power cycle, hold the **Fan ON/OFF** ( ) button on the remote for 3 seconds.
    - **Confirmation:** The remote's LEDs will flash, and the fan will beep and flash, indicating successful pairing.

Note: You can pair up to four (4) remotes to a single fan.

Unpairing the Remote

1. Press and hold the **2H button for 3 seconds** until the remote's LEDs flash 3 times.
2. Press and hold the **8H button for 3 seconds** until the remote's LEDs flash 3 times.
3. Press and hold the **2H button again for 3 seconds** until the remote's LEDs flash 10 times, confirming unpairing.

Reset the Fan's Smart Network/Wifi Settings

To reset the fan's smart network/Wi-Fi settings and reconnect to a new Wi-Fi or smart home ecosystem:

1. Press and hold the **2H button** on the remote for **3 seconds** until the remote LEDs flash **3 times.**
2. Repeat this process with the **4H button**, then the **8H button**, ensuring the LEDs flash **3 times** after each hold.
3. Once all three buttons have been held in sequence **(2H → 4H → 8H)**, the remote LEDs will flash **10 times** and the fan will beep, confirming the network/Wi-Fi reset is complete.
4. **If needed, power cycle the fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.

Troubleshooting & Tips

If the fan does not spin or light up, please check that it is receiving power.

1. **Power Cycle the Fan:** Switch the fan's main power OFF and then ON using the wall switch or breaker.
2. **Test the Fan:** Press the Light or Fan ON/OFF buttons on the remote to see if the fan responds.
3. **Re-pair the Remote (if needed):** If the fan still does not respond, try re-pairing the remote to the fan.

If issues persist, contact the Altitude support team for assistance.

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Need Help?