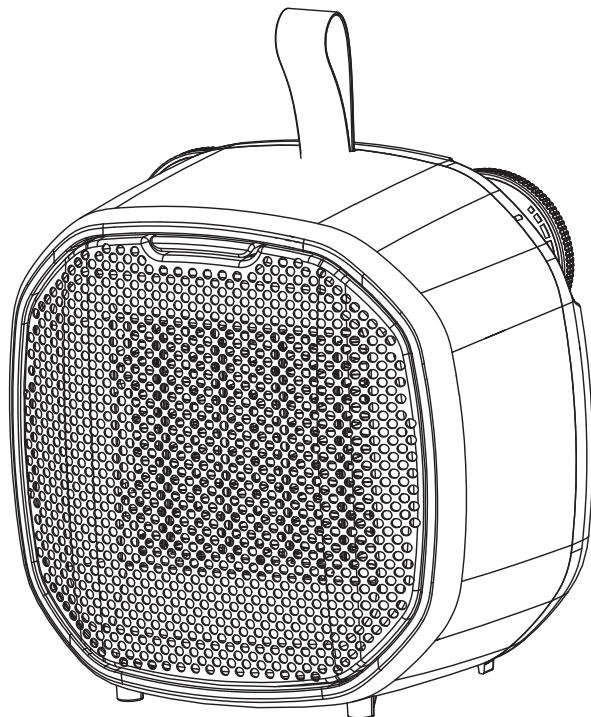


147x210mm

2025.7.12

# USER MANUAL

## CERAMIC HEATER



MODEL NO.: PTC911

ITEM NO.: 56911HSH0



Scan the QR code to watch the product videos

Web: [www.electacticshop.com](http://www.electacticshop.com)

Email: [service@electacticshop.com](mailto:service@electacticshop.com)

## IMPORTANT SAFETY INSTRUCTIONS

### PLEASE READ CAREFULLY BEFORE USE



#### CAUTION

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT  
IMMERSE IN WATER OR ANY LIQUIDS



NEVER COVER APPLIANCE TO PREVENT OVERHEATING  
FROM OCCURRING

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, injury to persons, and hyperthermia, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least a 9 feet (a 0.3 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.
- Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.

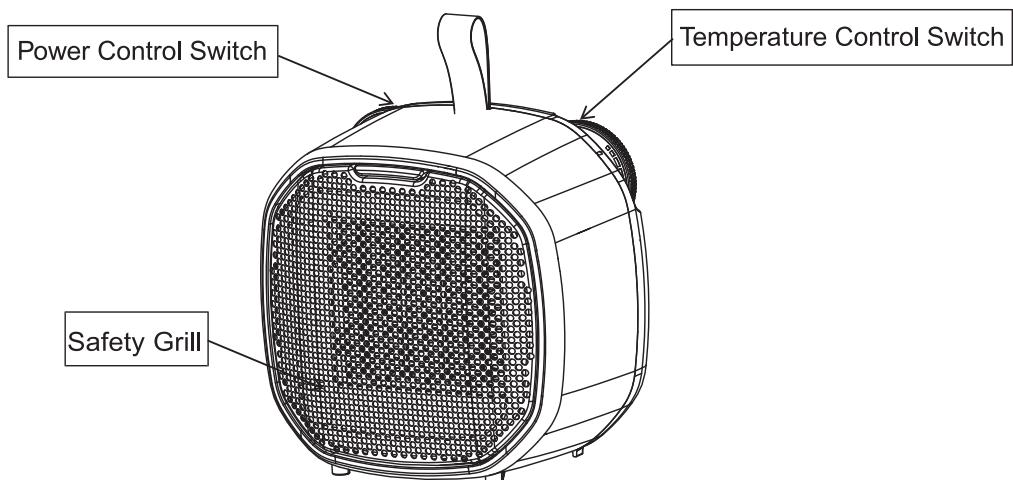
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This heater may include an audible (a visual) alarm to warn that parts of the heater are getting excessively hot. If the alarm sounds (flashes), immediately turn the heater off and inspect for any objects on or adjacent to the heater that may cause high temperatures. **DO NOT OPERATE THE HEATER WITH THE ALARM SOUNDING (FLASHING).**
- Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia , turn off the heater and seek medical attention.
- To avoid excessive room temperatures which can cause hyperthermia : **DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.**

