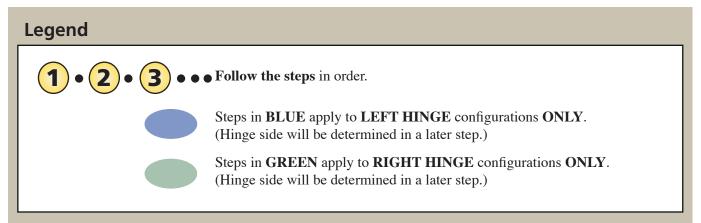


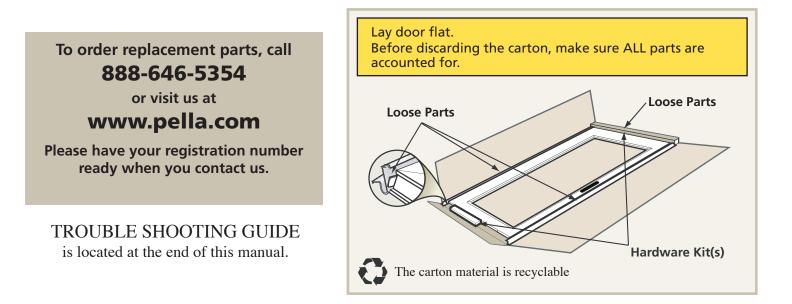
# Owner's Guide and Installation Manual PELLA® EXPRESS INSTALL® STORM DOOR MODELS

NOTE TO THE INSTALLER: This Owner's Guide and Installation Manual is the property of the homeowner. Please leave it with the homeowner upon completion of the installation.

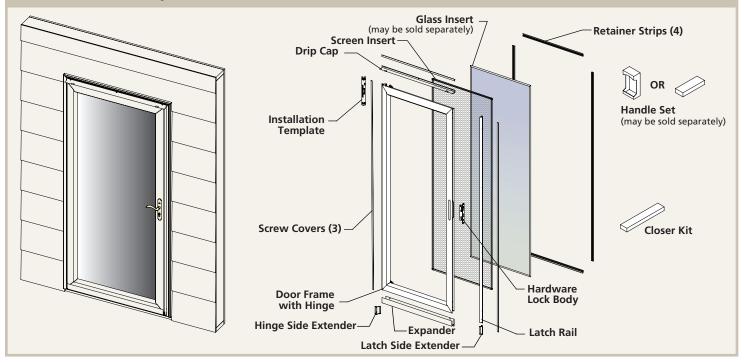


Read the legend below in order to easily follow along and install your storm door. For reference, the storm door assembly is illustrated on page 2.





### **Storm Door Components** NOTE: Actual door styles may vary from illustrations, however, the installation steps will be the same.



# Before you begin



Left Hinge



**Right Hinge** 

1-in wide x 1-in deep mounting surface is required. Hinge-side b shimming may be required to fit existing opening.

Nominal Door Sizes	Opening Width (No shim required)	Opening Width (Shim required)	Shim to this Opening Width	Opening Height
36-in x 81-in	35-7/8 <sup>-</sup> in – 36-in	36-1/16-in – 36-3/8-in	35-7/8-in – 36-in	
34-in x 81-in	33-7/8 <sup>.</sup> in – 34-in	34-1/16-in – 34-3/8-in	33-7/8-in – 34-in	80-in to 81-in
32-in x 81-in	31-7/8 <sup>-</sup> in – 32-in	32-1/16-in – 32-3/8-in	31-7/8-in – 32-in	80-in to 81-in
30-in x 81-in	29-7/8 <sup>-</sup> in – 30-in	30-1/16-in – 30-3/8-in	29-7/8-in – 30-in	



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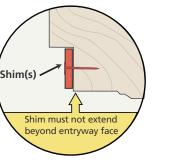
Shim on your hinge side, as C determined above. Shim may be one long piece or small 8-in to 12-in sections. Use an appropriate shim thickness to reduce the opening as noted in the chart. Household shim materials may include paint stir sticks or wooden yardsticks.

