

TREX WARRANTY

TREX® RAILING AND ANCILLARY PRODUCTS LIMITED WARRANTY

[Click Here for Warranty Registration on Trex.com](#)

Trex Company, Inc. (hereinafter “Trex”) warrants to the original end-use purchaser (“Purchaser”) that, for the applicable Warranty Period set forth in Table I below, when properly installed, used and maintained under normal use and service conditions, and in accordance with Trex’s written instructions, Trex® product set forth in Table I below (the “Product”) shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay.

Residential/Commercial Application: For purposes of this warranty, a “residential application” shall refer to an installation of the Product on an individual residence, and a “commercial application” shall refer to any installation of the Product other than on an individual residence.

Term of Limited Warranty: The term of this Limited Warranty for a Product (the “Warranty Period”) begins on the date of original purchase and shall be equal to the number of years set forth next to such Product in Table I below.

TABLE I

Product	Residential Warranty Period	Commercial Warranty Period
Signature® Railing	25 Years	25 Years
Transcend® Railing, Select® Railing, Enhance® Railing, Trex® Fencing, and TrexTrim™	25 Years	10 Years

DeckLighting™ (LEDs and Housings)	7 Years	7 Years
DeckLighting™ (Transformer, Timer, Dimmer, WiFi Controller)	3 Years	3 Years

Transferability: With respect to a residential application, this warranty may be transferred one (1) time, within the five- (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Product was originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the Product was originally installed.

EXCLUSIONS FROM WARRANTY COVERAGE

Notwithstanding the foregoing, (a) the warranty for Trex® DeckLighting™ Products is valid only in each case provided that a Trex transformer is used (with no warranty on any components if a Trex transformer is not used), and any other DeckLighting™ parts or accessories not listed in Table I above shall not be warranted; (b) this warranty shall not apply to any Trex products not listed in Table I, including, but not limited to Trex decking products, Trex cladding products, Trex fascia products, and Trex fasteners (which each have separate warranties), and (c) with respect to installations where the atmosphere is influenced by a body of salt water (or other contaminant conditions), failure to adhere to the cleaning guidelines available at www.trex.com will void this warranty with respect to any condition resulting from such failure.

The Products must be stored, handled, installed, used and maintained in accordance with instructions provided by Trex, and this Limited Warranty is conditioned upon compliance with all such instructions. Copies of Trex's Installation Guides, Technical Information and Care and Cleaning Guides are available from Trex at the address listed below. The materials may also be obtained on Trex's website at trex.com.

Any information or suggestion by Trex with respect to the Products concerning applications, specifications or compliance with codes and standards, including building or safety codes, is provided solely for Purchaser's convenient reference and is made without any representation as to accuracy or suitability. Purchaser must verify and test the suitability of any information with respect to the Products for Purchaser's specific application.

Trex does not warrant against and is not responsible for any condition attributable to: (1) improper installation of Product and/or failure to abide by Trex's installation guidelines, including but not limited to improper gapping; (2) use of Product beyond normal use and service conditions, or in an application not recommended by Trex's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains); (5) variations or changes in color of Product; (6) improper handling, storage, abuse or neglect of Product by Purchaser, the transferee or third parties; or (7) ordinary wear and tear.

PROCEDURE FOR MAKING A CLAIM UNDER THIS LIMITED WARRANTY

To make a claim under this Limited Warranty, Purchaser, or the transferee, shall send to Trex, within the Warranty Period referred to above, a written description and photographs of the claimed defect and proof of purchase, to the following address:

Trex Company, Inc.
Customer Relations
160 Exeter Drive
Winchester, VA 22603-8605

Upon confirmation by an authorized Trex representative of a valid claim hereunder, Trex's sole responsibility shall be, at its option, to

either: (a) replace the affected Product with new Product in an amount equal to the amount of defective material; or (b) refund the portion of the purchase price paid by Purchaser for such affected Product (not including the cost of its initial installation).

Replacement Products will be as close in color, design, and quality to the original Products as reasonably possible, in Trex's discretion and determination, but Trex does not guarantee an exact match as colors and designs may change and Trex's obligation as to replacement shall further be limited to replacement with the styles and colors of the Product that are available at the time of the replacement.