## 1.0 PRODUCT OVERVIEW

### 1.1 PRODUCT FEATURES:

- Adjustable Thermostat
- Three Settings:
  - (I) Low - 600 Watts
  - (II) High - 1200 Watts
  - (III) Fan Only
- Power Indicator Light
- Overheat Protection
- Tip-Over Protection

### 1.2 PARTS IDENTIFICATION



## 2.0 ELECTRICAL INSTALLATION NOTES



**CAUTION** - A short power-supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord. An extension cord is not recommended for use with this product, but if one must be used:

- The marked electrical rating must be the same as that of the product.
- If the product is of a 3-prong grounding-type, the extension cord must be a grounding-type 3-wire cord.
- Arrange the extension cord so that it will not drape over the countertop or tabletop where it can be tripped over or pulled.

**WARNING:** This product is equipped with a polarized plug (one blade is wider than the other blade) to reduce the risk of electric shock. This is a safety feature. The plug will fit into a polarized outlet only one way. If you are unable to insert the plug into the electrical outlet, try reversing the plug. If the plug still does not fit, contact a qualified electrician. Never use the plug with an extension cord unless you can fully insert the plug into the extension cord. Do not alter the plug. Do not attempt to defeat the safety purpose of the polarized plug.



## 3.0 INSTALLATION INSTRUCTIONS

When choosing allocation, please ensure that the general instructions are followed.

For best results, please follow the instructions below:

1. Carefully remove your heater from its shipping container. (The shipping container can be reused for off-season storage)
2. Ensure that your heater's Power Control Switch is in the "0" position.
3. Place your heater on a firm, level surface.
4. Completely uncoil the power cord, and connect your heater directly into a 120 Volt grounded AC electrical outlet.

**CAUTION:** Ensure that the plug fits tightly into the electrical outlet. A loose fit can cause overheating and damage the plug.

**NOTE:** The power cord and the plug may become warm during normal operation.

**CAUTION:** TO PREVENT ELECTRIC SHOCK, FULLY INSERT THE WIDE BLADE OF THE PLUG INTO A WIDE SLOT.

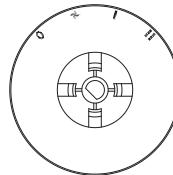
## 4.0 OPERATION INSTRUCTIONS

### 4.1 OPERATION PROCEDURE

#### 4.1.1: Choosing Your Power Settings

##### **Power Control Switch Settings**

- ▷ ( I ): LOW Setting - 600 Watts
- ▷ ( II ): HIGH Setting - 1200 Watts
- ▷ (FAN ONLY): No Heat
- ▷ (0): OFF

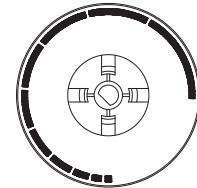


**NOTE:** The HIGH Setting can be used to warm the room up quickly; when a comfortable temperature has been reached, the LOW Setting can be used to conserve electricity.

#### 4.1.2: Setting The Thermostat (for use with HIGH and LOW power settings)

##### **Thermostat Settings**

- ▷ Turn the Temperature Control Switch clockwise to the highest setting.
- ▷ When the desired room temperature is reached, slowly rotate the Temperature Control Switch counter-clockwise until the heater turns off automatically.



**NOTE:** In this situation, your heater will turn on and off automatically to maintain the desired room temperature.

#### 4.1.3: Using The Fan

##### **Fan Settings**

- ▷ Turn the Power Control Switch to the FAN ONLY setting.
- ▷ Turn the Temperature Control Switch clockwise to the highest setting or to the point at which the fan turns on to maintain the current temperature.