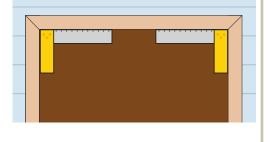


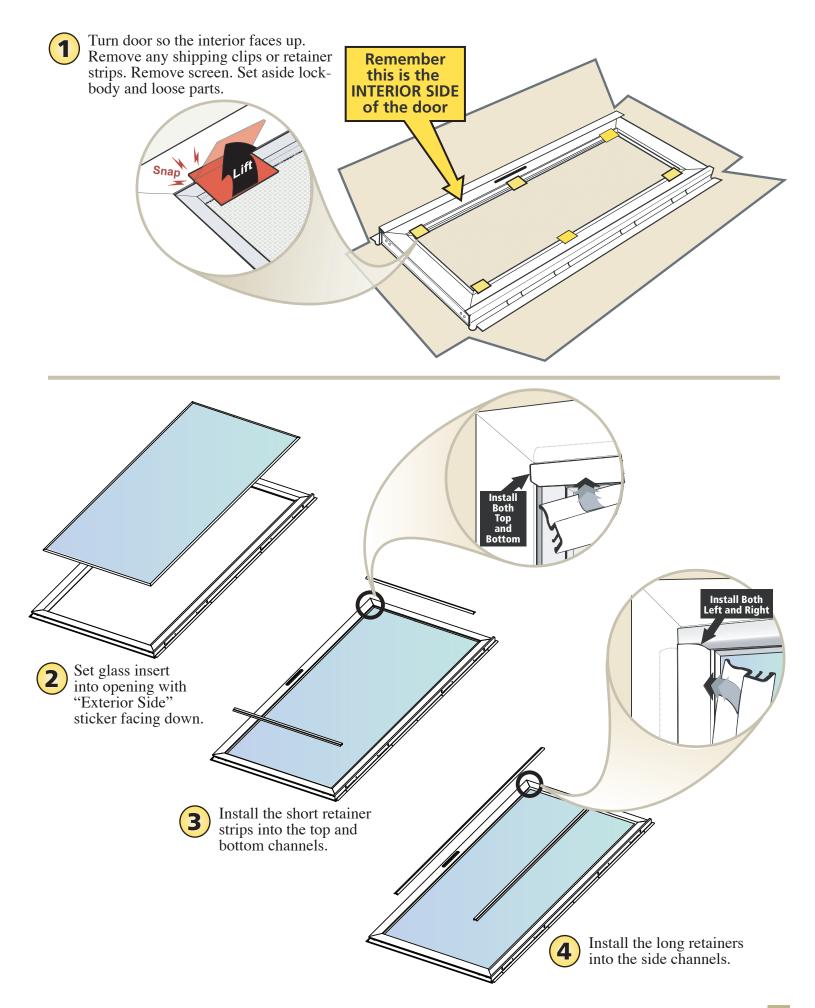
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hardware interference. If storm door hardware will interfere with your house door hardware, we recommend placing the storm door hinge on the opposite side. Nail shim in place.

