

Beaulieu Canada Residential Carpet Care Guide

Thank you for choosing a Beaulieu Canada carpet! Your purchase is a long-term decorating investment and this guide includes important information about product care, so you may enjoy your carpet for years to come.

CARPET CARE & CLEANING TIPS

Proper care and cleaning can make a big difference in retaining the appearance and performance of your carpet over many years of use. And remember, no carpet is absolutely stain proof.

Carpet must be regularly maintained by following the manufacturer's recommended maintenance procedures, which typically include:

- Treating spots and stains as soon as they occur
- Regular vacuuming – weekly in general use areas and more often in high traffic areas such as hallways
- Professional cleaning every 12 – 18 months to remove trapped soil.

FOUR SIMPLE TIPS:

1. USE ENTRANCE MATS

Place walk-off mats inside and outside entrances to your home to trap soil before it can be tracked in. Be sure to clean mats weekly to ensure they don't become soil sources. (Avoid latex-backed runners which may yellow carpet).

2. VACUUM REGULARLY

Regular, thorough vacuuming will remove dust and gritty dirt particles and reduce the abrasion that can dull and wear carpet fibers. A rotating brush power-head vacuum raises the carpet pile while it removes the soil. Change the vacuum bag often. To reduce matting, change the direction of vacuuming occasionally. Attention, some vacuums have aggressive brushes that may damage the pile surface. See CRI for approved vacuum cleaners (www.carpet-rug.org) for list and details.

3. CLEAN UP SPILLS IMMEDIATELY

Prompt attention to spots and spills will make removal easier. Always blot the area being cleaned, never rub, scrub or brush. If stain persists, use the cleaning method described in the below Spot Removal Guide.

4. SCHEDULE PROFESSIONAL CLEANINGS

Choose a qualified cleaning service, experienced in the latest techniques for advanced generation fibers and have your carpet professionally cleaned every 12-18 months (keep all receipts for proof of cleaning). High traffic areas & lighter carpet colors may require cleaning more often. Hot water extraction is the preferred method, using products which are non-cationic and have a PH level less than 10. Non-approved cleaning products or treatments will void your warranty. **Thorough vacuuming is highly recommended prior to all hot water extraction.**

SUGGESTED SPOT REMOVAL GUIDE

Stain	Cleaning Method	Stain	Cleaning Method	Stain	Cleaning Method	Stain	Cleaning Method
Asphalt	D	Dirt	F	Kool-Aid	A	Pet Feces	C
Beer	A	Egg	A	Latex Paint	A	Pet Urine	C
Beet Juice	B	Felt Marker	D, E	Lipstick	D	Prune Juice	B
Blood	A	Furniture Polish	E	Liqueur	A	Red Clay Soil	F
Chewing Gum	H	Furniture Stain	D	Make-up	D	Rust	A
Chocolate	D	Gelatins	A	Medicine	A	Shoe Polish	D
Coffee	D	Grape Juice	B	Mouthwash	A	Tea	D
Cola	A	Grape Soda	A	Motor oil (used)	D	Vomit	C
Cooking Oil	D	Grease	D	Mustard	A	Water Colors	A
Cough Syrup	A	Ink (ball point)	D	Nail Polish	G	Wine	B
Cranberry Juice	B	Iodine	A, E	Oil Paint	D		
Crayon	D	Ketchup	A	Orange Juice/pop	A		

Cleaning Solution

Mix ¼ teaspoon **clear** hand dishwashing detergent in 1 cup of warm water. The detergent should be clear & not containing any bleaching agents.

A. Blot excess stain or liquid. Soak with lukewarm water, one minute, blot with white paper towel. Repeat until no stain is evident on the towel. If stain persists, use Cleaning Solution and press into stain area with fingers. Blot excess, rinse with clear lukewarm water to remove detergent, then blot dry. If stain persists, add water again, fold paper toweling, place over stain with weight. Check towel every 5 minutes until towel is stain free. Repeat steps as needed. Brush up pile and allow to dry before walking on carpet.

B. Blot excess stain or liquid. Soak with lukewarm water one minute, then blot with white paper towel. Apply hydrogen peroxide (3% strength available in drug stores) immediately follow with household ammonia and blot. Rinse with water and blot. If stain persists, follow directions in Method A, from the use of Cleaning Solution and water onward.

C. Blot or scrape off excess stain or liquid. Vacuum particles and soften stain with alcohol or dry-cleaning solvent and blot immediately. If stain persists, follow directions in Method A, from the use of Cleaning Solution and water onward.

D. Blot excess stain or liquid. Wet stain with alcohol or dry-cleaning solvent and blot dry immediately. Repeat twice. If stain persists, follow directions in Method A, from the use of Cleaning Solution and water onward.

E. Blot to remove excess stain or liquid. Rinse with clear, lukewarm water and blot dry. If stain persists, apply a dry-cleaning solvent with a dampened white cloth and blot dry immediately, then apply warm water to the stained area and blot dry with a clean white cloth. Absorb any remaining moisture with layers of white cloth weighted on top of area. Repeat steps as needed. Brush up pile and allow to dry before walking on carpet.

F. Allow area to dry and vacuum excess. Soak with lukewarm water for one minute and blot with sponge or white paper towel. Repeat until no stain is evident on the sponge or towel. If stain persists, follow directions in Method A, from the use of Cleaning Solution and water onward.

G. Blot excess. Test non-oily nail polish remover on an obscure non-visible piece of carpet to see if it removes carpet color. If not, gently apply remover using a cotton swab (do not wet through to carpet backing), beginning at outside edge of stain and working toward center, and blot. Repeat if necessary. Brush up pile and allow to dry.

H. Freeze area with ice cubes. Shatter frozen gum with blunt instrument. Vacuum up pieces before they melt. Blot to absorb any remaining moisture with white cloth. When dry and brush the pile to restore texture.

HOMEOWNER OBLIGATIONS

To maintain warranty coverage and ensure fast and easy warranty service, the homeowner is responsible for the following:

- Keep two square feet (0.2 m²) of excess unused carpet remnant after installation for testing purposes.
- Keep and be able to provide the original sales receipt or documentation illustrating proof of purchase and installation date of the carpet.
- Make sure the carpet is installed according to the latest version of the CRI Carpet Installation Standard.
- Keep the receipts of periodic professional cleaning as proof of maintenance.
- Keep a list of products used to clean the carpet.

This document is effective as of April 2018