**NOTE:** Although the Fan runs with the thermostat, no heat will be generated when the Power Control Switch is in the FAN ONLY position.

## **4.2 SAFETY FEATURES**

### **4.2.1: Tip-Over Protection**

- ▷ Your heater is equipped with a Tip-Over Safety Switch. When your heater tips over, it will turn off automatically.

### **4.2.2: Overheat Protection**

- ▷ Your heater is equipped with an Overheat Protection System. When the threshold temperature has been reached, your heater will turn off automatically.

- ▷ To reset your heater, when the Overheat Protection System has been activated, perform the following steps:

1. Turn the Power Control Switch to the “0” position, and turn the Temperature Control Switch to the lowest setting.
2. Disconnect the power cord from the electrical outlet.
3. Allow your heater to cool down for approximately ten minutes.
4. Ensure that both the intake and exhaust vents are clear of obstructions.
5. Connect the power cord to the electrical outlet.
6. Turn the Power Control Switch to the “II” position, and turn the Temperature Control Switch to the highest setting.
7. If your heater does not operate normally, turn the Power Control Switch to the “0” position, disconnect the power cord from the electrical outlet, and consult an authorized repair technician.

## 5.0 TROUBLE SHOOTING GUIDE

Problem	Possible Cause	Solution
The unit fails to operate.	<ul style="list-style-type: none"><li>• Some wrong operations have been taken.</li><li>• Something is wrong with the household circuit breaker or fuse.</li><li>• Check for obstructions at the intake and exhaust vents.</li></ul>	<ul style="list-style-type: none"><li>✓ Review the manual to ensure that the basic operations and features are fully understood.</li><li>✓ Check the household circuit breaker or fuse.</li><li>✓ If obstructions are present, please refer to the instructions to reset the heater when the Overheat Protection System has been activated.</li><li>✓ If no obstructions are present and the heater still does not operate normally, please turn the Power Control Switch to the "0" position, disconnect the power cord from the electric outlet, and consult an authorized repair technician.</li></ul>

**NOTE:** Before contacting professional service, please review the troubleshooting list that includes common occurrences that are not the result of a defect in workmanship or materials.

## 6.0 MAINTENANCE & CLEANING

### 6.1 PRE-CLEANING INSTRUCTIONS

To reduce the risk of fire, electric shock or damage to a person, please follow the instructions below.

1. Turn the Power Control Switch to the “0” position.
2. Disconnect the power cord from the electrical outlet.

**WARNING:** Do not expose the heating elements or switches to water, cleaning liquids, or other chemicals to avoid fire, electric shock, personal injuries and property damage.

**CAUTION:** Do not use gasoline, benzine, or thinner to clean your heater, as these chemicals can cause surface damage.

### 6.2 CLEANING YOUR UNIT

**Note:** Ensure the heater is in the “OFF” position and the power cord is unplugged from the electrical outlet before any maintenance or cleaning.

#### **Appliance Cleaning**

1. Use a vacuum cleaner with a crevice tool to remove dust from the interior of your heater.
2. Use a clean, soft, and slightly damp cloth to gently wipe the surface of the enclosure.
3. Allow the enclosure to dry completely before operating your heater.

### 6.3 STORAGE

#### **OFF-SEASON STORAGE**

If you will not use the unit for an extended period (more than a few weeks), such as in the off-season, it is best to clean the unit and dry it out completely.

Please store the heater with the following steps:

1. Secure the power cord and place your heater in its original shipping box or a similar box.
2. Store the container in a cool, dry place.



8:30am-5:30pm P.S.T.  
Monday to Friday

 **Web:** [www.electacticshop.com](http://www.electacticshop.com)

 **Email:** [service@electacticshop.com](mailto:service@electacticshop.com)