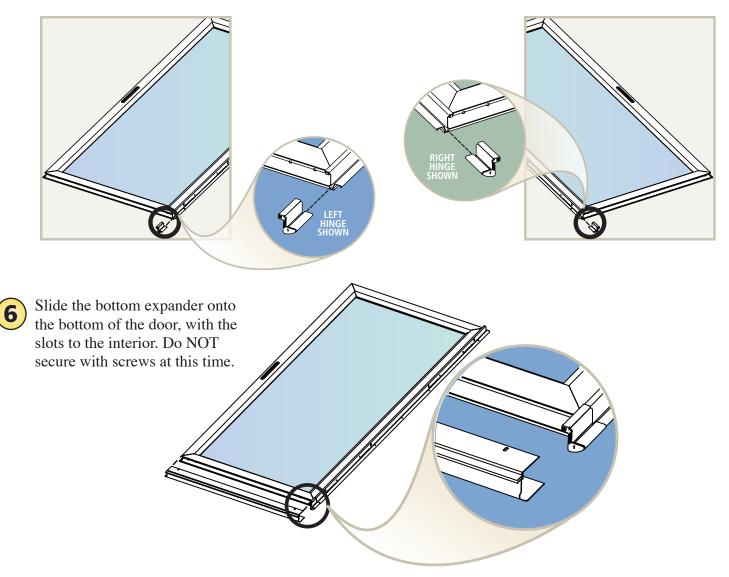
Verify house door trim is securely attached and square. If you removed an old storm door, you may wish to fill and paint any existing holes before proceeding.





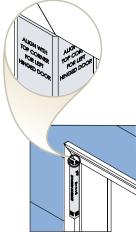


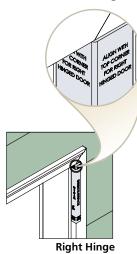
Locate the rail extenders. Slide the rail extender into the bottom of the hinge rail. For LEFT HINGE installation, use the rail extender marked with an "L". For RIGHT HINGE installation, use the rail extender marked with an "R".

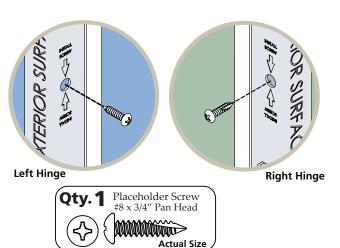


Locate the screw template in Bag A of the Closer Kit. Position it with the proper end UP based on your hinge position. Place the template tight against the hinge side of the door frame, and slide to the top.

Holding the template in place, install the placeholder screw into the center of hole. Do not tighten all of the way. Leave 1/8-in of the screw exposed. Remove and discard template.







Left Hinge

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Hang storm door onto door frame using 9 the placeholder screw. The door will settle approximately 1/16-in. Tighten screw while pushing top of hinge rail tight against the door frame. PUSH

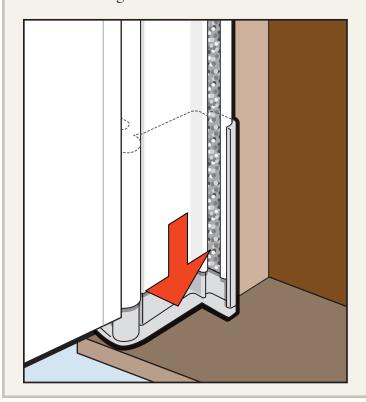


**10** Install door installation screw from Bag B in the lowest hole on the hinge rail, and secure door in opening.





Slide rail extender to sill. Loosen door installation screw if needed and then retighten.



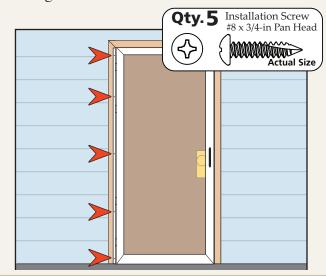


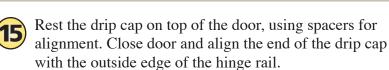
Install door installation screws from Bag B on the inner side of hinge rail in remaining six locations.

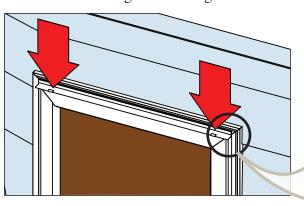




Push door tight against door frame. Install door installation screws from Bag B on the outer face of the hinge rail. Do not over tighten screws.