THE REMEDIES STATED IN THIS PARAGRAPH ARE PURCHASER'S SOLE AND EXCLUSIVE REMEDIES FOR ANY PRODUCT THAT FAILS TO CONFORM TO THIS LIMITED WARRANTY.

If a valid warranty claim hereunder is made during year eleven (11) or any year thereafter through the expiration of the applicable Warranty Period after the original purchase, recovery will be prorated in accordance with Table II, below. If Trex is providing replacement materials, it may elect to replace the percentage listed in Table II, below, of Product otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below in Table II of the purchase price of Product otherwise meeting the requirements for a claim.

TABLE II

Year of Claim	Recovery
11	80%
12	80%
13	80%

14	60%
15	60%
16	60%
17	40%
18	40%
19	40%
20	20%
21	20%
22	20%
23	10%
24	10%
25	10%

THE LIMITED WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES MADE BY TREX IN CONNECTION WITH THESE PRODUCTS. TREX DOES NOT MAKE ANY OTHER WARRANTIES, IMPLIED OR EXPRESS, AND DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TREX'S SOLE OBLIGATION UNDER THIS LIMITED WARRANTY SHALL BE, AT ITS OPTION, REPLACEMENT OF NON-CONFORMING PRODUCTS OR A REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE. PURCHASER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE

USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES. THIS LIMITED WARRANTY SHALL NOT COVER AND TREX SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Product other than as contained in this Limited Warranty. This Limited Warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS OF BUSINESS OPPORTUNITIES, OR DAMAGE TO GOOD WILL OR REPUTATION DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, INSTALLATION, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF PURCHASER TO ANY THIRD PARTY WITH RESPECT THERETO AND TREX'S LIABILITY FOR NONPERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCT SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCT OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

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FDS FENCE DISTRIBUTORS WARRANTY

LIMITED WARRANTY FOR FDS-EXCLUSIVE AND AFTER-MARKET PRODUCTS

FDS Fence Distributors (hereinafter “FDS”) produces products that are compatible with Trex composite fence components. These products are not manufactured by Trex nor covered under the Trex Warranty. Refer to Trex’s warranty for products manufactured and warrantied by Trex.

With regards to FDS products, FDS does not warrant against and is not responsible for any condition attributable to: (1) improper installation of its products and/or failure to abide by installation guidelines supplied by FDS; (2) use of Product beyond normal use and service conditions, or in an application not recommended by FDS’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains); (5) variations or changes in color of products; (6) improper handling, storage, abuse or neglect of Product by Purchaser or third parties; or (7) ordinary wear and tear.

For purposes of this warranty, a “residential application” shall refer to an installation of the products on an individual residence, and a “commercial application” shall refer to any installation of the products other than on an individual residence. With regards to the

residential and commercial warranties, the warranties are non-transferable.

To make a claim for FDS-exclusive products under this limited warranty, Purchaser shall send to FDS, within the warranty period referred to below, a description of the claimed defect and proof of purchase, and clear, full-size images of the affected products to info@TrexFencingFDS.com; Subject: Attn: Warranty Claims.

To the fullest extent permitted under the law, this warranty shall not cover and FDS shall not be responsible for costs and expenses incurred with respect to the removal of defective FDS products or the installation of replacement materials, including but not limited to labor and freight.

No person or entity is authorized by FDS to make and FDS shall not be bound by any statement or representation as to the quality or performance of FDS products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by FDS and Purchaser.

To the fullest extent permitted under the law, under no circumstances will FDS be liable for incidental or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and FDS' liability for non-personal injury claims with respect to defective products shall in no event exceed the replacement of such products or refund of the purchase price. Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

HORIZONS™ HORIZONTAL FENCE SYSTEM LIMITED WARRANTY

The Horizons™ Horizontal Fence System is an FDS-exclusive product. The Horizons Horizontal Fence System Limited Warranty is

exclusively limited to the Horizons frame kits and accompanying hardware.

