

If you have any problems with this product (missing or damaged parts, assembly issues, etc.),

### PLEASE <u>DO NOT RETURN</u> TO THE RETAILER/STORE

from where you purchased the product.

Please call our Toll-Free Customer Service Hotline at: **1-877-397-5144**Between 9:00 AM and 5:00 PM Eastern Time, Monday through Friday

Or visit our email us at: contactus@hanover-products.com

To expedite any future warranty claims, please retain the Instruction Sheet, Warranty Card and receipt for future use.

#### **Care and Maintenance**

Store furniture in an upright position. Be careful to never allow water to build up in frames as this will cause corrosion and freeze damage in cold climates. Wash all frames with a solution of mild soap and water. Rinse with clean water and dry with a soft absorbent cloth towel. Frames can be treated with a liquid wax for maximum protection against UV rays and/or salty, damp air. If your set includes cushions, slings, and/or an umbrella they may be cleaned by hand with a solution of soap and water with a clean water rinse. (Never machine wash cushions, slings or umbrella covers as this will result in shrinkage or damage). After cleaning cushions tip on end and allow to drip dry. (Never use a commercial or home dryer to tumble dry fabric goods). Do not use bleach or solvents to clean any product! This will void the warranty.

For additional on-line support on assembly, troubleshooting and care & maintenance of your outdoor furniture, please visit our website at: **www.hanover-products.com**.

## **Outdoor Furniture**

#### 1-Year Limited Warranty Program

For a period of one (1) year after purchase, Hanover ("Manufacturer") will either repair or replace defective components in accordance with this Limited Warranty. This warranty is between Manufacturer and the original purchaser and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. Replacements under this warranty revert back to the date of original purchase for future warranty.

Manufacturer or its authorized dealer can accept or reject warranty claims based on its findings. This warranty applies in normal residential use only and is not intended for commercial use. Manufacturer can make substitutions as required of materials, components, and sub-components of comparable value and utility. This warranty is limited to product repair or replacement (to be determined solely by Manufacturer). Warranty return is limited to only the single affected component.

This warranty covers only manufacturing defects and does not cover normal wear and tear, damage due to acts of nature (such as, but not limited to freezing or high winds), abuse or misuse, including chemical damage from suntan oil or other chemicals, exposure to extreme heat or cold, abrasion or excessive weight. This product is intended to be used in standard installations only. This warranty is invalid if the product is not used for intended purpose. Manufacturer disclaims liability for any aspect of installation and any inconvenience caused by a defective part of a component.

Certain items are not covered by this warranty. These include, but are not limited to the following:

- 1. Components subjected to abuse, including abuse intended to simulatefailure.
- 2. Damages caused by retailer, shipper or installation crew (such as scratches, dents, tears, chips, etc.).
- 3. Any part which merely exhibits normal wear yet functions essentially as new, including chips, scratches or stretching of materials and stitching.
- 4. Tears, punctures, scratches or any damage caused by improper installation or use.
- 5. Damage to frames/welds resulting from improper assembly or exposure to water and/or sub-freezing temperatures is not covered. General frame rusting is not covered.
- 6. Fading and/or discoloration of fabrics/cushions/straps/wicker resulting from exposure to the elements, chemicals, oils, fluids or any other cause are not covered.
- 7. Umbrella bases are not covered under any circumstances.
- 8. Items sold "as is" or floor models.

To make a claim, call the toll-free number below. Please have available a copy of the original sales receipt along with a brief description of the problem. Please also provide your email address and daytime telephone or cell phone#. All items may be charged actual freight costs plus \$15 for handling. Repairs or replacement will be made at the Manufacturer's option. Sales and use taxes, plus shipping and handling charges are the responsibility of the consumer.