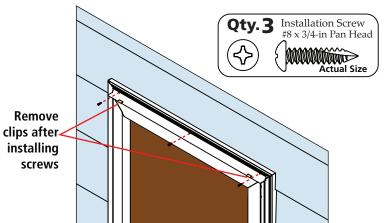






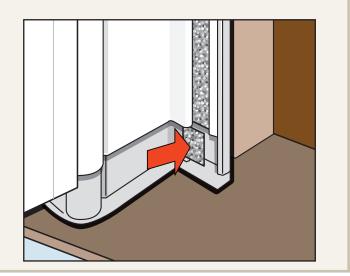


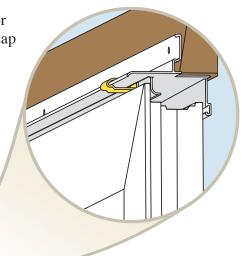
Secure drip cap with installation screws from Bag B. Remove and discard the spacer clips. Caulk along top edge of drip cap if desired.



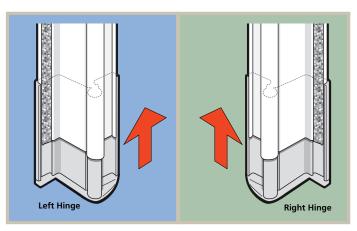


Cut extender weather stripping to length, remove adhesive backing and install.





Slide the remaining rail extender into the bottom of the latch rail. For LEFT HINGE installation, use the rail extender marked with an "R". For RIGHT HINGE installation, use the rail extender marked with an "L".

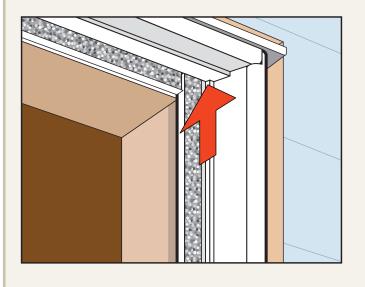




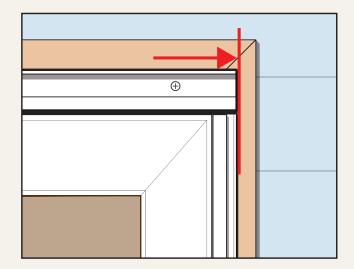
Place latch rail tight against the drip cap.



Verify that the door closes freely without hitting the latch rail. Align outside edge of the latch rail with outside edge of the drip cap.

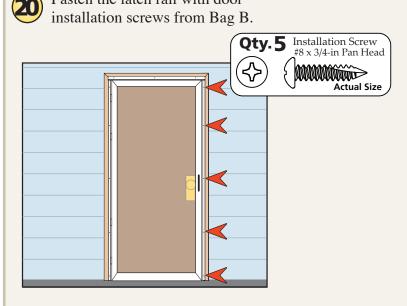


Fasten the latch rail with door



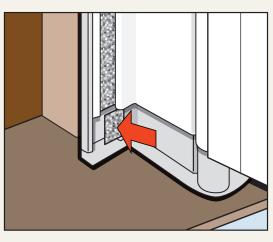


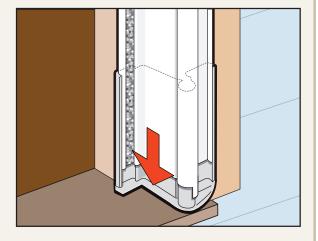
Slide rail extender to the sill.





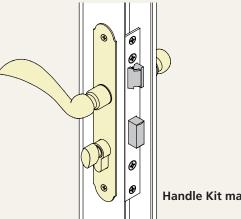
Cut extender weather stripping to length, remove adhesive backing and install.