FDS warrants to the original purchaser ("Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions, the Horizons Horizontal Fence System shall be free from material defects in workmanship. The term of such warranty shall be five (5) years from the date of original purchase for residential applications and three (3) years from the date of original purchase for commercial applications. If a defect occurs within the warranty period, Purchaser shall notify FDS in writing and, upon confirmation by an authorized FDS representative of the defect, FDS' sole responsibility shall be, at its option, to replace the defective item, provide a viable solution to remedy the claim, including modification to the design of the fence, or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation or subsequent labor to replace or repair the warranted product).

Any alteration to the product that exposes the metal beneath the powder-coating must be remedied by cleaning, priming and immediately sealing the exposed metal with two coats of metal-protective paint. Failure to do so will void the warranty. Product installed within 5 miles or less from a coastline, a body of salt water, or has had or is in contact with the ground will void this warranty.

FDS shall not be liable for warping or bowing of Trex boards caused by improper installation.

CROWN CAPS LIMITED WARRANTY

The Crown Cap is an FDS-exclusive product. The Crown Cap warranty is exclusively limited to the Crown Cap.

FDS warrants to the original purchaser ("Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions, Crown Caps shall be free from material defects in workmanship. The term of such warranty shall be five (5)

years from the date of original purchase for residential applications and (1) year for commercial applications. If a defect occurs within the warranty period, Purchaser shall notify FDS in writing and, upon confirmation by an authorized FDS representative of the defect, FDS' sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation or subsequent labor to replace or repair the warranted product).

PRE-BUILT GATES LIMITED WARRANTY

Pre-built Gates sold by FDS are FDS-exclusive products. The Pre-built Gate warranty is exclusively limited to the Pre-built Gate panel.

FDS warrants to the original purchaser ("Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions, the Pre-built Gates shall be free from material defects in workmanship. The term of such warranty shall be one (1) year from the date of original purchase for residential and commercial applications. If a defect is identified within the warranty period, Purchaser shall notify FDS in writing and, upon confirmation by an authorized FDS representative of the defect, FDS' sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation or subsequent labor to replace or repair the warranted product).

The design of the Pre-built Gate includes necessary fasteners which are exposed to view. The design of the Pre-built Gate requires cutting and fitting Trex components in a way to best emulate the appearance of a Trex fence panel. Outside of defects due to workmanship, the design of the gate is not covered under this warranty.

A gate is a moving part and as such incidental wear or damage to the Pre-built Gate due to use, including the absence of a proper

method to secure the Pre-built Gate in use, is not covered under the warranty.

GATE HARDWARE LIMITED WARRANTY

Gate Hardware manufactured by FDS that is used for Trex Seclusions, Horizontal, and Horizons are FDS-exclusive products. The Gate Hardware warranty is exclusively limited to the gate hardware. Gate Hardware describes all components included in FDS' gate hardware package: hinges, latches, handles, and drop rods. Anti-sag cables included in the package are after market products and are not covered under the FDS Gate Hardware warranty.

FDS warrants to the original purchaser ("Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions, Gate Hardware shall be free from material defects in workmanship. The term of such warranty shall be one (1) year from the date of original purchase for residential applications and commercial applications. If a defect occurs within the warranty period, Purchaser shall notify FDS in writing and, upon confirmation by an authorized FDS representative of the defect, FDS' sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation or incidental or consequential damage to other products including FDS Pre-built or other gates).

A gate and its accompanying hardware are moving parts and as such, incidental wear or damage to Gate Hardware due to use, including the absence of a proper method to secure the Pre-built Gate in use, is not covered under the warranty.

AFTER-MARKET PRODUCTS

After-market products sold through FDS are not Trex or FDS-exclusive products and are not part of the Trex or FDS warranties. They are not manufactured by Trex nor covered under the Trex Warranty or FDS Fence Distributors Warranty. Refer to Trex's and

FDS' warranties for products manufactured and warrantied by Trex and FDS.

For the following products, neither Trex nor FDS will be liable for defects in manufacturing or product failures during or after installation:

- Aluminum rails used for Trex Seclusions® and Horizontal
- Fasteners used for Seclusions, Horizontal, and Horizons™
- Post stiffeners
- Wall towers (Z-mounts)

Additionally, improper use or installation of these products may void warranties of Trex and FDS warranted products.