THIS IS THE ENTIRE EXCLUSIVE EXPRESS LIMITED LIABILITY. THE MANUFACTURER NEITHER MAKES NOR IS RESPONSIBLE FOR ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING THOSE OF RETAILING DEALERS. THIS EXCLUSIVE REMEDY IS LIMITED TO RECEIPT OF A CREDIT IN CONNECTION WITH THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR COMPONENT DEEMED TO BE DEFECTIVE UNDER THE TERMS AND CONDITIONS AS STATED IN THIS WARRANTY. NEITHER HANOVER, THE PRODUCT MANUFACTURER NOR ITS AGENTS SHALL BE LIABLE IN ANY CASE FOR INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY OR NEGLIGENCE EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN, AND ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

contact Warranty Services at 1-877-397-5144 or contactus@hanover-products.com www.hanover-products.com

## PARTS IDENTIFICATION LIST

\* NOTE: PARTS SHOWN ON PARTS LIST ARE NOT TO SCALE

|   | PARTS LIST | DESCRIPTION               | ORDER PART # |
|---|------------|---------------------------|--------------|
| A |            | FOOT CAP FACTORY ASSEMBLY | FC0030       |



AAF06000

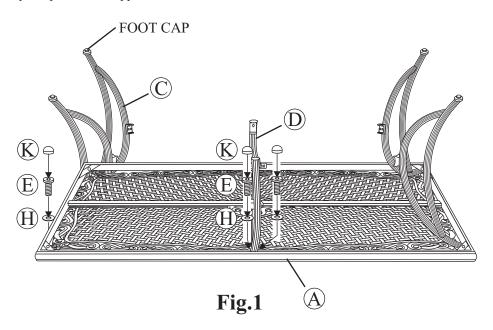
### \* NOTE: PARTS SHOWN ON PARTS LIST ARE NOT TO SCALE

|   | PARTS LIST   | <u>DESCRIPTION</u>                                   | ORDER PART #  | QTY |
|---|--|--|---------------|-----|
| A |  | TABLE TOP  | AT71017       | 1   |
| В |  | LEG CONNECTOR<br>BRACKET                             | AT71018       | 1   |
| С | The state of the s | TABLE LEG  | AT71019       | 4   |
| D | F  | TOPSIDE SUPPORT                                      | AT71020       | 2   |
| Е |  | 1/4" X 20 MM BOLT                                    | HW0036        | 8   |
| F |  | 1/4" X 30 MM BOLT                                    | HW0038        | 2   |
| G |  | 1/4" NUT   | HW0014        | 8   |
| Н | 0  | Ø6.5 X 1.0 MM<br>WASHER                              | HW0004        | 18  |
| I |  | HEX WRENCH   | HW0009        | 1   |
| J |  | HEX BOLT DRIVER                                      | HW0006        | 1   |
| K |  | BOLT COVER   | HW0105        | 10  |
| L |  | NUT COVER  | HW0027        | 8   |
| M |  | TOUCH-UP PAINT                                       | G0003         | 1   |
|   |  | FOOT CAP<br>FACTORY ASSEMBLY                         | FC0007        |     |
|   |  | UMBRELLA HOLE<br>PROTECTIVE RING<br>FACTORY ASSEMBLY | G0235 & G0236 |     |

# ALS43115



Place the table top upside down on a flat, non-abrasive surface. Attach table leg to table top by using a 1/4"x20 mm bolt and a washer as shown in **Fig.1**. Place the leg beneath the table rim corner bracket. Guide the bolt through the hole in the table rim and into the pre-drilled hole in the table leg. **Hand tighten only.** Repeat for the other three legs. Attach the topside support to the table top by using two 1/4"x20 mm bolts and washers as shown in **Fig.1**. **Hand tighten only.** Repeat for the opposite side.



2

Attach a leg to the leg connector bracket by carefully guiding the bolts already in place on the table legs (each leg has two bolts) through the holes in the leg connector bracket. Add a washer and a nut to the end of each bolt as shown in **Fig. 2**. **Hand tighten only.** Repeat on the other three legs. Attach topside support to leg connector bracket by using a 1/4"x30 mm bolt and a washer as shown in **Fig. 2**. **Hand tighten only.** Repeat for the other topside support.

