

## TROUBLESHOOTING FREQUENTLY ASKED QUESTIONS

TROUBLE	PROBABLE CAUSE	SOLUTION
Power light not illuminated	Unit not plugged in	Plug in unit
Refill/Reset light illuminated	Water tank empty	Refill tank
	Unit not reset after refill	Follow manual for Reset Instructions
	Scale buildup on heating element	Remove scale from heating element
Mist output minimal to none	Scale buildup on heating element	Remove scale from heating element
Water leaks from tank	Tank rubber ring is missing	Remove tank cap and replace or reposition ring
	Cap not tight enough	Tighten the cap
	Tank water is hot	Fill with cool water only
Crack in tank	Hot water will cause tank to pressurize	Fill with cool water only
	Tanks will crack if hit or dropped	Handle tank with care
Film on tank	Mineral deposits	Clean/disinfect tank as instructed in weekly cleaning instructions

### FREQUENTLY ASKED QUESTIONS

QUESTIONS	ANSWER
What are the variables that affect run time?	<p>The estimated run time for this humidifier is based on average room conditions. The actual run time of your humidifier is dependent on numerous variables such as:</p> <ol style="list-style-type: none"><li>1. Air exchange in the room where the humidifier is placed.</li><li>2. Room construction of the room where the humidifier is placed.</li><li>3. Temperature of the room where the humidifier is placed.</li><li>4. Humidity levels in the room where the humidifier is placed.</li><li>5. Movement of occupants and the opening and closing of doors in the room where the humidifier is placed.</li><li>6. Home furnishings in the room where the humidifier is placed.</li></ol>
How do I remove film on water tank?	See Daily Maintenance instructions. Regular cleaning is recommended.
How can I extend the run time?	<ol style="list-style-type: none"><li>1. Run your unit on the lowest setting.</li><li>2. If your unit has electronics, set it to your desired humidity level. The unit will turn on and off, which will extend the run time.</li><li>3. Fill the tank all the way full, place it on the base, let the water empty into the base until it stops bubbling, then refill the tank full again. This ensures maximum water capacity and will extend run time.</li></ol>

## REPLACEMENT ACCESSORIES

### REPLACEMENT ACCESSORIES

To order the replacement accessories you can do any of the following:

- Visit your local retailer
- Go to [www.holmesproducts.com](http://www.holmesproducts.com)
- Call consumer service at 1-800-546-5637

If you have any questions regarding your product or would like to learn more about other Holmes® products, please contact our Consumer Service Department at 1-800-546-5637 or visit our website at [www.holmesproducts.com](http://www.holmesproducts.com).

## WARRANTY INFORMATION

### 3 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively “JCS”) warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

#### What are the limits on JCS’s Liability?

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

#### How to Obtain Warranty Service

##### In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

##### In Canada

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. **PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.**

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# Holmes®

## Owner’s Guide

HM5082

☎ INFO HOT-LINE: If, after reading this owner’s guide you have any questions or comments, please call 1-800-546-5637 and a Customer Service Representative will be happy to assist you.



## Filter Free Warm Mist

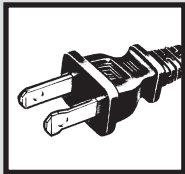
# Humidifier

### PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs or near heat registers.
4. DO NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4 inches (10 cm) away from the wall for best results.
5. NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive humidity).
6. **WARNING:** Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord.
7. Never place anything over moisture outlet when the unit is running.
8. NEVER drop or insert any object into any openings unless instructed in this manual.
9. DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.
11. DO NOT use outdoors.
12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or on a finished floor that may be damaged by exposure to water or moisture.
13. DO NOT allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wall paper.
14. Humidifier should be unplugged when not in use.
15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit.
16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer.
17. NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier.
18. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.
19. Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer, to measure the humidity.



**THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.**

**DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.**

## FEATURES - OPERATIONS IMPORTANT SAFETY INSTRUCTIONS

20. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
21. Never place housing under water flow or immerse in liquids.
22. Do not plug in the cord with wet hands: electric shock could result.
23. Do not pour water in any openings other than the water tank.
24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
25. NEVER operate unit without water in the tank.
26. Do not move unit after it has been used until unit cools completely.
27. Use both hands when carrying full tank of water.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

### Consumer Safety Information

**Note:** This is an electrical appliance and requires attention when in use.

**Note:** If moisture forms on the walls or windows of the room, turn off the humidifier. The room already has plenty of humidity and additional moisture may cause damage.

### Cord and Plug Installation Safety Instructions

The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over a longer cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the humidifier (refer to the rating artwork placed on the humidifier). Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

### HOW WARM MIST WORKS

Your Holmes® Warm Mist humidifier is designed to allow the proper amount of water to flow out of the tank. Air is drawn in through the grill openings located in the back of the unit and mixed with steam in the misting chamber. The warm mist is then dispersed out of the top of the misting chamber through the outlet grill and into the room.

**NOTE:** A humidity level below 20% can be unhealthy and uncomfortable. The recommended humidity level is between 40%-50%.

### PRE-OPERATING INSTRUCTIONS

1. Be sure the humidifier is switched off.
2. Select a location for your humidifier, on a flat level surface about 4 inches (10 cm) away from the wall. DO NOT place the humidifier on a finished floor or near furniture, which can be damaged by too much moisture or water. Place on a moisture resistant surface.
3. Remove the tank from the main housing.
4. Bring the tank to the sink, turn upside down and twist off the tank cap by turning counter clockwise. Fill tank with cool, fresh tap water. DO NOT fill with warm water as this may cause leaking. Replace the cap on tank FIRMLY. The tank will hold 1.3 gallon of water. The humidifier will produce up to 2.5 gallons of water over a 24 hour time period.
5. Make sure the safety lock is rotated completely to the locked position. Place tank back on to the base. The tank will immediately begin to empty into the base.
6. Plug the humidifier into a 120V electrical outlet.