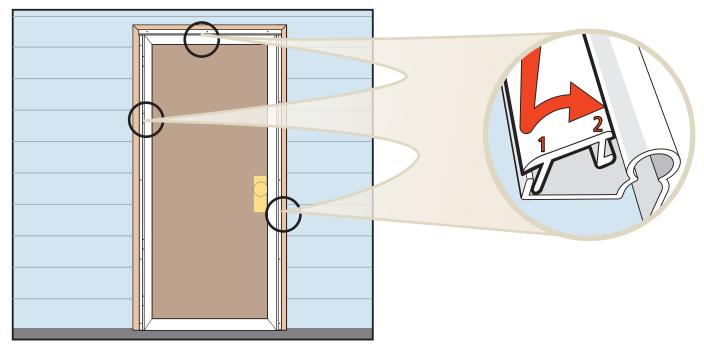
Following the instructions in the handle kit, install the lock body and handle.

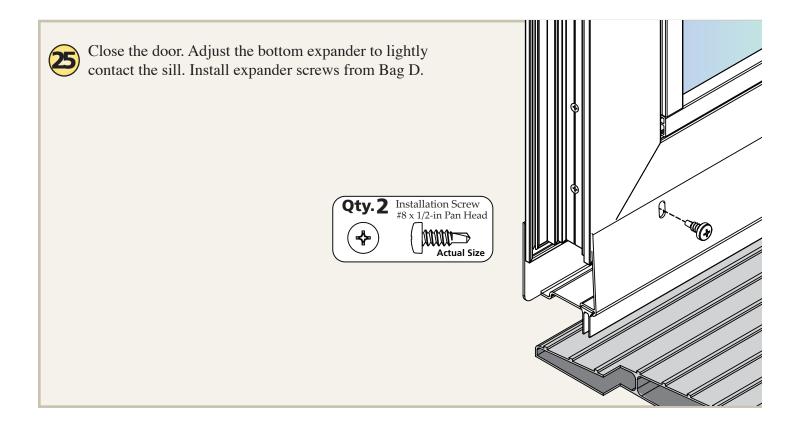


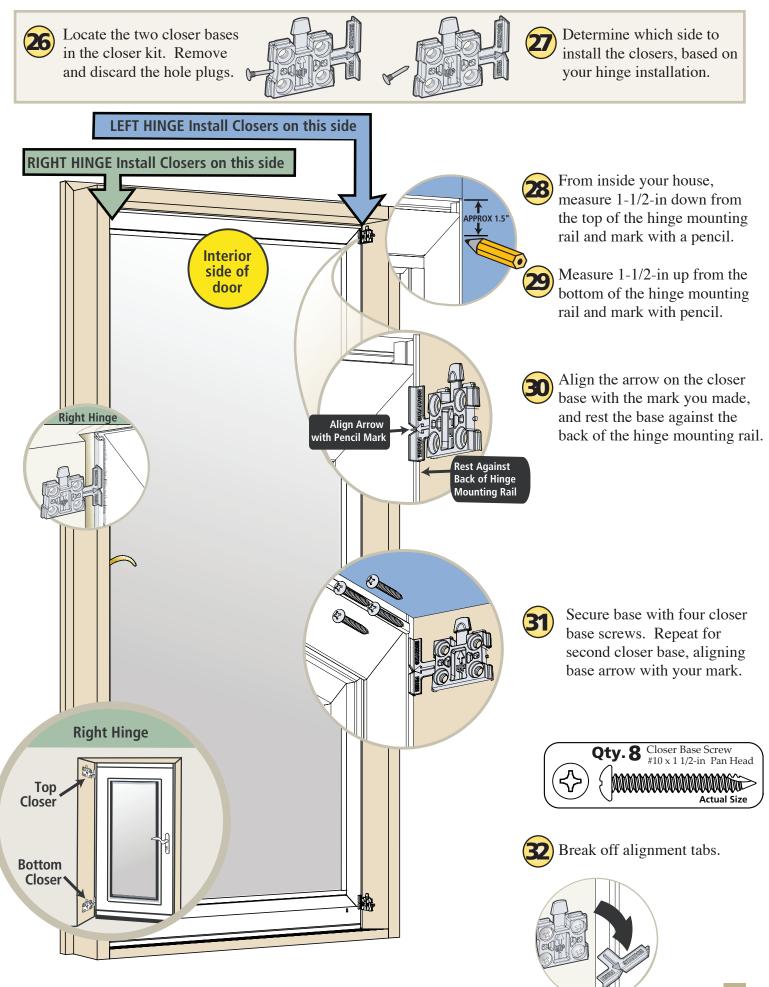
Handle Kit may be sold separately.