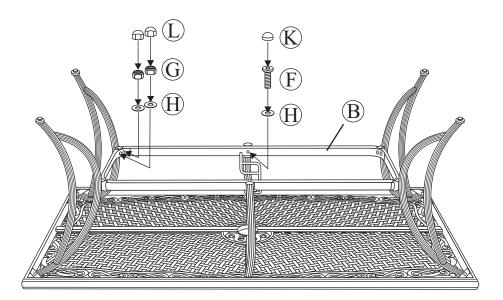


Fig.2



After making any necessary adjustments to the alignment of the table legs and the leg connector bracket, use the hex bolt driver and hex wrench to tighten all nuts and bolts. **Note:** each bolt and nut must be tightened a few revolutions at a time. In order to apply equal pressure to all bolt joints, we recommend working in a cross corner (X fashion). Repeat until all bolts are tight. **Do not over tighten**. Over tightening may strip bolts. Cover all nuts and bolts with covers.

## PARTS IDENTIFICATION LIST

### \* NOTE: PARTS SHOWN ON PARTS LIST ARE NOT TO SCALE

|   | PARTS LIST | DESCRIPTION                      | ORDER PART # | QTY |
|---|------------|----------------------------------|--------------|-----|
| A |            | CHAIR FRAME                      | AR19742      | 1   |
| В |            | SWIVEL BASE & ROCKER ASSEMBLY    | AR19743      | 1   |
| С |            | 5/16" X 40 MM<br>BOLT            | HW0295       | 4   |
| D |            | Ø8.0 X 2.3 MM<br>SPRING WASHER   | HW0003       | 4   |
| Е |            | "U" METAL<br>PLATE               | HW0618       | 2   |
| F |            | 5/16" NUT                        | HW0015       | 4   |
| G |            | BOLT COVER                       | HW0028       | 8   |
| Н |            | HEX WRENCH-1                     | HW0008       | 1   |
| Ι |            | HEX WRENCH-2                     | HW0007       | 1   |
|   |            | ROCKER PLATE<br>FACTORY ASSEMBLY | G0141        |     |
|   |            | FOOT CAP<br>FACTORY ASSEMBLY     | FC0031       |     |

# AAF06001

#### **ASSEMBLY INSTRUCTIONS**



Important: We recommend 2 people work together to assemble the chair. Note the arrow labels on the "U" bar and the rocker assembly. Also note the horseshoe shape of the rocker plate. Point the open end of the horseshoe away from you. The arrows on the rocker assembly should be pointing towards you. Set the chair frame on the rocker assembly with front of the seat facing you and the arrows on the "U" bar pointing towards you as shown in *Figure 1*. This is very important for a safe, balanced rocking motion. If chair frame has been properly positioned on the rocker assembly, all arrows on the "U" bar and rocker assembly will be pointing in the same direction.



Critical Step: The "U" metal plates must be installed in the proper location. Read this step and carefully examine. Insert the "U" metal plate, so that the "U" bar and rocker plate are between both sides of the "U" metal plate. Make sure that the holes in the "U" metal plate are completely aligned with the holes in the "U" bar as shown in *Figure 2*. Guide the bolts through the holes on the top side of the "U" metal plate, through the holes in the "U" bar portion of the chair, through the holes in the rocker plate and then, most importantly, through the holes in the bottom side of the "U" metal plate. It is very important that the holes in the bottom portion of the "U" metal plate be placed directly beneath the holes in the rocker plate. Add a spring washer and a nut to each bolt as shown in *Figure 2*. Hand tighten nuts 3-4 revolutions only. Repeat the same procedure on the other side.

CAUTION: Failure to place "U" metal plates under the rocker plates and above the "U" bar exactly as shown in diagram will cause the bolt heads and nuts to damage the structure of the rocker plates and the "U" bar. Damage due to over tightening of bolts or improper assembly could cause injury and may void your warranty.



Tighten all nuts and bolts with the hex wrenches provided. **Bolts must be FULLY tightened.** Remove arrow labels from "U" bar and rocker assembly. Cover bolts with bolt covers.

