

Warranty

Warranty Coverage

We offer a 90-day limited warranty for the Upgraded Wicker Hanging Porch Swing. This warranty covers any defects in material or workmanship under normal use during the warranty period.

Warranty Period

The warranty period for this swing is 90 days from the date of purchase.

What is Covered

- **Manufacturing Defects:** Any defects in the construction of the swing, including the frame, wicker material, and hanging chains.
- **Hardware:** Issues with the bolts, nuts, washers, and other hardware components provided with the swing.
- **Cushions and Cup Holder:** Defects in the stitching, fabric, or attachment mechanisms of the cushions and cup holder.

What is Not Covered

- **Normal Wear and Tear:** Regular wear and tear over time, including fading of the wicker and cushions.
- **Improper Use:** Damage caused by improper installation, misuse, or neglect.
- **Weather Damage:** Damage resulting from exposure to severe weather conditions, including extreme temperatures, rain, snow, and high winds.
- **Alterations or Modifications:** Any damage resulting from alterations or modifications made to the swing by the user.

Warranty Claim Process

1. Contact Customer Service:

- Email: service@denislawn.com

2. Provide Proof of Purchase:

- Include a copy of your receipt or order confirmation as proof of purchase.

3. Describe the Issue:

- Provide a detailed description of the defect or issue. Photos or videos of the defect may be required for verification.

4. Resolution:

- Upon verification of the defect, we will, at our discretion, either repair the product, provide replacement parts, or replace the entire product at no charge.

Limitation of Liability

Our liability is limited to the repair or replacement of the defective product within the warranty period. We are not liable for any incidental or consequential damages resulting from the use of the product.

Additional Information

For additional questions or support, please contact our customer service team. Thank you for choosing our Upgraded Wicker Hanging Porch Swing. We hope it provides you with many hours of

relaxation and enjoyment.