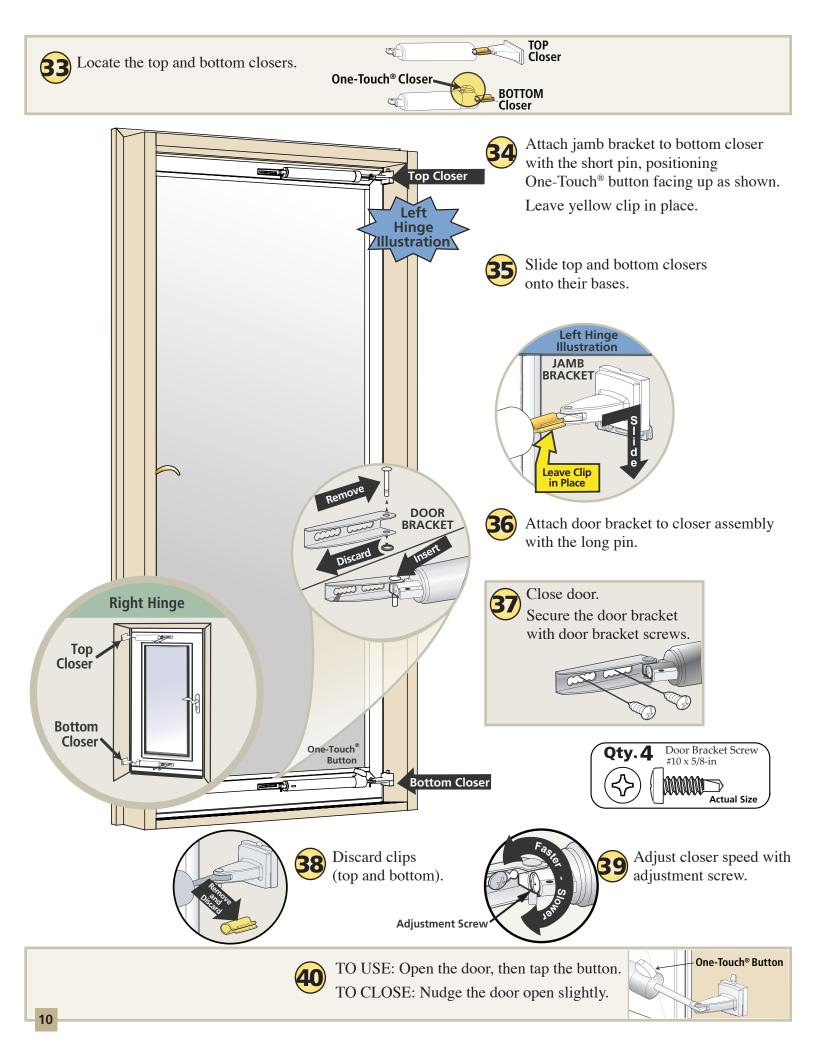


### Install screw cover strips (1 horizontal, 2 vertical).









### **Care and Maintenance**

Door

Glass



Handle Cleaning Use a soft cloth with any household grease-cutting cleaner to clean the door.

PLEASE NOTE: Thin marks on the painted surfaces of the door can be removed using turpentine and light rubbing with a clean cloth.

IMPORTANT: DO NOT use brass polish or steel wool on the bottom expander. Use a household grease-cutting cleaner or a mild soap and water solution.

#### PLAIN GLASS

DO NOT use an ammonia-based cleaner for the first cleaning of the glass.

