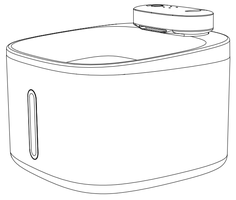
105mm

140mm

oneisall
TRANSFORM HOW YOU PET

Wireless Pet Water Fountain

Model: PW04



User Manual
ON-D149

Safety Warning

1.Please use it indoors, avoid placing it in direct sunlight, and keep it away from any potential fire source.

2. Please use the 5V/1A adapter provided with this product to charge the water fountain.Using any other adapter may cause the machine to malfunction or be damaged.

3. Before installing or replacing the filter, please rinse the filter by soaking it in water for 5 minutes.

4. When using the machine for the first time, the water pump has a 30-second air-exhausting process, the water flow is relatively small; After 30 seconds, the water flows out normally.

5. In order to prevent pets from knocking over the water fountain, it is recommended to place it against the wall or placed in a safe location.

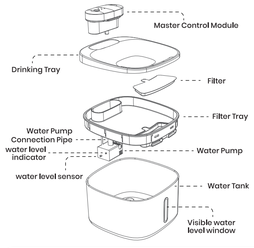
6. Please replace the filter element regularly and thoroughly clean the pump.

7. When cleaning the whole machine, please disconnect the power supply and turn off the product.

8. Do not rinse or soak the master control module with water; if accidentally getting wet during the cleaning process, please dry it in time to avoid damage to the equipment.

9. When you go out for vacation, please ensure the water fountain is fully charged and check the remaining amount of water.

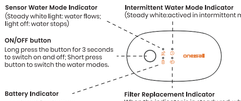
Package List



Accessories

Specifications

Product Name	oneisall Wireless Pet Water Fountain
Model	PW04
Product Size	7.87*7.87*6inch/20*20*15.3cm
Rated Voltage/Current	DC 5V =1A
Battery	5000mAh
Capacity	3.5L
Material	304 Stainless Steel+ABS



Water Level Indicators Introduction

Operating Instructions

1.Fully Charged Before Using the New Fountain

Remove the Master Control Module from water fountain(or just plug in without removing). Connect the Type-C cable to the power port and the adapter(5V/1A adapter included), then turn on the power. The charging time is about 7 hours.

Note:
1. Please charge to it by using the 5V/1A adapter we provided.
2. After charged, please unplug the cable and cover the power port with the silicone lid.

2.Assemble the Fountain

1.Install the water pump to the filter tray, then fixed the filter tray on the top of stainless water tank, and put the filter in place.
Cover the stainless steel drinking tray to the filter tray.

2.Plug in the Master Control Module.

3.Fill in water to the tank, switch on, it starts to work.

SCAN ME

Please scan QR code to check the video about How to Install.

Note:
The filter must be fully soaked for 5 minutes before using the fountain. Otherwise, the water may not be able to expand through the filter into the tank to create circulation, which may result in overflow directly from the drinking tray.

3.Star to Work

Constant Mode:

Plug in the power cable, the water fountain enter constant water mode in default; it flows without interruption while in charging.

Please Note: constant water mode only works when plugged in, wireless mode does not support constant water outlet.

Sensor Mode:

Short press the on/off button to switch to sensor water mode. When pets move within 1m/39in in front of the water fountain (induction angle 120°), it triggers the sensor mode and water flows for 30 seconds.
Sensor mode works both when plugged in, and unplug after battery charged.

Intermittent Mode

Short press on/off button to switch to intermittent water mode.The water fountain flows 30 seconds every 30 minutes.
Intermittent mode works both when plugged in, and unplug after battery charged.

Cleaning & Maintenance

1. Daily cleaning and maintenance

Turn off the fountain and unplug the power before cleaning.
Take out the Master Control Module of the water fountain, drinking tray, filter and the filter tray. Put the stainless steel tank, stainless steel drinking tray and PP filter tray into the water, rinse them (also could be put into dishwasher to clean except the Master Control Module and pump).
Do not immerse the Master Control Module into water nor in the dishwasher, keep it dry.