### OPERATING INSTRUCTIONS

1. Fill the water tank.
2. Turn the power knob to the HIGH position. The power light will be ON and the Reset Light will be off. It is normal for the humidifier to take about 10 minutes to warm up and begin to mist.
3. After the unit begins misting, set the humidifier to the desired power setting (HIGH or LOW).

## FEATURES - OPERATIONS CLEANING/MAINTENANCE

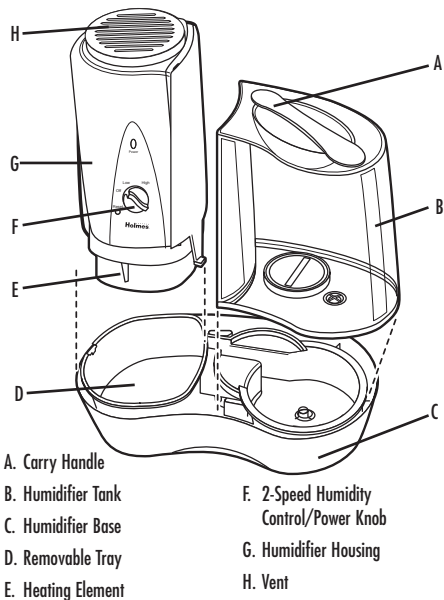
### RESET PROCEDURE

**NOTE:** When the water tank is empty and the water in the Heating Chamber is almost empty, the Automatic Shut off will activate. The RESET Light will illuminate and the unit will not operate again until you refill the water tank and reset the humidifier.

1. Turn the power knob to RESET.
2. Unplug the unit.
3. Remove and refill the water tank, being sure to follow the Daily Maintenance Instructions. Replace the tank onto the base.
4. Wait 15 minutes for the Automatic Shut-Off to reset.
5. After the 15 minutes, plug in the unit and turn the Power Knob, to HIGH. The RESET light should now be off (if not repeat steps 1-5). In about 10 minutes, the humidifier will begin to produce moisture.

If the reset light is still on at this point, and the unit does not begin to produce moisture within a few minutes, then repeat Steps 1-5.

Figure 1



**IMPORTANT:** If you do not plan to use the humidifier for two or more days, make sure any residual water is drained from the water tank and base to prevent algae or bacteria growth.

### CLEANING AND MAINTENANCE INSTRUCTIONS

**The following maintenance procedures must be routinely followed in order to ensure proper, efficient operation of your humidifier. The unit will not work properly if not cleaned regularly.**

When the unit is in use, daily and weekly maintenance is recommended. Regular weekly cleaning prevents scale buildup on the heating element and tray. It also prevents micro-organisms from growing on the tray and tank. This ensures that maximum efficiency will be achieved.

**We cannot over-emphasize how essential proper cleaning is to the maintenance and continued use of your unit and to the avoidance of algae or bacteria build-up.**

### DAILY MAINTENANCE

1. Before cleaning, set the power knob to OFF position and unplug the unit from the electrical outlet.
2. Remove the water tank then unlock the misting chamber by rotating the safety lock towards the back of the unit. Lift mist chamber from the unit's base. Now lift the tray from the base.
3. Empty water and minerals from the tray and place in the top rack of the dishwasher. This will remove any sediment and dirt that has accumulated in the tray.

**NOTE:** It is imperative that the tray is cleaned properly. The tray is dishwasher safe (top rack ONLY) for easy cleaning.

4. Wipe the heating element clean with a soft cloth after it has had a chance to cool.

The Electronic Thermal Control Heating element is lined with a coating that is designed to provide the easiest cleaning and prolong the operating efficiency of the humidifier. DO NOT use any metal or hard objects to clean the Heating Element.

## WEEKLY MAINTENANCE STORAGE INSTRUCTIONS

Never use detergents, gasoline, kerosene, glass cleaner, furniture polish, paint thinner or other household solvents to clean any part of the humidifier.

### WEEKLY MAINTENANCE

#### Remove scale:

1. Repeat steps 1-3 in the Daily Maintenance section.
2. Clean the tray by partially filling the tray with one 8-oz cup of undiluted white vinegar. Let solution stand 20 minutes, cleaning all interior surfaces with a soft brush. Dampen a cloth with undiluted white vinegar and wipe out entire tray to remove scale.
3. Rinse with clean warm water to remove scale and the white vinegar solution before beginning to disinfect the tank.
4. Wipe the heating element clean with a soft cloth after it has had a chance to cool.

#### Disinfect tank:

1. Fill tank with 1/2 teaspoon of chlorine bleach and 1/2 gallon of water.
2. Let the solution stand for 20 minutes, swishing every few minutes. Wet all surfaces.
3. Empty the tank after 20 minutes, and rinse well with water until the bleach smell is gone. Dry with a clean cloth or paper towel.
4. Refill the water tank with cool water; replace the housing and the water tank. Repeat ALL Operating Instructions.

### STORAGE INSTRUCTIONS

If your humidifier will not be in use for two days or more, or at the end of the season follow these instructions.

1. Clean, rinse and thoroughly dry the humidifier as directed in the weekly maintenance section. DO NOT leave any water inside the base or tray.
2. Wait for the heating element to cool completely, and then clean the heating element with a damp soft cloth.
3. Remove the tank cap. Do not store with the tank cap in place.
4. Place the humidifier in the original carton and store in a cool, dry place.
5. Always clean the humidifier before the next season begins.