FIRST CLEANING: Use a mixture of one part vinegar with four parts water to remove the protective coating (for shipping purposes) from the glass.

ROUTINE CLEANING: Use any household glass cleaner.

#### LOW-E GLASS

RECOMMENDED ROUTINE CLEANING: Clean the glass with plain water, using a clean soft sponge or lint-free cloth to remove as much surface grime from the glass as possible. If needed, wash the surface of the glass again with a solution of 80% water and 20% vinegar with a clean soft lint-free cloth. Dry with a new soft cloth. Cleaning may cause streaks when dried if the glass is exceptionally dirty. In this case repeat cleaning.

NOTE

- Care must be exercised when using rubber squeegees on the coated surface, as they can leave streaks that are hard to remove if they are used incorrectly or are in poor condition.
- Never use ANY type of scraper or abrasive cleaner on the coated surface. Particles from these materials can be deposited on the coated surface and are very difficult to remove.
- For unusually hard to remove spots such as crayon or grease, isopropyl alcohol, GooGone® or GoofOff<sup>®</sup> may be used. After spot cleaning, the full glass surface should be cleaned following the recommended routine cleaning instructions.

#### **BRASS & NICKEL FINISHES**

Routine Cleaning: Use a soft cloth with a mild soap and water solution to clean the surfaces. Apply a high quality, non-abrasive automobile wax to polish.

Note: NEVER use ammonia-based cleaners on brass or other metallic finish handles.

If your Pella® door includes a solid brass handle, the brass is polished and sealed with a clear coating by the manufacturer. Should the finish be accidentally damaged by an abrasive or sharp object, it will succumb to a natural oxidation process that occurs when the elements contact unprotected brass. Brass has an enduring quality, in that it can be refurbished to its original polished finish again and again by using a quality brass polish and a soft cloth. Do not clean the bottom expander in this manner - see door cleaning above.

- 1. Remove the hardware from the door so the finish of the door will not be affected. See the hardware instructions for removal. NOTE: you may be able to leave the hardware in place on the door when polishing the handle only - make certain to completely mask off all areas around the handle before starting. If polishing the key cylinder, protect the internal mechanism by covering the opening with tape.
- 2. Use a quality brass polish or cleaner to clean the brass follow the product's directions and cautions. Note: Firm rubbing may be necessary to loosen the coating on the brass.
- 3. Reseal the brass per instructions below.
  - a. Use the properties from the brass polish you used to clean the brass. (Easiest method, but requires more frequent polishing.) b. Apply a high quality, non-abrasive, polymer-based automobile wax to seal the surface.
  - c. Apply a new clear coat with a clear lacquer spray follow the product's directions. (Most difficult, but lasts the longest.)

PLEASE NOTE: If you removed the hardware from the door, lubricate any internal workings with a spray lubricant. Re-install the hardware on the door. See the hardware instructions for installation.

# **Trouble Shooting Guide**

If you have a question that you do not see listed here, or have not been able to resolve through your Pella<sup>®</sup> Owner's Manual and Installation Guide, call one of our customer service representatives toll-free at 1-800-374-4758.