2.Filter Replacement

①For the health of your pet, it is recommended to change the filter every 15 days. When filter replacement indicator lights up in red, please replace the filter. Double-click the power button to cancel the filter indicator light.

②Before replacing the filter, please soak the new filter in water for 5 minutes to remove the powder produced by the activated carbon during transportation.

3.Water Pump Cleanup (It is necessary to clean it once a week for the longevity of the pump.)

Step 1. Open and remove the pump cover.

Step 2. Remove the pump cover. Try to open the impeller cover with the notched corner of the pump cover, or with other tools.

Step 3. Use small brush with soap to clean the parts under running warm water.

SCAN ME

Please scan QR code to check the video about how to clean water pump.

Troubleshooting

1.Where to find the replacement filter and pump.
Here is the replacement filter with ASIN: B0DDTS8LNN, and pump with ASIN: B0DDT4XR5N.

2.Water fountain not working
Please check if the water pump is be clogged. Please clean the pump thoroughly;
Or check if the pump connection pipe is connected tightly. Please re-insert it tightly.

3.Red indicator lights up through the water level window
The water volume is below the minimum level or runs out of water, please refill water in time.

4.Charging indicator does not light up after plugging in the Type-C charger.
Check the adaptor is full connected with the outlet, ensure they are in a good power connection.

5.Pump noise increases and water output decreases.
The pump may be clogged, please disassemble the pump and clean it thoroughly.

Warm Tips

If your cats are wary of new things and it's their first time using a flowing water fountain, here are some tips to help them adjust:

1. Start by placing the new fountain a few inches away from their usual water dish.

2. When refilling the old dish, add slightly less water each day instead of filling it to the previous day's level.

3. Gradually move the old water dish closer to the new fountain each day until they're side by side.

4. Keep the old water dish in its spot for a few days to let your cats get used to the fountain's features like lights, sounds, and moving water.

5. Over time, your cats will grow comfortable with the fountain and begin drinking from it. Be patient and allow both yourself and your cats time to adapt. :)

GPSR Product information

EC REP

Name: Apex CE Specialists GmbH
Add: Grafenberger Allee 277-287,40237 Düsseldorf,DE
Contact Person: Wells Yan
Zip Code: 40237
Tel: +353212666339
E-mail: Info@apex-ce.de

UK REP

Name: APEX CE SPECIALISTS LIMITED
Add: 6f East Union Street, Manchester, England, M16 9AE
Contact: Wells
Tel: +4401637080
E-Mail: Info@apex-ce.com

Product Name: Wireless Pet Water Fountain
Brand: oneisall
Product Model: PW04
Rated Voltage/Current: DC 5V= 1A

GPSR Product information
Business Name: Shenzhenbenfendianzishangwuyouxiangongsi
Manufacturer's Address: CN, 518000, GuangDong Sheng, Shenzhen, Longhua District, Minxin Community Bishui Longting Building 6 Unit, 7B
Tel: +86 185 6587 6424
E-Mail: topservice4u@hotmail.com

Made in China

Warranty Information

WE ARE READY TO HELP

oneisall offers a standard 2-year warranty. If you have any issues with your oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing oneisall.

Please note that the oneisall warranty does not apply to used products or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

support@oneisall.com
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www.oneisall.com

@Oneisall Official

PW04 饮水机说明书
尺寸: 105x140mm
材质: 128g双铜
印刷: 四色印刷 哑油
折叠方式: 6折页

CMYK:0 63 100 00

印刷要求

说明书/吊卡类	外观	表面文字和图案清晰，无切割不整齐、污渍、混点（黑点、白点）、破损、错字、漏字、重影，印刷内容、方向、位置须与图纸或样板相符。
		颜色与图纸或样板一致。
	尺寸	须符合图纸要求或与样板一致。