	1	
Common Questions	Probable Causes	Suggested Solutions
Door does not open or close properly.	Entryway framing is out or square/plumb or frame is warped	1. Verify the entryway framing and shim as necessary. [See Page 2]
	Closer(s) out of position or adjustment.	<ol> <li>Remove the adjustment screw from the closer(s), cycle the door a few times, then replace the screw. [See Page 10, Step 39]</li> <li>Adjust the position of the closer door bracket until the door operates properly. [see Page 10, Step 37]</li> <li>If switching from glass to screen, vary the closer speed for proper operation. [see page 10, Step 39]</li> </ol>
	Bottom Expander is out of position.	<ol> <li>Verify the expander is centered on the door         <ul> <li>adjust if necessary. [See Page 4]</li> <li>Verify the expander is not too low - adjust             as necessary. [See Page 8, Step 25]</li> </ul> </li> </ol>
	Drip Cap is out of position.	1. Verify drip cap is centered and aligned in the opening - adjust as necessary. [See Page 5, Step 12, Page 6, Step 13]
	Hinges are binding	<ol> <li>Verify mounting frame screws are not over tightened - back off screws slightly. [See Page 6, Step 13]</li> <li>Verify entryway framing is not twisted or warped - shim or modify as necessary.</li> <li>Verify hinge mounting frame is not twisted or bent - replace if necessary.</li> </ol>
Handle does not latch properly.	Latch not hitting trim plate	1. Adjust the trim plate until the latch catches. [See separate hardware instruction]
	Closer is out of position	1. See "Closer(s) out of position" in the "Door does not open or close properly" question above.
Water between the storm door and entry door.	Bottom Sweep is making a tight seal against the door sill	1. Open the storm door and notch up to 1/2-in off the ends of the black vinyl sweep.

## Pella<sup>®</sup> Storm Doors Limited Warranty

Congratulations on choosing a Pella storm door to protect and beautify your home. This superior quality door has been designed to give you years of trouble-free service, and you are protected by this limited warranty:

Pella warrants to the ORIGINAL HOMEOWNER PURCHASER of this storm door that it will, without charge to the purchaser, provide parts or exchange, at its option, any door determined to be defective in material or workmanship for 20 years after the purchase date. The purchaser will be responsible for transportation charges. Should the door be determined to be defective in material or workmanship AFTER 20 years from the purchase date, the original purchaser may buy one new Pella storm door at 50% of the then- current manufacturer's suggested list price for as long as the original purchaser owns the home on which the door was installed. The purchase must be made directly from the factory, and all transportation charges are the responsibility of the purchaser.

Should the door be determined to be defective and the purchaser incurs a reinstallation cost within three years of the purchase date, he or she may be reimbursed for these costs up to a maximum of \$25.00, upon furnishing a copy of the invoice for the reinstallation costs.

As a condition of this warranty, it is required that the door be used for residential use only in an owner-occupied home, that it be installed properly as an operating door according to manufacturer's instructions, and that it not be altered in any way. For multi-unit housing applications, ask your dealer for a copy of the appropriate warranty or phone Pella's Customer Service Department at the phone number listed below. This warranty is not transferable.

To make a claim under this warranty, you should:

- a) Call our Customer Service Department at 1-888-646-5354 or write to Pella Warranty Service; 2333 Eastbrook Drive; Brookings, SD 57006 USA.
- b) Furnish the original or a copy of the sales receipt or other documents showing the original purchase date and that you are the original purchaser of this door. Exchange is limited to supplying a replacement door of comparable size, style, and color and does not include any cost of removal or installation except as noted above.

The warranty on the latch set and air closer is one year, and any labor charges are not covered. This warranty excludes all damage to glass and screen. This warranty does not cover problems caused by improper storage, handling, installation, use, modification, or maintenance, by Acts of God or by accidents, including accidental glass breakage. It does not apply to normal wear or discoloration of finish; finish problems caused by mechanical damage or abrasion; normal effects of sun and weather, including acid rain, salt spray, or other corrosive elements; damage caused by severe wind; or damage caused by customer abuse or neglect. Oil-Rubbed Bronze is a living finish that will develop its own unique patina with use and is not covered under the Lifetime Finish Guarantee. Bright Brass, Antique Brass, Brushed Brass and Satin Nickel hardware is guaranteed not to tarnish and carries a lifetime finish warranty for as long as the purchaser owns their home.

THIS WARRANTY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. Nothing in this document shall give rise to or extend the period of any warranties implied under state or provincial law, and no implied warranty shall extend beyond the periods covered by this written warranty. Neither Pella Corporation nor any seller of Pella products will be responsible for incidental or consequential damages which may result from a product defect or malfunction. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have additional rights which vary from state to state. Effective 7/2006.